ಕರ್ನಾಟಕ ರಾಜ್ಯಪತ್ರ

ಅಧಿಕೃತವಾಗಿ ಪ್ರಕಟಿಸಲ್ಪಟ್ಟದ್ದು

«±ÉõÀAgÀdå ¥ÀÅ¸ÀÉE

¨ÁåU– III Part– III	ಬೆಂಗಳೂರು, ¸ಶನಿವಾರ, 30, ಮೇ, 2020 (ಜ್ಯೇಷ್ಠ 09, ಶಕವರ್ಷ ೧೯೪2) Bengaluru, SATURDAY, 30, MAY,2020(Jyestha 09, ShakaVarsha 1942)	£A.187 No. 187

ಕರ್ನಾಟಕ ಸರ್ಕಾರ

ಸಂಖ್ಯೆ:ನಅಇ 149 ಎಸ್‌ಎಫ್‌ಸಿ 2020.

ಕರ್ನಾಟಕ ಸರ್ಕಾರ ಸಚಿವಾಲಯ,
ವಿಕಾಸ ಸೌಧ,
ಬೆಂಗಳೂರು, ದಿನಾಂಕ: 30-05-2020.

ಅಧಿಸೂಚನೆ

ವಿಷಯ: ಭಾರತ ಸರ್ಕಾರದ 15ನೇ ಹಣಕಾಸು ಆಯೋಗದ ವರದಿಯನ್ವಯ ನಗರ ಸ್ಥಳೀಯ ಸಂಸ್ಥೆಗಳ 2020-21ನೇ ಸಾಲಿನ ಸೇವಾ ಮಟ್ಟದ ಮಾನದಂಡಗಳನ್ನು (Service Level Benchmarking) ನಿಗಧಿಪಡಿಸುವ ಬಗ್ಗೆ.

ಉಲ್ಲೇಖ: ಪೌರಾಡಳಿತ ನಿರ್ದೇಶನಾಲಯದ ಕಡತ ಸಂಖ್ಯೆ: 23284 DMA 150 DEVT 2017-18

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ಜಾಗತಿಕ ವ್ಯವಸ್ಥೆಯಲ್ಲಿ ಸರ್ಕಾರದ ಸಂಸ್ಥೆಗಳು ನೀಡುತ್ತಿರುವ ಸೇವೆಗಳಲ್ಲಿ ಗುಣಮಟ್ಟಗಳನ್ನು ಜಾರಿಗೆ ತರುವುದು ಹಾಗೂ ಈ ಗುಣಮಟ್ಟವನ್ನು ಸಾಧಿಸುವುದು ಪದ್ಧತಿಯಾಗಿರುತ್ತದೆ. ಅದರಂತೆ, ಭಾರತ ಸರ್ಕಾರದ 15ನೇ ಹಣಕಾಸು ಆಯೋಗದ ವರದಿಯನ್ವಯ ರಾಜ್ಯ ಸರ್ಕಾರಗಳು ನಗರ ಸ್ಥಳೀಯ ಸಂಸ್ಥೆಗಳು ನೀಡುತ್ತಿರುವ ಎಲ್ಲಾ ಅಗತ್ಯ ಸೇವೆಗಳಲ್ಲಿ ಸೇವ ಗುಣಮಟ್ಟವನ್ನು ನಿಗಧಿಪಡಿಸಿ, (Service Level Benchmarking) ವ್ಯವಸ್ಥೆಯಲ್ಲಿ ತರುವುದು ಕಡ್ಡಾಯವಾಗಿರುತ್ತದೆ.

ಆದ್ದರಿಂದ, ನಾಲ್ಕು ಪ್ರಮುಖ ಸೇವಾ ವಲಯಗಳಾದ **1) ನೀರು ಸರಬರಾಜು, 2) ಒಳಚರಂಡಿ, 3) ಮಳೆ ನೀರು ಚರಂಡಿ ಮತ್ತು 4) ಘನತ್ಯಾಜ್ಯ ನಿರ್ವಹಣೆ** ಇವುಗಳಲ್ಲಿ 2019-20ರ ಅಂತ್ಯಕ್ಕೆ ಸಾಧಿಸಿರುವ ಹಾಗೂ 2020-21 ನೇ ಸಾಲಿನ ಆರ್ಥಿಕ ವರ್ಷಾಂತ್ಯದಲ್ಲಿ ಸಾಧಿಸಲು ಉದ್ದೇಶಿಸಿರುವ ಸೇವಾ ಗುಣಮಟ್ಟವನ್ನು ಬೃಹತ್ ಬೆಂಗಳೂರು ಮಹಾನಗರಪಾಲಿಕೆ, ಮಹಾನಗರಪಾಲಿಕೆಗಳು, ನಗರಸಭೆಗಳು, ಪುರಸಭೆಗಳು ಮತ್ತು ಪಟ್ಟಣ ಪಂಚಾಯ್ತಿಗಳು ಸ್ವತಃ ನಿಗಧಿಪಡಿಸಿ, ಘೋಷಿಸಿರುವ ಸೇವಾ ಮಟ್ಟದ ಮಾನದಂಡಗಳನ್ನು ಜಂಟಿ ನಿರ್ದೇಶಕರು (ಅಭಿವೃದ್ಧಿ), ಪೌರಾಡಳಿತ ನಿರ್ದೇಶನಾಲಯ, ಇವರು ಉಲ್ಲೇಖಿತ ಪತ್ರದೊಂದಿಗೆ ಸರ್ಕಾರಕ್ಕೆ ಸಲ್ಲಿಸಿರುತ್ತಾರೆ.

ಈ ಅಧಿಸೂಚನೆಯಲ್ಲಿ ನೀಡಿರುವ ಸೇವಾ ಗುಣಮಟ್ಟವು ಭಾರತ ಸರ್ಕಾರದ ನಗರಾಭಿವೃದ್ಧಿ ಮಂತ್ರಾಲಯವು ಪ್ರಕಟಿಸಿರುವ ಸೇವಾ ಮಟ್ಟದ ಬೆಂಚ್ ಮಾರ್ಕಿಂಗ್ ಕೈಪಿಡಿಯಲ್ಲಿನ ನಾಲ್ಕು ಸೇವಾ ವಲಯಗಳ ಸಂಬಂಧ ತಿಳಿಸಿರುವ ಸೂಚಕಗಳಿಗನುಸಾರ (Service Indicators) ಕನಿಷ್ಠ ಗುಣಮಟ್ಟದ ಸೇವೆ ನೀಡುವ ಬಗ್ಗೆ ಎಲ್ಲಾ ನಗರ ಸ್ಥಳೀಯ ಸಂಸ್ಥೆಗಳು ಸದರಿ ಸೇವಾಮಟ್ಟದ ಬೆಂಚ್ ಮಾರ್ಕಿಂಗ್‌ಗಳನ್ನು ಹಂತ ಹಂತವಾಗಿ ಆದಷ್ಟು ಶೀಘ್ರವಾಗಿ ಸಾಧಿಸಬೇಕಾಗಿರುತ್ತದೆ.

ಆದ್ದರಿಂದ, ಕರ್ನಾಟಕ ಸರ್ಕಾರವು ರಾಜ್ಯದ ಎಲ್ಲಾ ಮಹಾನಗರಪಾಲಿಕೆಗಳು, ನಗರಸಭೆಗಳು, ಪುರಸಭೆಗಳು ಹಾಗೂ ಪಟ್ಟಣ ಪಂಚಾಯ್ತಿಗಳು **1) ನೀರು ಸರಬರಾಜು, 2) ಒಳಚರಂಡಿ, 3) ಮಳೆ ನೀರು ಚರಂಡಿ ಮತ್ತು 4) ಘನತ್ಯಾಜ್ಯ ನಿರ್ವಹಣೆ** ಇವುಗಳಲ್ಲಿ 2020-21 ನೇ ಸಾಲಿನ ಆರ್ಥಿಕ ವರ್ಷಾಂತ್ಯದಲ್ಲಿ ಸಾಧಿಸಲು ಉದ್ದೇಶಿಸಿರುವ ಸೇವಾ ಗುಣಮಟ್ಟವನ್ನು (Seಡಿviಛಿe ಐeveಟ ಂಠಿಠಿಡಿhmಚಿಡಿಞiಟಿg) ಅನುಬಂಧದಲ್ಲಿ ಅಧಿಸೂಚಿಸಿ ಘೋಷಿಸಿದೆ.

ಕರ್ನಾಟಕ ರಾಜ್ಯಪಾಲರ ಆಜ್ಞಾನುಸಾರ
ಮತ್ತು ಅವರ ಹೆಸರಿನಲ್ಲಿ,

(ಲಲಿತಾಬಾಯಿ ಕೆ.)
ಸರ್ಕಾರದ ಅಧೀನ ಕಾರ್ಯದರ್ಶಿ
ನಗರಾಭಿವೃದ್ಧಿ ಇಲಾಖೆ

GOVERNMENT OF KARNATAKA

NO.UDD 149 SFC 2020

Karnataka Government Secretariat,
Vikasa Soudha,
Bangalore, Dated: 30-05-2020.

NOTIFICATION

Subject: Fixing of Service Level Benchmarks for major services being provided by the ULBs of Karnataka during the Financial Year 2020-21 as per the report of the 15th Finance Commission – reg.

Ref: DMA File No.: 23284 DMA 150 DEVT 2017-18.

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Maintaining the standard in the services provided by the Government / Organization has been procedure in the global system. Accordingly, conditions have been prescribed in the 15th Finance Commission Report for the States to obtain the General Performance Grants and therefore, it is compulsory to bring the quality in the system by fixing the Service Level Benchmarks for all the essential services provided by the ULBs.

In this regard, the self-declared Benchmarks achieved at the end of 2019-20 financial year and the proposed Service Level Benchmarks to be achieved at the end of the Financial Year 2020-21 by the Bruhat Bengaluru Mahanagara Palike, 10 City Corporations, City Municipal Councils, Town Municipal Councils and Town Panchayaths, regarding four major service groups viz., **1) water supply 2) sanitation 3) storm water drain** and **4) Solid Waste Management** has been submitted to Government by the Joint Director (Admin), Directorate of Municipal Administration vide the above referred file.

The quality of services given in this Notification has to be achieved stage by stage by all ULBs as per the declaration of providing minimum quality of service regarding the service indicators mentioned in respect of four (4) major divisions in the Service Level Benchmarking Manual published by the Ministry of Urban Development, Government of India.

Therefore, the Service Level Benchmarking proposed to be achieved by the Bruhat Bengaluru Mahanagara Palike, 10 City Corporations, City Municipal Councils, Town Municipal Councils and Town Panchayaths of the Karnataka State during the Financial Year 2020-21 is declared/notified in the Annexure.

By order and in the name of
the Governor of Karnataka

(LALITHA BAI K.)
Under Secretary to Government,
Urban Development Department (Project)

ANNEXURE

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
BBMP	**KARNATAKA**	**B.H Anil Kumar**	**Bruhat Bengaluru Mahanagara Palike, Bengaluru**	080-22660000	contactusbbmp@gmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	78	90	110	120	100	100	36	33	4	4	98	99	99	100	100	100	99	100

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	80	90	85	90	90	95	100	100	50	60	98	100	30	40	99	100

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

	95%	100%	90%	100%	35%	60%	35%	50%	66%	80%	70%	90%	6%	50%	70%	85%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network				**Incidence of water logging/ flooding**				Commissioner, BBMP & Chairman, BWSSB							
Benchmarks	**100%**				**0**											
	Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
	46.19%		8.92%		182		58									

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Hebbagodi	**Karnataka**	**D Channarayappa**	**City Municipal Council Hebbagodi, Gurukrupa Complex, Dr.B.R. Ambedkar Road, Hebbagodi-560099**	**Phone : 080-27833736**	**itstaff_ulb_hebbagodi@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	61%	62%	70lpcd	70lpcd	30%	30%	26%	25%	3hrs	3hrs	80%	80%	80%	80%	12%	15%	20%	20%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-	Targets (2020-21)	Current (2019-	Targets (2020-	Current (2019-	Targets (2020	Current (2019-	Targets (2020	Current (2019-	Targets (2020-21)	Current (2019	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-20)	Targets (2020

	20)		20)	21)	20)	-21)	20)	-21)	20)		-20)		20)		20)			-21)
	100%	100%	32%	35%	32%	33%	30%	30%	0%	0%	0%	0%	72%	73%	10%	10%	10%	10%

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	52%	55%	80%	80%	50%	50%	25%	25%	0%	0%	80%	80%	10%	12%	50%	50%

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70%	70%	2	2

Municipal Commissioner
CMC, Hebbagodi

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
TMC Bommasandra	**Karnataka**	**D Ramesh**	**Ward No 09, Janatha Colony, Bommasandra, Anekal Taluk, Bangalore-560099**	**080-27834655**	**itstaff_ulb_bommasandra@yahoo.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	15	25	70	80	0	0	28	26	2.0	2.0	70	75	90	95	22	30	30	45

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	75	80	48	50	0	-	0	-	0	-	80	90	0	-	0	0

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	100	85	100	75	90	42	50	50	55	95	100	5	10	75	85		

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	59.50	65.00	01	01

Chief Officer
TMC Bommasandra

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Anekal	**Karnataka**	**Srinivasa**	**TMC Anekal 562106**	**080-27830092**	**itstaff_ulb_anekal@yahoo.co.in**

Water Supply Indicators									
	Coverage of water supply	**Per capita supply of**	**Extent of metering of**	**Extent of non revenue water**	**Continuity of water supply**	**Quality of water supplied**	**Efficiency in redressal of**	**Cost recovery in water supply**	**Efficiency in collection of**

	Connections		water		water connections						customer complaints		services		water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	86%	**100 lpcd**	**100 lpcd**	0%	0%	26%	24%	4Hr	4Hr	70%	72%	90%	92%	35%	36%	40%	42%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96%	96%	92%	92%	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96%	97%	86%	87%	32%	34%	18%	19%	32%	34%	92%	92%	12%	15%	55%	56%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Chief Officer TMC, Anekal
	78%	79%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC JIGANI	KARNATAKA	K.G. Amaranath	Jigani TMC, Jigani, Anekal Taluk, Bangalore - 560105	080-29760400	itstaff_ulb_jigani@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	24.21%	35%	40	60	NA	NA	24%	20%	1hr	2hr	70%	80%	90%	100%	24%	30%	40%	60%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	100%	0	0	NA	NA	NA	NA	NA	NA	0	0	90%	100%	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges

Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	83.42 %	90%	50%	70%	50%	70%	33%	50%	0	20%	87.5%	90%	0%	10%	7.7%	20%

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	63%	75%	0	0

Chief Officer
TMC Jigani

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Chandapura TMC	Karnataka	S A RAMPRAKASH	TOWN MUNICIPAL COUNCIL, CHANDAPURA Anekal (tq), Bangalure Urban District – 560 099	080 – 27832411	itstaff_ulb_chandapura@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	75	80	70	80	15	35	25	20	2	3	75	80	75	80	15	40	45	50

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curren	Targets	Curre	Target	Curre	Target	Curre	Target	Curre	Targets	Curre	Targets	Curre	Targets	Curre	Targets	Current	Targ

	t (2019-20)	(2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	(2019-20)	ets (2020-21)
	70	75	72	75	0	0	0	0	0	0	0	0	75	80	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	72	85	70	85	08	30	05	25	0	30	65	70	15	18	65	70

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Chief Officer TMC, Chandapura
	42	50	3	2	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
ATTIBELE	**Karnataka**	**MANJUNATHA**	**ATTIBELE ANEKAL TALUK BENGALURU 562107**	**080-27821501**	**itstaff_ulb_attibele@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

	82	85	72	75	10	15	22	20	2	3	90	95	87	90	30	35	68	80
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	0	0	0	0	0	0	0	0	0	0	80	90	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			95	100	95	100	15	20	10	15	0	0	75	90	3	0	42	0
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**									
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							
			80		90				0		0							

CHIEF OFFICER,
ATTIBELE TMC

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Doddaballapur, CMC	**Karnataka**	**R. Manjunath, Commissioner, CMC, Doddaballapur.**	**CMC, Thimmanakunte, Near KSRTC Bus stand, Doddaballapur**	**080-27622031**	**itstaff_ulb_doddaballapur@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	86	90	60	75	75	90	30	25	¾ hr	1 hr	86	90	90	95	50	55	45	55
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	99	100	62	68	60	70	70	80	75	85	10	20	80	80	37	42	25	45
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			90	95	82	90	65	70	47	52	55	60	80	80	06	08	72	75
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**									

Benchmarks	100%		0		Municipal Commissioner CMC, Doddaballapur
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	82	90	01	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
HOSAKOTE CMC	Karnataka	Nisar Ahamed .N Municipal Commissioner	City Municipal Council, Hosakote, Bangalore Rural Dist.562114	080-27931221 Fax 080-27931759	itstaff_ulb_hosakote@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	72	75	60	62	-	-	26	23	1.6	1.7	100	100	85	87	42	45	75	77

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste	Efficiency of collection of municipal	Extent of segregation of municipal	Extent of municipal solid waste recovered	Extent of scientific disposal of	Efficiency in redressal of customer	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges

	management services		solid waste		solid waste				municipal solid waste		complaints					
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95	97	96	97	35	50	20	25	20	50	80	80	10	12	90	90

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		Municipal Commissioner CMC Hosakote
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	80	82	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format-2020-21

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Devanahalli	**KARNATAKA**	**Hanumanthegowda HC**	**Near Junior College, Devanahalli Town Bangalore-562110**	**Ph-080-27682211**	**itstaff_ulb_devanahalli@yahoo.co.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020– 21)
	85%	**90%**	**90**	**95**	**0**	**0**	**20%**	**18%**	**0.45**	**1**	**85%**	**87%**	**80%**	**80%**	**35%**	**40%**	**75%**	**80%**

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets

	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020– 21)
	95%	97%	**No UGD**															
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**97%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020– 21)		
	97%	**99%**	**95%**	**97%**	**65%**	**70%**	**50%**	**55%**	**30%**	**35%**	**80%**	**80%**	**10%**	**12%**	**85%**	**90%**		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network				**Incidence of water logging/ flooding**				Chief Officer TMC Devanahalli									
Benchmarks	**100%**				**0**													
	Current (2019– 20)		Targets (2020– 21)		Current (2019– 20)		Targets (2020– 21)											
	85%		**90%**		**0**		**0**											

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Chief Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Vijayapura, Tmc	**Karnataka**	**A B Pradeep Kumar**	**Town Municipal Council, Vijayapura, Bangalore Rural – 562135**	**Ph: 080-27668221 Fax : 080-27666100**	**itstaff_ulb_vijaypura@yahoo.co.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

	75%	80%	55	60	0	0	26%	24%	1.5	2.0	90%	95%	75%	78%	20%	25%	50%	55%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	100%	40%	50%	50%	70%	0	0	0	0	0	0	80%	80%	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			80%	85%	75%	85%	35%	45%	30%	40%	20%	20%	80%	80%	6%	10%	15%	25%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**								Chief Officer TMC, Vijayapura			
Benchmarks			**100%**				**0**											
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
			30%		40%		0		0									

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Nelamangala TMC	**Karnataka**	**Jayappa T**	**Town Municipal Council,Near KSRTC Bus Stand,Nelamangala**	**080-27722135**	**itstaffnelamangala@gmail.com**
Water Supply Indicators					

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	72%	75%	77	78	7%	10%	26%	24%	3.5hr	4hr	88%	90%	80%	80%	45%	50%	77%	80%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	**No UGD in Nelamangala Town**															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			96%	98%	96%	98%	72%	75%	70%	72%	62%	65%	80%	80%	18%	20%	75%	78%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**									
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							

Chief Officer
TMC Nelamangala

	70%	75%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC,RAMANAGARA	KARNATAKA	SHUBHA B	City Municipal Council, Old MG Road, Ramanagara-562159	080-27271286 080-27271883	itstaff_ulb_ramanagaram@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	72%	75%	100 LPCD	105 LPCD	0%	20%	15%	15%	1 Hr	2 Hr	100%	100%	85%	90%	71%	75%	75%	80%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	99%	100%	75%	90%	75%	80%	100%	100%	100%	100%	5%	5%	60%	80%	10%	20%	10%	15%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets

	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)
	100%	100%	87.5%	90%	40%	70%	30%	40%	20%	40%	100%	100%	18%	20%	90%	90%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		**MUNICIPAL COMMISSIONER C.M.C.RAMANAGARA**
Benchmarks	**100%**		**0**		
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	
	50%	50%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
Channapatna	**Karnataka**	**SHIVANANKARIGOWDA**	**NEAR D.T.RAMU CIRCLE CHANNAPATNA-562160**	**080-27251235**	**itstaff_ulb_channapatna@yahoo.co.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80%	82%	110 LPCD	115 LPCD	-	-	20%	19%	1.5 Hours	1.6 Hours	100%	100%	85%	90%	80%	85%	75%	80%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Curren	Targets	Curre	Target	Curre	Target	Curre	Target	Curre	Targets	Curre	Targets	Curre	Targets	Curre	Targets	Current	Targe

	t (2019-20)	(2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	(2019-20)	ts (2020-21)
	92%	95%	Works are in Progress															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			84%	95%	83%	88%	28%	38%	22%	30%	-	5%	88%	92%	17%	20%	70%	80%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**								Municipal Commissioner CMC-Channapatna			
Benchmarks			**100%**				**0**											
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
			69%		75%		1		0									

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Kanakapura	**Karnataka**	**Ramamani V K**	**BM Road, Kanakapura-562117**	**0802-7522428**	**chiefofficerkanakapura@gmail.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

	83%	92%	101	107	10%	11%	15%	13%	1hr	2 hr	92%	95%	97%	100%	78%	85%	70%	90%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	86%	90%	80%	85%	82%	90%	75%	80%	19%	20%	79%	80%	80%	95%	34	50
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			100%	100%	83%	92%	65%	80%	20%	30%	25%	50%	79%	80%	30%	40%	48%	50%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**						**Commissioner CMC, Kanakapura**			
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							
			86%		90%				1		1							

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC, Magadi	**Karnataka**	**Mahesh M.N**	**Town Municipal Council,Magadi 562120,Ramangara District.**	**080-27745221**	**cotmcmagadi@gmail.com tmc_2007magadi@yahoo.co.in**
Water Supply Indicators					

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	98%	125 lpcd	135 lpcd	98%	98%	20%	20%	10 hours	12 hours	100%	100%	80%	85%	31%	35%	65%	90%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96%	97%	94%	95%	93%	93%	100%	100%	88%	89%	20%	25%	80%	85%	45%	50%	50%	52%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			98%	98%	95%	96%	75%	78%	51%	55%	68%	75%	85%	89%	10%	12%	83%	86%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**											
Benchmarks			**100%**				**0**											
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
			78%		80%		0		0									

Chief Officer
TMC,Magadi

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Bidadi	Karnataka	Sri. Chetan S Kolavi	TMC, Bidadi and 562109	080-27282572	tmcbidadi@gmil.com itstaff_ulb_bidadi@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	50%	62%	87	90	-	-	28%	20%	1hr	1hr	100%	100%	90%	90%	62%	65%	84%	85%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Curre	Target	Curre	Target	Curre	Target	Curre	Targets	Curre	Targets	Curre	Targets	Curre	Targets	Current	Target

	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	(2019-20)	s (2020-21)
	99%	100%	93%	95%	15%	75%	20%	25%	32%	35%	94%	95%	20%	25%	77%	80%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		**Chief Officer TMC Bidadi**
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	39%	45%	10	8	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
Tumkur CC	**Karnataka**	**Bhoobalan T, IAS**	**Railway station Road Tumkur-572102**	**0816-2272200 0816-2275106**	**itstaff_ulb_tumkur@yahoo.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	83	90	92	95	0	35	25	22	3	8	90	93	81	85	67	90	75	90

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-	Targets (2020-21)	Current (2019-	Targets (2020-	Current (2019-	Targets (2020	Current (2019-	Targets (2020	Current (2019-	Targets (2020-21)	Current (2019	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-20)	Targets (2020

	20)		20)	21)	20)	-21)	20)	-21)	20)		-20)		20)		20)			-21)
	98	99	60	70	75	80	50	60	92	95	0	5	80	90	40	50	40	50

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98	100	98	100	70	90	50	60	80	90	80	85	20	40	76	80

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Commissioner CC, Tumkur
	82	83	02	01	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
Tiptur CMC	**Karnataka**	**Mohammednaeem Momin**	**BH Road, CMC Tiptur Pin Code-572201**	**08134-250785**	**itstaff_ulb_tiptur@yahoo.co.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70	90	89	95	0	25	27	25	1.5	4	80	90	78.57	80	30	32	60	65

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95	100	52	75	91	95	10	50	80	90	10	12	78.94	80	60.60	70	85	90

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	100	100	98.13	100	75	80	75	85	73.91	80	12	15	72.2	80		

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Municipal Commissioner CMC Tiptur
	73.53	75	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
SIRA CMC	**Karnataka**	**C R PARAMESHWARAPPA**	**Main Road, Sira-572137**	**08135-277324**	**itstaff_ulb_sira@yahoo.com**

Water Supply Indicators								
	Coverage of water supply Connections	**Per capita supply of water**	**Extent of metering of water**	**Extent of non revenue water**	**Continuity of water supply**	**Quality of water supplied**	**Efficiency in redressal of customer**	**Cost recovery in water supply services**	**Efficiency in collection of water supply-**

					connections								complaints				related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	76%	85%	90lpsd	98lpcd	0%	10%	24%	23%	1hr50 min	2hr	100%	100%	92%	95%	34.76 %	60%	30.15%	55%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			100%	100%	95.5%	98%	54.97 %	80%	57.12 %	70%	57.12 %	65%	88.46 %	90%	10.42 %	25%	71.41%	75%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**								Municipal Commissioner CMC SIRA			
Benchmarks			**100%**				**0**											
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
			76.50%		85%		01		0									

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Chikkanayakanahalli	Karnataka	Srinivasa C	TMC Chikkanayakanahalli 572214	7892012952	itstaff_ulb_chikkanayakanahalli@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	76%	85%	70	80	0	30%	30%	25%	1hr/day	1hr/day	95%	95%	90%	95%	45%	60%	90%	95%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	100%	0%	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
Benchmarks	**100%**	**100%**	**100%**	**80%**	**100%**	**80%**	**100%**	**90%**

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	96%	95%	100%	50%	100%	20%	45%	0%	30%	100%	100%	10%	12%	65%	100%

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70%	85%	0	0

Chief Officer
CN Halli TMC

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC KUNIGAL	**Karnataka**	**RAMESH.R Chief Officer**	**TMC B.M.ROAD KUNIGAL**	**08132-220225**	**itstaff_ulb_kunigal@yhoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98%	98%	125	135	30%	90%	22%	20%	12	14	97%	98%	96%	98%	25%	30%	50%	60%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benchmar	**100%**	**100%**	**100%**	**100%**	**100%**	**20%**	**80%**	**100%**	**90%**

ks																		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98%	98%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)		
	90%	98%	95%	100%	55%	70%	50%	65%	50%	65%	98%	100%	17.48	35%	65%	90%		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Chief Officer TMC, Kunigal
	85%	90%	02	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Madhugiri TMC	**Karnataka**	**Amaranarayana**	**572132**	**9900741871**	**itstaff_ulb_madhugiri@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current	Targets (2020-	Current	Targets	Current	Targets	Current	Targets	Current	Targets (2020-	Current	Targets (2020-	Current	Targets (2020-	Current	Targets (2020-	Current (2019-	Targets

	(2019-20)	21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	20)	(2020-21)
	55	60	70	75	7	10	20	20	1H	1.25H	80	85	75	80	30	32	87	90

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	99	100	0	0	0	0	0	0	0	0	0	0	0	0	0	00	0	0

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	100	100	98	99	83	85	83	85	90	95	15	18	75	80		

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		Chief Officer TMC, Madhugiri
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	47	50	6	3	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.

TMC PAVAGADA	KARNATAKA	G NAVIN CHANDRA	CHIEF OFFICER TMC PAVAGADA, TUMKUR DIST-561202	OFFICE:08136-244569 MOBILE:8105204846	itstaff_ulb_pavagada15@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	87%	90%	63lpcd	70lpcd	0%	0%	5.46%	4%	0.45	1	65%	67%	100%	100%	27.7%	30%	54.5%	60%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	97%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	92%	95%	92%	95%	30%	40%	0%	8%	100%	100%	07%	12%	40%	50%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	CHIEF OFFICER T M C PAVAGADA
	80%	90%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TOWN PANCHAYATH GUBBI	Karnataka	NAGENDRA N	572216	08131-222248	Email: itstaff_ulb_gubbi@yahoo.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	81%	90%	108	115	0%	30%	18%	15%	1.30	1.45	90%	95%	90%	95%	54%	65%	74%	80%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	99%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	**Targets (2020-21)**	**Current (2019-20)**	**Target (2020-21)**	**Current (2019-20)**	**Targets (2020-21)**	**Current (2019-20)**	**Targets (2020-21)**	**Current (2019-20)**	**Targets (2020-21)**	**Current (2019-20)**	**Targets (2020-21)**	**Current (2019-20)**	**Targets (2020-21)**	**Current (2019-20)**	**Targets (2020-21)**
	85%	100%	85%	95%	0%	30%	0%	15%	0%	15%	94%	98%	12%%	20%	58%	70%

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	**Targets (2020-21)**	**Current (2019-20)**	**Targets (2020-21)**
	95%	98%	0	0

Chief Officer
TP, Gubbi

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
Koratagere TP	**Karnataka**	**Lakshman Kumar D**	**572129**	**08138 232129**	**itstaff_ulb_koratagere@yahoo.co.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	75%	80%	128	130	0%	25%	20%	18%	2hr	2hr	100%	100%	80%	85%	38%	45%	66%	70%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage**		**Collection efficiency of**		**Adequacy of sewage**		**Quality of sewage**		**Extent of reuse and recycling**		**Efficiency in redressal of**		**Extent of cost recovery in**		**Efficiency in collection of**	

			network services		the sewage network		treatment capacity		treatment		of treated sewage		customer complaints		sewage management		sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	91%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	92%	95%	90%	95%	25%	60%	5%	5%	0%	0%	80%	90%	4%	5%	80%	85%		

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		Chief Officer Town Panchayath Koratagere
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	97%	98%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
Town Panchayath Turuvekere	**KARNATAKA**	**Manjuladevi**	**Chief Officer Town Panchayath Turuvekere, Tumkur Dist. 572227**	**Off: 08139-287328 Mob: 9620797951**	**Email: itstaff_ulb_turuvekere@yahoo.in**

Water Supply Indicators								
	Coverage of water supply Connections	**Per capita supply of water**	**Extent of metering of water connections**	**Extent of non revenue water**	**Continuity of water supply**	**Quality of water supplied**	**Efficiency in redressal of customer complaints**	**Cost recovery in water supply services**	**Efficiency in collection of water supply-related charges**

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	93%	95%	112	115	0%	0%	22%	20%	1.30	1.45	75%	95%	98%	99%	35%	50%	80%	85%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	99%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	91%	100%	92%	95%	18%	30%	18%	15%	10%	15%	97%	98%	10%	20%	84%	90%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Chief Officer, TP, Turuvekere
	93%	98%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
HULIYAR	Karnataka	MANJUNATHA L V	GANDHIPETE ROAD HULIYAR PIN:-572218	08133-256056	itstaff_ulb_huliyarpp@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	55%	65%	60	80	0%	10%	25%	22%	40 min	1 hr	85%	90%	80%	90%	25%	30%	48%	55%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80%	95%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-	Targets (2020-	Current (2019-	Targets (2020	Current (2019-	Targets (2020	Current (2019-20)	Targets (2020-	Current (2019	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-20)	Targets (2020

	20)	21)	20)	-21)	20)	-21)		21)	-20)		20)		20)			-21)
	0%	25%	38%	50%	0%	25%	0%	10%	0%	10%	42%	60%	0%	8%	0%	25%

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	65%	80%	0	0

Chief Officer
Huliyar TP

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
Kolar	**KARNATAKA**	**Srikanth R.**	**Near Old Bus Stand Kolar**	**08152-220346**	**itstaff_ulb_kolar@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	50	60	55	60	-	-	30	28	1	1	90	100	80	85	30	32	35	40

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	87	95	90	92	95	98	85	87	90	95	30	35	90	95	10	12	57	60

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	93	95	95	97	85	90	70	75	90	93	75	77	10	12	53	55

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Municipal Commissioner CMC, Kolar
	78	80	7	6	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Robertsonpet	Karnataka	C Raju	CITY MUNICIPAL COUNCIL, ROBERTSONPET, B.M.ROAD, KGF-563122	08153-270606/260257	itstaff_ulb_robertsonpet@yahoo.com

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70%	75%	70	80	0%	30%	25%	23%	4	4	92%	95%	80%	80%	40%	42%	60%	65%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of		Coverage of		Collection		Adequacy of		Quality of		Extent of reuse		Efficiency in		Extent of cost		Efficiency in	

	toilets		sewage network services		efficiency of the sewage network		sewage treatment capacity		sewage treatment		and recycling of treated sewage		redressal of customer complaints		recovery in sewage management		collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	80%	80%	NA	NA	NA	NA

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	90%	95%	40%	45%	50%	60%	25%	40%	80%	85%	6%	10%	65%	70%

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	95%	0	0

Municipal Commissioner
CMC-KGF

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC MULBAGAL	**KARNATAKA**	**G Srinivasamurthy**	**NEAR GOVERNMENT HOSPITAL,M.C ROAD MULBAGILU-563131**	**08159-242044**	**itstaff_ulb_mulabagal@yahoo.co.in**

Water Supply Indicators								
	Coverage of water supply Connections	**Per capita supply of water**	**Extent of metering of water connections**	**Extent of non revenue water**	**Continuity of water supply**	**Quality of water supplied**	**Efficiency in redressal of customer complaints**	**Cost recovery in water supply services**	**Efficiency in collection of water supply-related charges**

Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	65%	**70%**	**65**	**75**	**NIL**	**10%**	**30%**	**28%**	**1**	**2**	**100%**	**100%**	**100%**	**100%**	**66%**	**70%**	**68%**	**75%**
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	**100%**	**NIL**	**NIL**	**NIL**	**NIL**	**NIL**	**NIL**	**NIL**	**NIL**	**NIL**	**NIL**	**NIL**	**NIL**	**NIL**	**NIL**	**NIL**	**NIL**
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			90%	**100%**	**93%**	**100%**	**36%**	**45%**	**38%**	**45%**	**16%**	**20%**	**100%**	**100%**	**5%**	**50%**	**80%**	**90%**
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**									
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)				Municipal Commissioner CMC Mulbagal			
			91%		95%				0		0							

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC, Bangarpet	Karnataka	V.Sridhar	Chief Officer ,Town Municipal Council Bangarpet-563114	08153-253222	itstaff_ulb_bangarpet@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	97%	58	60	0	0	16%	16%	4	5	95%	95%	85%	90%	22%	28%	80%	85%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	95%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2019-	Targets (2020-	Current (2019-	Targets (2020	Current (2019-	Targets (2020	Current (2019-	Targets (2020-21)	Current (2019	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-20)	Targets (2020		

	20)	21)	20)	-21)	20)	-21)	20)		-20)		20)		20)			-21)
	100%	100%	90%	92%	45%	55%	17%	30%	22%	40%	80%	85%	6%	10%	100%	100%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		Chief Officer TMC,Bangarpet
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	83%	90%	1	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
TMC MALUR	**Karnataka**	**Sri.Prasad.S**	**Town Municipal Council, Near Maharaja Circle, Malur 563130**	**08151-232238**	**itstaff_ulb_malur@yahoo.co.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	93%	95%	69	70	92%	95%	20%	20%	4hrs	4hs	100%	100%	80%	82%	38%	40%	55%	65%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

	82%	85%	84%	86%	82%	85%	82%	85%	84%	86%	22%	22%	64%	68%	15%	20%	35%	40%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			84%	90%	84%	90%	84%	90%	84%	80%	50%	60%	84%	80%	12%	15%	80%	85%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**											
Benchmarks			**100%**				**0**											
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
			80%		82%		1		0									

Chief Officer
TMC Malur

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Srinivasapura	**Karnataka**	**Mohan Kumar V**	**M.G Road srinivasapura PIN-563135**	**9035803303 08157-245160**	**tmcsrinivasapura@gmail.com itstaff_ulb_srinivasapura@yahoo.co.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2021-21)	Current (2019-20)	Targets (2020-20)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	39%	55%	60	70	0	0	28%	25%	2	2.5	100%	100%	100%	100%	33.5%	36%	40%	50%
Sewage Management (Sewerage and Sanitation)																		

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2021-21)	Current (2019-20)	Targets (2020-20)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	100%	85%	90%	75%	85%	80%	85%	70%	92%	20%	20%	80%	90%	30%	45%	37%	60%

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2021-21)	Current (2019-20)	Targets (2020-20)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	100%	100%	78%	80%	35%	50%	30%	50%	80%	90%	15%	17%	71%	80%		

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-18)	Targets (2020-20)
	97%	100%	0	0

Chief Officer,
TMC, Srinivasapura

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Chikkaballapura	**KARNATAKA**	**Lohit**	**Bhuvaneshwari Circle, K T Road, Chikkaballapur-562101**	**08156- 272221**	itstaff_ulb_chickballapur@yahoo.co.in

Water Supply Indicators									
	Coverage of water supply Connections	**Per capita supply of water**	**Extent of metering of water connections**	**Extent of non revenue water**	**Continuity of water supply**	**Quality of water supplied**	**Efficiency in redressal of customer complaints**	**Cost recovery in water supply services**	**Efficiency in collection of water supply-related charges**

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60	**100**	**118**	**135**	**0**	**10**	**40**	**20**	**2**	**2.5**	**85**	**90**	**70**	**75**	**17**	**30**	**33**	**50**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	97	**100**	**85**	**90**	**85**	**90**	**95**	**97**	**95**	**97**	**2**	**10**	**80**	**80**	**0**	**10**	**25**	**40**

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	**100**	**95**	**100**	**75**	**90**	**20**	**50**	**30**	**100**	**80**	**80**	**15**	**25**	**65**	**75**

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	**Municipal Commissioner CMC,Chikkaballapur**
	90	**95**	**3**	**1**	

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.

Chintamani	KARNATAKA	Mr.H V Harish	City Municipal Council, Chintamani-563125	08154-252056 & 08154-240014	itstaff_ulb_chintamanicity@yahoo.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	75%	**76 %**	**80 Lpcd**	**80 Lpcd**	**5%**	**8%**	**25%**	**23%**	**1.75**	**1.75**	**100**	**100**	**100 %**	**100 %**	**35%**	**37 %**	**82%**	**83%**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	100%	**100 %**	**95%**	**96%**	**90%**	**92%**	**60%**	**60%**	**60%**	**65%**	**15%**	**17%**	**90%**	**90%**	**30%**	**35%**	**70%**	**75%**

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	100%	**100%**	**95%**	**97%**	**60%**	**75%**	**70%**	**75%**	**40%**	**45%**	**90%**	**90 %**	**10%**	**12%**	**40%**	**50%**

Storm Water Drainage Indicators

	Coverage of storm water drainage network	Incidence of water logging/ flooding
Benchmarks	**100%**	**0**

	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Municipal Commissioner CMC Chintamani
	95%	**96%**	**0**	**0**	

14th Finance Commission: Declaration of Service Level Standards Notification Format.

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC SIDLAGHATTA	**KARNATAKA**	**H.V.HARISH**	**City Municipal Council Sidlaghatta, Ashoka Road, Sidlaghatta-562105**	**08158-254405**	**itstaff_ulb_sidlaghatta@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020—21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	100	**100**	**95**	**95**	**0**	**30**	**25**	**24**	**3**	**3**	**85**	**90**	**100**	**100**	**40**	**45**	**80**	**85**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	95	**100**	**70**	**75**	**80**	**85**	**90**	**95**	**85**	**90**	**25**	**30**	**95**	**100**	**20**	**25**	**35**	**40**

Solid Waste Management Indicators

	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges

Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	100	**100**	**95**	**100**	**20**	**25**	**25**	**30**	**25**	**30**	**85**	**90**	**10**	**15**	**35**	**40**

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019–20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)
	90	**95**	**0**	**0**

Municipal Commissioner
City Municipal Council,
Shidlaghatta.

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
GOURIBIDANUR	**Karnataka**	**G N CHALAPATHI**	**Near KSRTC Bus stand City Muncipal Councill Gowribidanur**	**08155-285520**	**itstaff_ulb_gouribidanur@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	100%	122	129	-	-	28%	25%	2 hr	2.5 hr	100%	100%	80%	100%	50%	65%	63%	70%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Curren	Targets	Curre	Target	Curre	Target	Curre	Target	Curre	Targets	Curre	Targets	Curre	Targets	Curre	Targets	Current	Targe

	t (2019-20)	(2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	(2019-20)	ts (2020-21)
	90%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	95%	98%	62%	80%	70%	80%	50%	60%	60%	85%	15%	18%	70%	75%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	**Municipal Commissioner City Municipal Council GOURIBIDANUR**
	65%	75%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
TMC BAGEPALLI	**Karnataka**	**PANKAJA V**	**21st Ward, DVG Road, Bagepalli61207**	**08150-282221**	**itstaff_ulb_bagepalli@yahoo.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	74%	100%	110	120	5%	10%	20%	18%	2H	3H	75%	80%	50%	58%	38%	45%	25%	35%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80%	82%	85%	87%	68%	70%	15%	15%	45%	45%	65%	67%	12%	12%	63%	64%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Chief officer TMC, Bagepalli.
	65%	75%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
GUDIBANDE TOWN PANCHAYATH	Karnataka	Y N SATHYANARAYANA	Main road gudibade	08156-261166 08156-261128	itstaff_ulb_gudibande@yahoo.com

Water Supply Indicators								
	Coverage of	Per capita	Extent of	Extent of non	Continuity of	Quality of	Efficiency in	Cost recovery	Efficiency in

	water supply Connections		supply of water		metering of water connections		revenue water		water supply		water supplied		redressal of customer complaints		in water supply services		collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	82%	86%	135	135	0	30%	40%	35%	3.00	3.50	95%	98%	85%	88%	55%	60%	75%	80%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			95%	96%	95%	96%	50%	52%	35%	37%	40%	42%	85%	86%	20%	25%	60%	62%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**									
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							
			60%		75%				0		0							

Chief Officer
TP Gudibande

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the ULB	State	Name of the Municipal Commissioner	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Chitradurga	Karnataka	J T HANUMANTHAAJU	Ambedkar Circle B D Road Chitradurga - 577501	08194 222401	itstaff_ulb_chitradurga@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	92	115	120	20	25	25	24	3	5	91	93	93	95	10	20	42	60

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98	99	80	85	54	60	0	60	0	30	15	20	85	90	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
Benchmarks	**100%**	**100%**	**100%**	**80%**	**100%**	**80%**	**100%**	**90%**

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	91	92	91	92	27	35	26	30	20	40	91	95	5	10	40	50
Storm Water Drainage Indicators																
	Coverage of storm water drainage network				**Incidence of water logging/ flooding**				Municipal Commissioner CMC Chitradurga							
Benchmarks	**100%**				**0**											
	Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
	56		58		6		3									

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Challakere	**KARNATAKA**	**Palaiah P**	**Beside BMGHS School, Chitradurga main road, Challakere - 577522**	**08195-250958**	**tmcchallakere@yahoo.in**

Water Supply Indicators

	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current 2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current 2019-20)	Targets (2020-21)	Current 2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current 2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	**100%**	**115**	**125**	**0%**	**20%**	**20%**	**18%**	**2 Hrs**	**3 Hrs**	**90%**	**100%**	**80%**	**80%**	**45%**	**80%**	**65%**	**80%**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current 2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current 2019-20)	Targets (2020-21)	Current 2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current 2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

	96%	**100%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current 2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current 2019-20)	Targets (2020-21)	Current 2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current 2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			96%	**98%**	**93%**	**100%**	**10%**	**15%**	**2%**	**30%**	**2%**	**40%**	**80%**	**80%**	**3%**	**10%**	**55%**	**60%**
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**								**Municipal Commissioner CMC Challakere**			
Benchmarks			**100%**				**0**											
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
			79%		**85%**		**1**		**1**									

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
Hiriyur	**Karnataka**	**Municipal Commissioner City Municipal Council, Hiriyur**	**Opposite Urban Police station Main Road, Ghandhi circle-577598**	**08193-260020/263220**	**tmchiriyur@yahoo.in itstaff_ulb_hiriyur@yahoo.co.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	50%	65%	100	130	25%	30%	26%	22%	4hrs	1.5 hrs	100%	100%	96%	98%	46%	50%	42%	55%
Sewage Management (Sewerage and Sanitation)																		

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	92%	94%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98%	99%	97%	97%	44%	52%	50%	50%	50%	50%	80%	92%	8%	10%	50%	60%		

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	92%	92%	1	1

MUNICIPAL COMMISSIONER
CITY MUNICIPAL COUNCIL
HIRIYUR

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Hosadurga TMC	**Karnataka**	**D Umesh, Chief Officer, Town Municipal Council Hosadurga**	**2nd Road Ganapathi Temple, Chitradurga District PIN – 577527**	**08199-230221 (Ph)**	**tmchosdurga@yahoo.com**

Water Supply Indicators									
	Coverage of water supply	**Per capita supply of**	**Extent of metering of**	**Extent of non revenue water**	**Continuity of water supply**	**Quality of water supplied**	**Efficiency in redressal of**	**Cost recovery in water supply**	**Efficiency in collection of**

	Connections		water		water connections						customer complaints		services		water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	47%	65%	90	100	0	5%	20%	18%	2 Hrs	3 Hrs	100%	100%	90%	100%	42%	45%	70%	75%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	95%	100%	60%	100%	45%	50%	45%	80%	80%	80%	12%	15%	25%	40%

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	100%	0	0

Chief Officer
Town Municipal Council Hosadurga

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Holalkere TP	Karnataka	A Vaseem	Town Panchayath Holalkere, Chitradurga District, PIN-577526	08191-275151 08191-275102	tpholalkere@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	76%	85%	106	115	0	5%	21%	20%	2	2	90%	90%	80%	80%	46%	50%	52%	75%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current	Targets	Current	Targets	Current	Targets	Current	Targets (2020-	Current	Targets (2020-	Current	Targets (2020-	Current	Targets (2020-	Current (2019-	Targets

	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	20)	(2020-21)
	100%	100%	91%	95%	50%	70%	30%	50%	55%	75%	80%	80%	5%	8%	60%	65%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		Chief Officer Town Panchayath Holalkere
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	68%	75%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city / ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
Molakalmuru Town Panchayath	Karnataka	H KANTHARAJU	Town Panchayath, Beside Govt Hospital, Rayadurga Road, Molakalmuru – 577 535	08198 229074	itstaff_ulb_molakalmur@yahoo.com

WATER SUPPLY INDICATORS																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	72%	**75%**	**85**	**87**	**0**	**55%**	**20%**	**20%**	**2 Hours**	**3 Hours**	**95%**	**97%**	**80%**	**80%**	**40%**	**45%**	**54%**	**60%**

SEWAGE MANAGEMENT (SEWERAGE AND SANITATION)						
	Coverage of toilets	**Coverage of sewage network services**	**Collection efficiency of the sewage network**	**Adequacy of sewage treatment capacity**	**Quality of sewage treatment**	**Extent of reuse and recycling of treated sewage**	**Efficiency in redressal of customer complaints**	**Extent of cost recovery in sewage management**	**Efficiency in collection of sewage charges**

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	95%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

SOLID WASTE MANAGEMENT INDICATORS

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96%	97%	95%	96%	25%	30%	15%	20%	45%	50%	80%	80%	8%	12%	45%	50%		

STORM WATER DRAINAGE INDICATORS

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80%	85%	0	0

CHIEF OFFICER
Town Panchayath
Molakalmuru – 577 535

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Nayakanahatti TP	Karnataka	D BHUTHAPPA, Chief Officer, Town Panchayath, Nayakanahatti	Town Panchayath Nayakanahatti, Chitradurga District PIN – 577536	08190-207095 (Ph)	tpnayakanahatti@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmar	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

ks																		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	56%	65%	60	75	28%	26%	30%	30%	3 Hrs	2 Hrs	95%	100%	75%	80%	4%	25%	60%	65%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	89%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			60%	79%	55%	90%	0%	30%	0%	10%	0%	20%	75%	82%	-	5%	-	50%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**									
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							
			50%		37%				1		0							

Chief Officer
Town Panchayath,
Nayakanahatti

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner	Postal address with PIN code	Phone & Fax nos.	Email id.

Davanagere CC	Karnataka	Vishwanath P. Mudajji	P. B. Road, Davanagere - 577004	08192-252899	itstaff_ulb_davanagere@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	42.5	80	100	110	0	100	28	25	1.5 Hours	1.5 Hours	87.5	90	83	88	20	50	24	50

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	92	100	87	90	67	72	95	98	66.67	70	0	10	88	90	0	10	0	10

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	92	95	92	95	45	60	10	15	15	25	80	90	12	15	70	80

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Health Officer, City Corporation, Davanagere
	87	90	4	1	

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner	Postal address with PIN code	Phone & Fax nos.	Email id.
HARIHARA	KARNATAKA	Ms.LAXMI.S.	P.B. Road Harihara-577601	08192-244266, 08192-241024	itstaff_ulb_harihara@yahoo.com

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	50%	60%	120	125	15%	20%	28%	26%	1.50 Hours	1.50 Hours	100%	100 %	86%	90%	40%	45%	67%	80%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	98%	After Completion of UGD work action will be taken															

Solid Waste Management Indicators						
	Household level coverage of solid waste	Efficiency of collection of municipal	Extent of segregation of municipal solid	Extent of municipal solid waste recovered	Extent of scientific disposal of	Efficiency in redressal of customer	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges

	management services		solid waste		waste				municipal solid waste		complaints					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	88%	95%	90%	92%	35%	50%	15%	20%	25%	35%	85%	88%	15%	20%	82%	85%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network				Incidence of water logging/ flooding				Municipal Commissioner CMC-Harihara							
Benchmarks	100%				0											
	Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
	80%		82%		0		0									

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Chief Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Channagiri	**KARNATAKA**	Basavaraja I	**Nrupatunga road, Channagiri-577213**	**08189-229333**	**itstaff_ulb_channagiri@yahoo.i**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non-revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	79	85	110	115	10	15	25	23	2	2	100	100	100	100	40.5	45	75	80
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
Solid Waste Management Indicators																		
			Household level		**Efficiency of**		**Extent of**		**Extent of**		**Extent of**		**Efficiency in**		**Extent of cost**		**Efficiency in**	

	coverage of solid waste management services		collection of municipal solid waste		segregation of municipal solid waste		municipal solid waste recovered		scientific disposal of municipal solid waste		redressal of customer complaints		recovery in SWM services		collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	94	98	56.25	65	6.25	15	6.25	15	100	100	6	15	87	90

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
Project Director, DUDC, Davanagere	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	71	75	**0**	**0**

Chief officer, Town Municipal Council, Channagiri

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Malebennuru TMC	**KARNATAKA**	**Dharanendra Kumar D N**	**Town Municipal Council S H Road ,Malebennuru -577530**	**08192-268858**	itstaff_ulb_malebennuru@yahoo.com

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	30	**35**	**65**	**70**	**0**	**0**	**28**	**25**	**01**	**01**	**95**	**100**	**75**	**80**	**32**	**35**	**60**	**65**

Sewage Management (Sewerage and Sanitation)									
	Coverage of toilets	**Coverage of sewage network services**	**Collection efficiency of the sewage network**	**Adequacy of sewage treatment capacity**	**Quality of sewage treatment**	**Extent of reuse and recycling of treated sewage**	**Efficiency in redressal of customer complaints**	**Extent of cost recovery in sewage management**	**Efficiency in collection of sewage charges**
Benchma	**100%**	**100%**	**100%**	**100%**	**100%**	**20%**	**80%**	**100%**	**90%**

rks																		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95	**97**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)		
	85	**90**	**70**	**75**	**25**	**40**	**06**	**10**	**0**	**0**	**75**	**78**	**0**	**5**	**-**	**70**		

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
Project Director DUDC, Davanagere.	**60**	**65**	**0**	**0**	**Chief officer, Town Municipal Council.Malebennuru**

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
TP,Honnali	**Karnataka**	**S R Veerabhadraiah**	**Town Panchayath,T M Road,Honnali-577217**	**08188-251021**	**itstaff_ulb_honnali@yahoo.in**

Water Supply Indicators									
	Coverage of water supply Connections	**Per capita supply of water**	**Extent of metering of water connections**	**Extent of non revenue water**	**Continuity of water supply**	**Quality of water supplied**	**Efficiency in redressal of customer complaints**	**Cost recovery in water supply services**	**Efficiency in collection of water supply-related charges**
Benchmarks	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	88	**90**	**135**	**135**	**20**	**25**	**25**	**20**	**2.0**	**2.0**	**100**	**100**	**80**	**85**	**50**	**55**	**80**	**85**

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	100	**100**	Under Progress UGD Work from Urban Water Supply Yet to be complete															

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	90	**95**	**90**	**95**	**65**	**75**	**25**	**30**	**10**	**15**	**80**	**85**	**15**	**20**	**85**	**90**		

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		Chief Officer Town Panchayath,Honnali
Benchmarks	**100%**		**0**		
	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	
	85	**87**	**0**	**0**	

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayath,Jagalur	**KARNATAKA**	**Raju D Banakar**	**Town Panchayath,Jagalur-577528**	**08196-227211**	itstaff_ulb_jagalur1@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	67	**75**	**80**	**95**	**10**	**15**	**22**	**22**	**2**	**2**	**100**	**100**	**85**	**80**	**45**	**50**	**75**	**80**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95	**100**	**UGD Tender process in Government Level**															

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current	Targe	Curre	Targe	Curren	Target	Curre	Targe	Curre	Targe	Curre	Target	Curren	Target	Curre	Targets

	(2019-20)	ts (2020-21)	nt (2019-20)	ts (2020-21)	t (2019-20)	s (2020-21)	nt (2019-20)	ts (2020-21)	nt (2019-20)	ts (2020-21)	nt (2019-20)	s (2020-21)	t (2019-20)	s (2020-21)	nt (2019-20)	(2020-21)
	95	**96**	**95**	**96**	**40**	**60**	**30**	**52**	**10**	**15**	**85**	**80**	**18**	**20**	**80**	**85**

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
Project Director DUDC, Davanagere.	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	**Chief officer, Town Panchyath, Jagalur**
	85	**90**	**0**	**0**	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
Shivamogga City Corporation	**Karnataka**	**Chidanand. S. Vatare**	**Shivamogga City Corporation, Opposite to Gandhi park, Shivamogga 577201**	**08182-268506**	**itstaff_ulb_shimoga1@yahoo.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98%	98%	155	155	13%	32%	25%	24%	1	4	98%	99%	85%	85%	20%	35%	65%	75%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	92%	60%	80%	50%	60%	70%	100%	90%	100%	0%	0%	80%	100%	50%	100%	50%	100%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			86%	100%	74%	90%	20%	60%	54%	60%	100%	100%	100%	100%	43%	50%	90%	90%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**									
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							
			30.28%		48.28%				6		5							

Commissioner
City Corporation, Shivamogga

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Bhadravathi	**Karnataka**	**Manohar (KMAS)**	**City Municipal Council, TK Road, Bhadravathi-577301**	**08282-266356**	**itstaff_ulb_bhadravathi@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current	Targets (2020-	Current	Targets	Current	Targets	Current	Targets	Current	Targets (2020-	Current	Targets (2020-	Current	Targets (2020-	Current	Targets (2020-	Current (2019-	Targets

	(2019-20)	21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	20)	(2020-21)
	92	100	135	135	46	80	27	22	1	1.5	91	95	80	80	42	65	60	70
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95	98	50	60	30	50	50	80	40	70	0	15	50	75	0	05	0	25
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			98	100	90	95	44	75	44	75	44	75	95	98	10	15	64	75
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**								Commissioner City Municipal Council, Bhadravathi			
Benchmarks			**100%**				**0**											
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
			55		70		10		5									

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
City Municipal Council	**Karnataka**	**Sri S Raju**	**J C Road, Chamarajpete Sagar**	**08183-226021**	**itstaff_ulb_sagar@yahoo.com**

Sagar.					

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	63	68	131	135	28	35	23	20	2	3	93	95	73	75	30	35	83	85
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	99	100	0	0	0	0	0	0	0	0	0	0	66	70	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			100	100	92	95	60	70	26	30	26	40	66	70	16	20	66	70
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**									

Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Municipal Commissioner CMC Sagar
	72	75	1	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
SHIKARIPURA	Karnataka	SURESH A	OLD HONNALI ROAD, 577427	08187 222221	itstaff_ulb_shikaripur@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	88%	92%	135	135	0%	0%	18%	18%	24	24	98%	98%	90%	92%	11%	15%	61%	75%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Solid Waste Management Indicators

	Household level coverage	Efficiency of collection of	Extent of segregation of	Extent of municipal solid	Extent of scientific	Efficiency in redressal of	Extent of cost recovery in	Efficiency in collection of

	of solid waste management services		municipal solid waste		municipal solid waste		waste recovered		disposal of municipal solid waste		customer complaints		SWM services		SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98%	99%	98%	99%	40%	60%	30%	40%	0%	0%	90%	95%	5%	8%	98%	99%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Chief Officer TMC, Shikaripura
	98%	99%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
HOSANAGARA-TP	**Karnataka**	**Sri Balachandrappa T**	**Hosanagara-577418**	**08185-221081**	**itstaff_ulb_hosanagara@yahoo.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	86%	121	121	31%	32%	23%	20%	1Hr	1Hr	100%	100%	100%	100%	45%	46%	84%	85%

Sewage Management (Sewerage and Sanitation)									
	Coverage of toilets	**Coverage of sewage network services**	**Collection efficiency of the sewage network**	**Adequacy of sewage treatment capacity**	**Quality of sewage treatment**	**Extent of reuse and recycling of treated sewage**	**Efficiency in redressal of customer complaints**	**Extent of cost recovery in sewage management**	**Efficiency in collection of sewage charges**
Benc	**100%**	**100%**	**100%**	**100%**	**100%**	**20%**	**80%**	**100%**	**90%**

hmarks																		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	100%	100%	35%	65%	35%	38%	0%	0%	98%	100%	12%	15%	40%	60%

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	88%	0	0

Chief Officer
Town Panchayath, Hosanagara

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayath, Shiralkoppa	Karnataka	Hanumanthappa Y Mannavaddar, Town Panchayath, Shiralakoppa	H K Road, Shiralakoppa PIN No. 577428	08187-234650 08187-235550	itstaff_ulb_shiralakoppa@yahoo.in

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current	Targets	Curre	Target	Curre	Target	Curre	Target	Current	Target	Curr	Targets	Curre	Targets	Curre	Targets	Current	Targe

	(2019-20)	(2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	(2019-20)	s (2020-21)	ent (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	(2019-20)	ts (2020-21)
	64%	85%	120	120	0	25%	20%	18%	2.5hr	2.5hr	100	100%	73	80	37%	40%	84%	86%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	NO UGD															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			80%	90%	90%	92%	20%	28%	0%	28%	65%	66%	80%	93%	18%	20%	85%	88%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**								Chief Officer **Town Panchayath, Shiralakoppa**			
Benchmarks			**100%**				**0**											
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
			86%		87%		0		0									

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
SORAB	Karnataka	Mr. JAGADEESH NAIK	TOWN PANCHAYATH SORAB	08184-272232	itstaff_ulb_sorab@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	61.41 %	70%	100	135	0%	20%	27.63 %	24%	1.5hrs	2hrs	100%	100%	100%	100%	75.08%	95%	69.50%	100%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	0	00	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100	90%	95%	90%	92%	20	30	00	20%	80%	100%	13%	15%	75%	90%

		%													
Storm Water Drainage Indicators															
	Coverage of storm water drainage network				**Incidence of water logging/ flooding**				Chief Officer Town Panchayath Sorab						
Benchmarks	**100%**				**0**										
	Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)								
	84%		90%		0		0								

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Thirthahalli TP	**Karnataka**	**C.D. Nagendra Kumar**	**Soppugudde, Thirthahalli - 577432**	**08181 228221**	**itstaff_ulb_thirthahalli@yahoo.co.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	91%	95%	135	135	100%	100%	18%	15%	24	24	100%	100%	100%	100%	88%	90%	98%	100%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98%	98%	98%	98%	99%	99%	25%	25%	50%	65%	100%	100%	25%	28%	98%	99%

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	97%	99%	0	0

Chief Officer
Town Panchayath, Thirthahalli

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Jog-Kargal TP	**Karnataka**	**Laxminarayana**	**B.H. Road, Kargal-577421**	**08186-240307**	**itstaff_ulb_jog@yahoo.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98%	98%	120	120	64%	70%	18	18	24 hours	24 hours	95%	100%	100%	100%	35%	38%	96%	98%

Sewage Management (Sewerage and Sanitation)						
	Coverage of toilets	**Coverage of sewage**	**Collection efficiency of**	**Adequacy of sewage**	**Quality of sewage**	**Extent of reuse and recycling**	**Efficiency in redressal of**	**Extent of cost recovery in**	**Efficiency in collection of**

			network services		the sewage network		treatment capacity		treatment		of treated sewage		customer complaints		sewage management		sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	**100%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	92%	95%	96%	97%	92%	94%	35%	45%	45%	45%	100%	100%	25%	25%	95%	96%		

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	**Chief Officer Jog-Kargal TP**
	75%	80%	17	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
MCC MYSORE	**Karnataka**	**Sri Gurudhath Hegade, IAS**	**Mysore city corporation , NEW SAYYAJI RAO Road -570004**	**0821-2418803**	**comm.mysurucitycorporation@gmail.com**

Water Supply Indicators									
	Coverage of water supply Connections	**Per capita supply of water**	**Extent of metering of water connections**	**Extent of non revenue water**	**Continuity of water supply**	**Quality of water supplied**	**Efficiency in redressal of customer complaints**	**Cost recovery in water supply services**	**Efficiency in collection of water supply-related charges**
Benc	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

hmarks																		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	135	135	95%	95%	25%	20%	6hrs	8hrs	100%	100%	75%	80%	50%	55%	75%	80%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	98%	100%	90%	100%	100%	100%	95%	100%	5%	20%	90%	100%	75%	90%	80%	90%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			100%	100%	100%	100%	100%	100%	50%	75%	60%	100%	96%	100%	25%	50%	78%	100%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**									
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							
			95%		100%				1		0							

Commissioner,
City Corporation, Mysore

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Hunsur	KARNATAKA	MANJUNATHA C	CMC Hunsur Mysore Dist.571105	08222-252048	itstaff_ulb_hunsur@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	91.5%	92%	116	135	0	0	27%	28%	2	2	100%	100%	100%	100%	58%	60%	83%	85%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	62%	65%	95%	97%	100%	100%	98%	100%	18.5%	19%	100%	100%	27%	28%	76%	78%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-	Targets (2020-	Current (2019-	Targets (2020	Current (2019-	Targets (2020	Current (2019-	Targets (2020-21)	Current (2019	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-20)	Targets (2020

	20)	21)	20)	-21)	20)	-21)	20)		-20)		20)		20)			-21)
	98%	100%	99%	100%	70%	80%	35%	50%	60%	70%	90%	100%	14%	20%	46%	60%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	**Municipal Commissioner CMC Hunsur**
	91.50%	95%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
CMC, Nanjangud.	**Karnataka**	**Karibasavaiah Municipal Commissioner**	**City Municipal Council, Near Nehru circle, opposite Railway station, Nanjangud-571301**	**08221-226888 08221-226236**	**itstaff_ulb_nanjangud@yahoo.co.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	88%	96%	138	138	99.9%	100%	4%	2%	12hr	24hr	100%	100%	97%	100%	12%	20%	92%	100%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-	Targets (2020-21)	Current (2019-	Targets (2020-	Current (2019-	Targets (2020	Current (2019-	Targets (2020	Current (2019-	Targets (2020-21)	Current (2019	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-20)	Targets (2020

	20)		20)	21)	20)	-21)	20)	-21)	20)		-20)		20)		20)			-21)
	99%	100%	63%	65%	U G D under Progress													

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	96%	97%	15%	20%	14%	16%	12%	13%	94%	99%	18%	20%	73%	75%

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	89%	95%	10	0

Municipal Commissioner
CMC, Nanjangud

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
Krishnaraja nagara	**Karnataka**	**K. SHIVANNA, CHIEF OFFICER**	**MYSURU-HASSAN ROAD, K.R.NAGAR-571602**	**Ph: 08223-262242**	**itstaff_ulb_krnagar@yahoo.co.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	100 LPCD	125 LPCD	0	0	18%	18%	12 Hours	12 Hours	100%	100%	100%	100%	28%	30%	90%	95%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	97%	100%	66.11%	92%	98%	100%	100%	100%	100%	100%	10%	12%	100%	100%	12.84%	15%	50%	72.4%

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	100%	100%	46.15%	75%	40%	100%	46.15%	75%	100%	100%	12.84%	15%	72%	80%		

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Chief Officer TMC, K.R.Nagar
	85%	90%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ ULB	State	Name of the Municipal Commissioner /Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Bannur/TMC	Karnataka	R Hemantharaju	Near Cauvery Circle, M M Road, Bannur – 571 101	08227-276058	itstaff_ulb_bannur@yahoo.com

Water Supply Indicators								
	Coverage of	Per capita	Extent of	Extent of non	Continuity of	Quality of	Efficiency in	Cost recovery	Efficiency in

	water supply Connections		supply of water		metering of water connections		revenue water		water supply		water supplied		redressal of customer complaints		in water supply services		collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	98%	135 lpcd	135 lpcd	85%	95%	20%	20%	24 hours	24 hours	80%	85%	80%	80%	70%	75%	70%	75%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	92%	43%	45%	40%	45%	80%	85%	100%	100%	12%	15%	95%	97%	0%	10%	0%	10%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			90%	95%	90%	95%	10%	20%	5%	7%	12%	15%	95%	97%	4%	6%	70%	75%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**									
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							

Chief Officer
TMC, Bannur

	68%	72%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC, T.NARASIPURA	Karnataka	ASHOKA, CHIEF OFFICER	TOWN MUNICIPAL COUNCIL, MUNICIPAL OFFICE ROAD, TNARASIPURA-571124	PHONE: 08227-261232 FAX: 08227-261232	itstaff_ulb_tnarasipura@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	93%	**95%**	**125 LPCD**	**125 LPCD**	**-**	**10%**	**20%**	**18%**	**2 Hours**	**2 Hours**	**100%**	**100%**	**100%**	**100%**	**40%**	**50%**	**89%**	**93%**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	93%	**100%**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	**100%**	**92%**	**92%**	**13%**	**25%**	**13%**	**25%**	**13%**	**25%**	**100%**	**100%**	**13%**	**25%**	**67%**	**75 %**

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		**CHIEF OFFICER, TMC, T.NARASIPURA**
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	75%	80%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Periyapatna	**Karnataka**	**Chandrakumara A**	**Opposite BSNL Office, B M Road, Periyapatna**	**08223-273036**	**itstaff_ulb_periyapatna@yahoo.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	95%	130%	135%	0	0	20%	16%	2 Hrs	3 Hrs	98%	100%	95%	100%	46%	65%	64%	81%

Sewage Management (Sewerage and Sanitation)						
	Coverage of toilets	**Coverage of sewage**	**Collection efficiency of**	**Adequacy of sewage**	**Quality of sewage**	**Extent of reuse and recycling**	**Efficiency in redressal of**	**Extent of cost recovery in**	**Efficiency in collection of**

			network services		the sewage network		treatment capacity		treatment		of treated sewage		customer complaints		sewage management		sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70%	100%	95%	95%	20%	34%	38%	49%	0	30%	95%	100%	19%	21%	80%	85%		

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Chief Officer Town Municipal Council, Periyapatna
	75%	85%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC HD KOTE	**KARNATAKA**	**VIJAY KUMAR D N, CHIEF OFFICER**	**TOWN MUNICIPAL COUNCIL, HB ROAD, HD KOTE – 571114**	**PHONE: 08228-255327 FAX: 08228-255327**	**itstaff_ulb_hdkote@yahoo.com**

Water Supply Indicators									
	Coverage of water supply Connections	**Per capita supply of water**	**Extent of metering of water connections**	**Extent of non revenue water**	**Continuity of water supply**	**Quality of water supplied**	**Efficiency in redressal of customer complaints**	**Cost recovery in water supply services**	**Efficiency in collection of water supply-related charges**

Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	92%	**95%**	**125 LPCD**	**125 LPCD**	**0**	**10%**	**10%**	**8%**	**2 Hours**	**2 Hours**	**100%**	**100%**	**100%**	**100%**	**62%**	**70%**	**74%**	**80%**

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	**100%**	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	**100%**	**81%**	**85%**	**36%**	**40%**	**36%**	**40%**	**56%**	**60%**	**100%**	**100%**	**14%**	**20%**	**69%**	**75%**		

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		**CHIEF OFFICER TMC HD KOTE**
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	90%	**92%**	**0**	**0**	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Sargur TP	Karnataka	VEENA	Town Panchayath, Sargur, H.B.Road, Opp. To K.S.R.T.C Bus Stand, Sargur-571121	08227-276058	itstaff_ulb_sargur@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	57	65	125	135	0	0	20	20	2	4	100	100	100	100	32	45	65	75

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	0	0	0	0	0	0	0	0	0	0	50	60	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-	Targets (2020-	Current (2019-	Targets (2020	Current (2019-	Targets (2020	Current (2019-	Targets (2020-21)	Current (2019	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-20)	Targets (2020

	20)	21)	20)	-21)	20)	-21)	20)		-20)		20)		20)			-21)
	90	100	90	100	60	80	0	0	0	0	100	100	10	15	72	85

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Chief Officer TP Sargur
	85	90	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
CMC, Mandya	**Karnataka**	**S.Lokesh**	**CITY Municipal Council, Main Road, Mandya -571401,**	**08232-221617**	**itstaff_ulb_mandya@yahoo.co.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	99	99.5	110	135	18	100	28	25	2hr	24hr	100	100	99	99.5	48	60	85	86

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

	100	100	100	100	98	98	100	100	90	90	10	12	90	90	15	18	70	75
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			98	99	95	95	90	90	30	35	100	100	76	79	20	22	95	95
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**											
Benchmarks			**100%**				**0**											
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
			85		90		0		0									

Municipal Commissioner
CMC, Mandya

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
TMC,Maddur	**Karnataka**	**K Murgesh**	**Town Municipal Council,Main Road,Maddur-571428,Mandya District**	**08232-232600**	**itstaff_ulb_maddur@yahoo.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80	85	120	125	0	25	22	20	1 hrs	1 hrs	95	97	80	82	35	40	75	77
Sewage Management (Sewerage and Sanitation)																		

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	70	75	95	97	100	100	90	92	30	32	90	90	20	25	95	95

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95	95	95	95	10	30	10	25	50	52	80	90	10	15	70	75		

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	55	57	0	0

Chief Officer
TMC,Maddur

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Malavalli	**Karnataka**	**K S Gangadhara**	**Town Municipal Councils, Malavalli Town, Maddur to Kollegala Main Road**	**08231-242073**	**itstaff_ulb_malavalli@yahoo.co.in**

Water Supply Indicators								
	Coverage of water supply	**Per capita supply of**	**Extent of metering of**	**Extent of non revenue water**	**Continuity of water supply**	**Quality of water supplied**	**Efficiency in redressal of**	**Cost recovery in water supply**	**Efficiency in collection of**

	Connections		water		water connections						customer complaints		services		water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98%	98%	135	135	99%	99%	18%	18%	24hrs	24hrs	100%	100%	80%	80%	60%	70%	88%	88%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	92%	95%%	99%	99%	98%	98%	60%	70%	40%	50%	12%	15%	80%	80%	40%	45%	82%	82%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			82%	85%	82%	90%	50%	55%	50%	50%	80%	80%	80%	85%	20%	25%	73%	75%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding									
Benchmarks			100%						0									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							
			92%		95%				-		-							

Chief Officer
TMC, Malavalli

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Srirangapatna	Karnataka	KRISHNA	TOWN MUNICIPAL COUNCIL SRIRANGAPATNA MAIN ROAD SRIRANGAPATNA-571438	08236-252229	itstaff_ulb_srirangapatana@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	100%	135	135	0%	80%	20%	20%	2Hrs	24Hrs	95%	95%	80%	80%	25%	32%	70%	75%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	100%	90%	95%	90%	95%	95%	95%	90%	95%	15%	20%	80%	80%	0%	25%	0%	10%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Curre	Target	Curre	Target	Curre	Target	Curre	Targets	Curre	Targets	Curre	Targets	Curre	Targets	Current	Targe

	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	(2019-20)	ts (2020-21)
	95%	95%	90%	95%	15%	25%	10%	25%	25%	40%	80%	80%	18%	20%	70%	80%

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	75%	80%	0	0

Chief Officer
TMC Srirangapatna

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC, Krishnarajapete	**Karnataka**	**SATHISHKUMAR**	**Town Municipal Council, Main Road, Krishnarajapete-571426, Mandya District**	**08230-262224 08230-262214**	**itstaff_ulb_krpet@yahoo.co.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	98%	95 lpcd	100 lpcd	0%	0%	25%	23%	2 Hrs	2 Hrs	80%	80%	85%	90%	30%	35%	70%	70%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-	Targets (2020-	Current (2019-	Targets (2020	Current (2019-	Targets (2020	Current (2019-	Targets (2020-21)	Current (2019	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-20)	Targets (2020

			20)	21)	20)	-21)	20)	-21)	20)		-20)		20)		20)			-21)
	90%	95%	15%	20%	15%	20%	15%	25%	0%	15%	0%	5%	80%	85%	0%	0%	0%	0%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	100%	50%	80%	45%	65%	20%	30%	15%	40%	95%	95%	10%	10%	65%	70%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Chief Officer TMC, Krishnarajapete
	90%	90%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21

Name of the city/ULB	**State**	**Name of the Chief Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
TMC PANDAVAPURA	**Karnataka**	**S D Manjunath**	**TOWN MUNICIPAL COUNCIL PANDAVAPURA PANDAVAPURA -571434**	**08236-255137**	**itstaff_ulb_ pandavapura@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	135	135	0	10%	20%	20%	2Hrs	2Hrs	100%	100%	80%	80%	48%	50%	55%	60%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmar	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96%	98%	UGD WORK UNDER PROGRESS															

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	87%	90%	94%	95%	35%	50%	15%	35%	35%	50%	90%	100%	20%	22%	80%	85%		

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	90%	00	00

Chief Office
TMC Pandavapura.

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Nagamangala	**Karnataka**	**Krishna Prasad**	**B.M.Road, Nagamangala**	**08234-286022**	**itstaff_ulb_nagamangala@yahoo.com**

Water Supply Indicators									
	Coverage of water supply Connections	**Per capita supply of water**	**Extent of metering of water connections**	**Extent of non revenue water**	**Continuity of water supply**	**Quality of water supplied**	**Efficiency in redressal of customer complaints**	**Cost recovery in water supply services**	**Efficiency in collection of water supply- related charges**
Ben	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

chm arks																		
	Curren t (2019-20)	Targets (2020-21)	Curre nt (2019 -20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020 -21)	Curre nt (2019-20)	Target s (2020-21)	Current (2019-20)	Targets (2020-21)	Curre nt (2019 -20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	98%	110	110	0%	20%	20%	18%	Daily 1 Hour	Daily 1 Hour	100%	100%	85%	90%	38%	45%	70%	75%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Ben chm arks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Curren t (2019-20)	Targets (2020-21)	Curre nt (2019 -20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020 -21)	Curre nt (2019-20)	Target s (2020-21)	Current (2019-20)	Targets (2020-21)	Curre nt (2019 -20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98%	100%	UGD Network under progress															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Curre nt (2019 -20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020 -21)	Curre nt (2019-20)	Target s (2020-21)	Current (2019-20)	Targets (2020-21)	Curre nt (2019 -20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			90%	100%	85%	100%	50%	100%	40%	60%	30%	70%	85%	95%	12%	20%	65%	75%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**											
Benchmarks			**100%**				**0**											
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
			95%		98%		0		0									

Chief Officer
TMC Nagamangala

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Belluru	**Karnataka**	**R.V MANJUNATH**	**Town Panchayath,Belluru-571418**	**08234-298926**	**itstaff_ulb_belluru@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	35%	45%	85	90	0	0	20%	20%	2 Day once 1hour	2 Day once 1hour	75%	80%	80%	85%	30%	40%	70%	80%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60%	75%	NA															

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

	65%	70%	65%	70%	0%	20%	0%	0%	0%	0%	70%	80%	0%	0%	0%	0%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						**Incidence of water logging/ flooding**						Chief Officer TP Belluru			
Benchmarks	**100%**						**0**									
	Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							
	65%		70%				0		0							

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
CMC, CHAMARAJANGARA	**KARNATAKA**	**RAJANNA M**	**CMC,Chamarajanagar 571313**	**08226-222566**	**itstaff_ulb_chamarajanagar@yahoo.co.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2019-20	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	**92%**	**135**	**135**	**60%**	**60%**	**26%**	**20%**	**5hrs**	**5hrs**	**95%**	**95%**	**95%**	**80%**	**30%**	**35%**	**60%**	**65%**

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	**90%**	**80%**	**85%**	**60%**	**65%**	**60%**	**70%**	**80%**	**90%**	**15%**	**18%**	**80%**	**80%**	**30%**	**30%**	**50%**	**50%**

Solid Waste Management Indicators					
	Household level coverage	**Efficiency of collection of**	**Extent of segregation of**	**Extent of municipal**	**Extent of scientific**	**Efficiency in redressal of**	**Extent of cost recovery in**	**Efficiency in collection of**

	of solid waste management services		municipal solid waste		municipal solid waste		solid waste recovered		disposal of municipal solid waste		customer complaints		SWM services		SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2018–19)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	**98%**	**92%**	**95%**	**55%**	**60%**	**30%**	**35%**	**45%**	**35%**	**95%**	**97%**	**21%**	**25%**	**60%**	**65%**

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	**Municipal Commissioner** CMC, Chamarajanagara
	75%	**78%**	**0**	**0**	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the ULB	State	Name of the Municipal Commissioner	Postal address with PIN code	Phone & Fax nos.	Email id.
Kollegal CMC	**Karnataka**	**Nagasetty**	**Dr. B. R. Ambedkar road, Kollegal-571440**	**08224-252016**	**itstaff_ulb_kollegal@yahoo.co.in, cmckollegal@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	92%	95%	130	130	40%	60%	28%	25%	6	8	100%	100%	80%	80%	40%	45%	85%	90%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benc	**100%**	**100%**	**100%**	**100%**	**100%**	**20%**	**80%**	**100%**	**90%**

hmarks																		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	95%	90%	95%	80%	90%	80%	90%	65%	70%	20%	20%	80%	80%	20%	20%	75%	80%

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80%	90%	95%	100%	50%	60%	45%	55%	30%	40%	80%	80%	10%	12%	50%	60%		

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	90%	0	0

Municipal Commissioner,
Kollegal CMC

Project Director,
DUDC, Chamarajanagar

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
TOWN MUNICIPAL COUNCIL GUNDLUPET	**KARNATAKA**	**RAMESH A**	**TOWN MUNICIPAL COUNCIL GUNDLUPET-571111**	**08229 223377 FAX: 08229222226**	**itstaff_ulb_gundlupet@yahoo.com**

Water Supply Indicators									
	Coverage of water supply Connections	**Per capita supply of water**	**Extent of metering of water**	**Extent of non revenue water**	**Continuity of water supply**	**Quality of water supplied**	**Efficiency in redressal of customer**	**Cost recovery in water supply services**	**Efficiency in collection of water supply-**

					connections								complaints				related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	90%	95	95	-	-	28%	26%	2	2	95%	95%	80%	80%	38%	45%	80%	80%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	90%	90%	95%	**STP work under progress**													
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			82%	90%	90%	95%	39%	50%	15%	20%	0%	10%	50%	75%	2%	10%	50%	60%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**									
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							
			83%		85%				0		0							

Chief Officer
TMC, Gundlupet

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayath Yelandur	Karnataka	Nagarathna M.C	Town Panchayat Yelandur, Chamarajanagar District-571441	08226-240026	itstaff_ulb_yelandur@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	76%	85%	100	120	0%	5%	20%	18%	6	6	98%	100%	86%	95%	50%	60%	65%	75%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80%	82%	0%	0%	**No UGD in Yelandur Town Panchayath Limits**													

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current	Targets	Current	Targets	Current	Targets	Current	Targets (2020-	Current	Targets (2020-	Current	Targets (2020-	Current	Targets (2020-	Current (2019-	Targets

	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	20)	(2020-21)
	72%	90%	85%	90%	40%	65%	20%	35%	10%	30%	85%	88%	18%	20%	50%	60%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer Town Panchayath, Yelandur
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	70%	75%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TOWN PANCHAYATH HANUR	KARNATAKA	MURTHY	Town Panchayath Hanur Chamarajanagar District-571439	08224- 268111	itstaff_ulb_hanur@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20	Targets 2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	77%	78%	126	128	12%	14%	35%	33%	1	2	95	96	85%	87%	50%	52%	55%	57%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

	85%	86%	0%	0%	No UGD in Hanur Town Panchayath

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	82%	84%	96%	97%	81%	83%	32%	34%	48%	50%	86%	87%	26%	27%	83%	85%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	53%	55%	0	0

Chief Officer,
Town Panchayath Hanur

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
City Municipal Council Office, Madikeri	**Karnataka**	**RAMESH M L**	**CMC MADIKERI, IDSMT BUILDING,MADIKERI KODAGU-571201**	**08272-228323**	**itstaff_ulb_madikeri1@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98%	100%	103	135	10	75	26%	20%	8	24	100%	100%	91%	95%	35%	42%	60%	80%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	95%	100 %	65%	95%	40%	60%	65	80%	100%	100%	23%	25%	90%	95%		

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	100%	0	0

Municipal Commissioner
CMC, Madikeri

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayath SOMWARPET	**Karnataka**	**SRI M G RAMESH**	**SOMWARPET TOWN PANCHAYATH, CLUB ROAD, SOMWARPET, KODAGU-571236**	**08276-282037 & 08276-281599**	**itstaff_ulb_somwarpet@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	86%	90%	135	135	0	5%	20%	20%	1.30hr	2hr	100%	100%	80%	80%	21%	35%	73%	76%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	91%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			100%	100%	100%	100%	33%	40%	60%	68%	0	10%	80%	80%	6%	10%	60%	65%
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	**Chief Officer Town Panchayath Somwarpet**
	87%	90%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Virajpet	**Karnataka**	**A.M.Sridhar**	**Taluk office Road, Virajpet-571218**	**08274-257332 08274-260884**	**itstaff_ulb_virajpet@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	92%	125	128	28	28	20%	20%	4 Hours	4 Hours	95%	100%	98%	98%	50%	55%	92%	93%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	At Present UGD Facility is not provided. DPR is under preparation by KUWS & D Board															

Solid Waste Management Indicators

	Household level coverage	Efficiency of collection of	Extent of segregation of	Extent of municipal solid	Extent of scientific	Efficiency in redressal of	Extent of cost recovery in	Efficiency in collection of

	of solid waste management services		municipal solid waste		municipal solid waste		waste recovered		disposal of municipal solid waste		customer complaints		SWM services		SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	100%	100%	77%	80%	72%	75%	75%	78%	100%	100%	15%	20%	90%	95%

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	77%	80%	NIL	NIL

Chief Officer
Town Panchayath Virajpet

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayath Kushalnagar	**Karnataka**	**Sujay Kumar S.M.**	**Ayyappa swamy Temple Road, Town Panchayath, Kushalnagar**	**08276-271536**	**itstaff_ulb_kushalnagar@yahoo.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	64%	**75%**	**115 lpcd**	**115 lpcd**	**100%**	**100%**	**11%**	**10%**	**3Hours once in two days**	**3Hours once in two days**	**100%**	**100%**	**80%**	**80%**	**91%**	**92%**	**100%**	**100%**

Sewage Management (Sewerage and Sanitation)										
	Coverage of toilets	**Coverage of sewage network services**	**Collection efficiency of the sewage network**	**Adequacy of sewage treatment capacity**	**Quality of sewage treatment**	**Extent of reuse and recycling of treated sewage**	**Efficiency in redressal of customer complaints**	**Extent of cost recovery in sewage management**	**Efficiency in collection of sewage charges**
Benc	**80%**	**90%**	**100%**	**100%**	**100%**	**20%**	**80%**	**100%**	**90%**

hmarks																		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80%	80%	**Providing UGD system to Kushalnagar is under progress**															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			100%	**100%**	**100%**	**100%**	**35%**	**40%**	**75%**	**77%**	**65%**	**68%**	**80%**	**80%**	**5%**	**10%**	**90%**	**90%**
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**											
Benchmarks			**100%**				**0**											
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)						Chief Officer Town Panchayath Kushalnagar			
			75%		78%		10		5									

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Hassan CMC	**Karnataka**	**R KRISHNAMURTHY**	**Santhepete Circle B M Road Hassan**	**08172-268276**	**commn_hassan@yahoo.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current	Targets (2020-	Current	Targets	Current	Targets	Current	Targets	Current	Targets (2020-	Current	Targets (2020-	Current	Targets (2020-	Current	Targets (2020-	Current (2019-	Targets

	(2019-20)	21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	20)	(2020-21)
	88	92	86	88	0	0	20	20	1.5	1.5	100	100	100	100	55	69	88	90
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Bench marks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	68	70	84	85	58	60	97	98	6	8	91	91	5	10	50	54
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			100	100	94	95	17	30	15	17	0	5	100	100	11	15	60	64
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**								Municipal Commissioner CMC, Hassan			
Benchmarks			**100%**				**0**											
			Current (2019-20)	Targets (2020-21)			Current (2019-20)	Targets (2020-21)										
			85	85			0	0										

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC ARASIKERE	**KARNATAKA**	**Kantharaju M G**	**B.H. road,Arsikere 573103**	**08174-232201**	**itstaff_ulb_arasikere@yahoo.com**
Water Supply Indicators					

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	57.39	80	125	135	0	0	28	24	2	2	100	100	96	98	25	28	65	80
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	**100**	**0**	**0**	**83.34**	**90**	**90%**	**90%**	**100**	**100**	**12**	**15**	**100**	**100**	**0%**	**0%**	**0**	**0**
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			100	**100**	**92.3**	**95**	**10.41**	**20**	**10.41**	**20**	**80**	**85**	**80**	**80**	**17.63**	**20**	**33.87**	**50**
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**									
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)				Municipal Commissioner, CMC, Arasikere			

	69.7	**75**	**0**	**0**	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
TMC Channarayapatna	**Karnataka**	**M Kumar**	**Chief officer TMC, Channarayapatna**	**08176-255411**	**itstaff_ulb_channarayapatna@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	71%	80%	135 lpcd	135 lpcd	0%	10%	20%	20%	2 hours	2 hours	100%	100%	80%	80%	37%	45%	45%	65%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	80%	97%	80%	97%	55%	75%	55%	80%	20%	20%	80%	80%	24%	26%	30%	66%

Solid Waste Management Indicators

	Household level coverage of solid waste management services	**Efficiency of collection of municipal solid waste**	**Extent of segregation of municipal solid waste**	**Extent of municipal solid waste recovered**	**Extent of scientific disposal of municipal solid waste**	**Efficiency in redressal of customer complaints**	**Extent of cost recovery in SWM services**	**Efficiency in collection of SWM charges**

Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96%	100%	90%	91%	25%	36%	25%	36%	34%	71%	80%	80%	16%	20%	50%	60%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC, Channarayapatna
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	66%	68%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the ULB	State	Name of the Chief Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Holenarasipura	Karnataka	B C Basavaraju	TMC, Holenarasipura, Opposite to Gandhi Circle, Holenarasipura-573211	08175-273229	itstaff_ulb_holenarsipur@yahoo.co.in

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	82%	85%	96	98	0	0	20%	20%	7hrs	8hrs	100%	100%	90%	92%	25%	30%	68%	70%

Sewage Management (Sewerage and Sanitation)								
	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benchmarks	100%	100%	100%	100%	100%	20%	80%	100%	90%

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	94%	96%	75%	78%	80%	82%	78%	80%	15%	20%	88%	90%	15%	20%	58%	65%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)		
	100%	100%	92%	95%	15%	40%	15%	20%	20%	20%	90%	90%	15%	25%	75%	80%		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	**Chief Officer TMC, Holenarasipura**
	77%	88%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Sakaleshpura	**Karnataka**	**D. Stephen Prakash**	**B.M ROAD, SAKALESHPURA HASSAN DIST. PIN-573134**	**08173-244042**	**itstaff_ulb_sakleshpur@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-	Targets (2020-21)	Current (2019-	Targets (2020-	Current (2019-	Targets (2020	Current (2019-	Targets (2020	Current (2019-	Targets (2020-21)	Current (2019	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-20)	Targets (2020

	20)		20)	21)	20)	-21)	20)	-21)	20)		-20)		20)		20)			-21)
	50%	75%	100	100	0%	10%	22%	20%	2.30hrs	2.30hrs	90%	100%	80%	80%	66%	70%	80%	80%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	92%	95%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	95%	95%	95%	25%	35%	20%	20%	50%	50%	95%	95%	16%	18%	55%	60%

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	83%	85%	0	0

Chief Officer
TMC Sakaleshpura

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Belur	**KARNATAKA**	**Manjunath S S**	**Town Municipal Council, Near KSRTC Bustand, Belur 573115**	**08177 222221 08177 222164**	**townmunicipal.belur@gmail.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	61%	**65%**	**115**	**120**	**0%**	**0%**	**20%**	**20%**	**1hr**	**1hr**	**95%**	**100%**	**80%**	**100%**	**35%**	**40%**	**90%**	**90%**
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	**100%**	**68%**	**70%**	**69%**	**71%**	**90%**	**90%**	**100%**	**100%**	**12%**	**15%**	**80%**	**100%**	**0%**	**0%**	**75%**	**78%**
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			95%	**98%**	**92%**	**94%**	**50%**	**75%**	**80%**	**100%**	**95%**	**100%**	**80%**	**80%**	**0.21%**	**0.23%**	**75%**	**77%**
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**											
Benchmarks			**100%**				**0**											

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Chief Officer, TMC, Belur.
	63%	**65%**	**0**	**0**	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
T P Alur	**Karnataka**	**Chief Officer Town Panchayath Alur**	**573213**	**08170-218246**	**townpanchayath.alur@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	92	92	110	110	-	-	20	20	2	1	100	100	80	80	45	50	86	90

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	-	-	-	-	-	-	-	--	-	-	80	80	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges

Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	97	100	97	98	30	40	20	22	26	33	90	92	25	30	76	76

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	76	76	0	0

CHIEF OFFICER,
TP Alur

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP, Arakalagud	Karnataka	Sri. Sureshbabu	Pete main road, Arakalagud	08175-220350	townpanchayath.arkalagud62@gmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	77%	80%	123	126	0%	30%	24%	20%	1hr	2hr	100%	100 %	100%	100%	44%	50%	90%	95 %

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benchmarks	100%	100%	100%	100%	100%	20%	80%	100%	90%

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	96%	98%	17%	40%	17%	25%	17%	40%	100%	100%	27%	35%	82%	85 %		

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		Chief Officer TP, Arakalagud.
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	85%	90%	0	0	

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		***Municipal Commissioner, City Municipal Council, Chikkamagaluru***
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	75 %	**90%**	**0**	**0**	

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TOWN MUNCIPAL COUNCIL BIRUR	KARNATAKA	K M SATYANARAYANA	TOWN MUNCIPAL COUNCIL, N H 206, BIRUR, KADUR (T), PIN CODE - 577116	08267-255888	tmcbirur@gmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	95%	**97%**	**130 LPCD**	**135 LPCD**	**0%**	**20%**	**28%**	**25%**	**2 hours**	**2 hours**	**100%**	**100%**	**80%**	**85%**	**30%**	**35%**	**60%**	**70%**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	100%	**100%**	**4.7%**	**30%**	**5%**	**20%**	**0**	**20%**	**0**	**10%**	**0**	**10%**	**80%**	**80%**	**0**	**20%**	**0**	**20%**

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets

	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020 – 21)
	100%	**100%**	**100%**	**100 %**	**30%**	**50%**	**1%**	**20%**	**1%**	**30%**	**80%**	**80%**	**10%**	**12%**	**60%**	**65%**

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		Chief Officer TMC Birur
Benchmarks	**100%**		**0**		
	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	
	60%	**70%**	**0**	**0**	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kadur	**Karnataka**	**H N Manjunath**	**Chief Officer, TMC, Kadur Old Busstand Opposite-577548**	**08267-221221**	**kadurtmc@yahoo.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	75	85	45	90	0	5	25	20	1.5	2	100	100	91	95	15	25	85	90

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current	Targets (2020-	Current	Targets	Current	Targets	Current	Targets	Current	Targets (2020-	Current	Targets (2020-	Current	Targets (2020-	Current	Targets (2020-	Current (2019-	Targets

	(2019-20)	21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	20)	(2020-21)
	100	100	0	0	0	0	0	5	0	0	2	5	80	80	0	0	0	0

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	86	95	66	75	1	5	14	50	80	80	12	15	92	95

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		**Chief Officer TMC, Kadur**
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	80	90	1	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
TMC Tarikere	**Karnataka**	**T S Gireesh**	**BH Road NH 206, Tarikere 577228**	**08261-222233**	**tmctarikere@yahoo.co.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	79%	85%	125.43	130	0	25%	28%	20%	1.25 hrs Once	1.00 hrs daily	100%	100%	75%	80%	35%	45%	61%	65%

									in two day									
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			100%	100%	100%	100%	62.5 %	75%	62.5 %	70%	62.5%	75%	73%	75%	22.3%	40%	30%	65%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**								Chief Officer TMC,Tarikere			
Benchmarks			**100%**				**0**											
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
			75%		80%		3		1									

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayath Koppa	Karnataka	Basavaraj Takappa Shiggavi	Koppa - 577126	Phno:08265-221021	koppatown@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Bench marks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	120	135	5%	10%	17%	17%	1.5	2	95%	100%	76%	80%	28%	35%	90%	95%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Bench marks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

	92%	95%	90%	95%	20%	25%	10%	15%	45%	50%	76%	80%	10%	15%	50%	70%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						**Incidence of water logging/ flooding**						Chief officer Town Panchayath Koppa			
Benchmarks	**100%**						**0**									
	Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							
	85		90				0		0							

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Mudigere	**KARNATAKA**	**KRISHNEGOWDA B.A**	**TOWN PANCHAYATH MUDIGERE, – 577132**	**08263-220257**	**mudigeretp@yahoo.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96%	**97%**	**85%**	**86%**	**0%**	**5%**	**28%**	**26%**	**2.0 hrs**	**2.0 hrs**	**90%**	**90%**	**90%**	**95%**	**20%**	**25%**	**75%**	**80%**

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	93%	**98%**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**

Solid Waste Management Indicators																		
			Household level coverage		**Efficiency of collection of**		**Extent of segregation of**		**Extent of municipal**		**Extent of scientific**		**Efficiency in redressal of**		**Extent of cost recovery in**		**Efficiency in collection of**	

	of solid waste management services		municipal solid waste		municipal solid waste		solid waste recovered		disposal of municipal solid waste		customer complaints		SWM services		SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	**100%**	**95%**	**98%**	**45%**	**50%**	**85%**	**85%**	**52%**	**53%**	**82%**	**85%**	**10%**	**15%**	**95%**	**98%**

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Chief Officer Town Panchayath, Mudigere
	100%	**100%**	**0**	**0**	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP, N.R.PURA	**KARNATAKA**	**Kuriakose C.**	**Town Panchayath, Narasimharajapura-577134**	**08266-220121 08266-220680**	**nrptp@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Bench marks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96%	**100%**	**135**	**135**	**-**	**20%**	**26%**	**24%**	**1 hr.**	**1 hr.**	**100%**	**100%**	**90%**	**95%**	**50%**	**50%**	**80%**	**85%**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network	Collection efficiency of the sewage	Adequacy of sewage treatment	Quality of sewage treatment	Extent of reuse and recycling of treated	Efficiency in redressal of customer	Extent of cost recovery in sewage	Efficiency in collection of sewage charges

			services		network		capacity				sewage		complaints		management			
Bench marks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	**100%**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	**95%**	**95%**	**95%**	**55%**	**60%**	**80%**	**85%**	**40%**	**50%**	**100%**	**100%**	**25%**	**30%**	**90%**	**90%**		

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		**Chief Officer TP, N.R.Pura**
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	90%	**100%**	**0**	**0**	

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
Town Panchayath, Sringeri	**KARNATAKA**	**Shivanaik**	**Sringeri - 577139**	**Phn:08265-250121 Fax:08265-251630**	**tpshringeri@gmail.com**

Water Supply Indicators									
	Coverage of water supply Connections	**Per capita supply of water**	**Extent of metering of water connections**	**Extent of non revenue water**	**Continuity of water supply**	**Quality of water supplied**	**Efficiency in redressal of customer complaints**	**Cost recovery in water supply services**	**Efficiency in collection of water supply-related**

																		charges
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	**100%**	**135**	**135**	**10%**	**10%**	**20%**	**20%**	**2.00**	**2.00**	**100%**	**100%**	**80%**	**80%**	**50%**	**55%**	**90%**	**90%**

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	**100%**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96%	**98%**	**98%**	**98%**	**72%**	**95%**	**60%**	**70%**	**50%**	**50%**	**80%**	**80%**	**15%**	**18%**	**80%**	**90%**

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	**Chief Officer Town Panchayath, Sringeri**
	100%	**100%**	**-**	**-**	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Mangalore City Corporation	Karnataka	Shri.Ajith Kumar Hegde Shanady	O/o Mangalore City Corporation,Lalbagh,M.G.Road, Mangalore-575003	0824-2220310	commissioner.mcc@gmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	86.86	90	135	135	97.21	99	20	20	12	20	98	100	95.83	100	100	100	98	98

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	60	65	80	95	80	85	85	95	80	90	80	90	90	95	90	95

Solid Waste Management Indicators

	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges

Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	99.9	100	47.54	75.00	66	75.00	100	100	100	100	32.21	50.00	56.73	75.00

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	61.10	62	0	0

Commissioner,
Mangalore City Corporation

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Puttur CMC	Karnataka	Roopa T Shetty	Court Road, Near Kille Maidhan, Puttur D.K574201	08251230251	co.puttur@gmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	99%	100%	120	130	100%	100%	18%	15%	10 hrs	12 hrs	100%	100%	80%	80%	55%	65%	96%	98%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curren	Targets	Curre	Target	Curre	Target	Curre	Target	Curre	Targets	Curre	Targets	Curre	Targets	Curre	Targets	Current	Targe

	t (2019-20)	(2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	(2019-20)	ts (2020-21)
	90%	100%	UGD Not Available in Puttur CMC															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			100%	100%	95%	96%	80%	85%	80%	80%	87%	90%	80%	80%	25%	30%	85%	90%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**								Commissioner CMC, Puttur			
Benchmarks			**100%**				**0**											
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
			95%		96%		1		0									

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Ullal	**Karnataka**	**Rayappa**	**ULLAL CITY MUNICIPAL COUNCIL, NEAR ABBAKKA CIRCLE ULLAL**	**0824-2462126**	**co.ullal@gmail.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Bench marks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

	55%	60%	97	98	100%	100%	21%	20%	3.3hr	4 hr	100%	100%	80%	80%	57%	60%	60%	65%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Bench marks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			99%	100%	97%	98%	54%	70%	18%	25%	100%	100%	80%	80%	26%	28%	77%	80%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**									
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							
			54%		55%				3		2							

Municipal Commissioner
CMC, Ullal

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Municipal Council Moodubidire	**Karnataka**	**Smt.Indu M.**	**Near Govt Hospital, Town Municipal Council Moodubidire, 574227**	**08258-236236**	**co.moodbidri@gmail.com**
Water Supply Indicators					

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	95	135	135	98	100	23	20	19	19	100	100	80	80	66	70	71	74
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98	100	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			100	100	100	100	100	100	80	80	100	100	100	100	28	28	90	90
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**									
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							

Chief Officer
Town Municipal Council

	83	85	_	_	**Moodubidire**

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Bantwal TMC	**Karnataka**	**Mrs. Leena Britto**	**Bantwal TMC, Opp To Govt Hospital, Bantwal Kasba- 574211**	**08255-233130**	**co.bantwal@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	51.05 %	**57%**	**125**	**135**	**56%**	**65%**	**24%**	**20%**	**8**	**10**	**100%**	**100%**	**97%**	**100%**	**40%**	**45%**	**70%**	**80%**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	**100%**	**-**	**50%**	**UGD Work in progress**													

Solid Waste Management Indicators

	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges

Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	**93%**	**85%**	**90%**	**58%**	**70%**	**28.57 %**	**50%**	**57%**	**70%**	**66.66 %**	**80%**	**5%**	**6%**	**64%**	**75%**

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		**Chief Officer TMC, Bantwal**
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	43%	**49%**	**2**	**0**	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Someshwara TMC	**Karnataka**	**Vani V Alva**	**Town Municipal Council Someshwara Kotekar(PO)-575020**	**Ph No 0824-2466572**	**co.someshwar@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	40	45	90	90	0	5	22	20	1hr	1 hr	100	100	80	80	51	55	46	60

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benchmarks	**100%**	**100%**	**100%**	**100%**	**100%**	**20%**	**80%**	**100%**	**90%**

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	65	70	66	75	0	5	18	20	0	10	80	80	0	2	0	5

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Chief Officer Someshwara TMC
	70	80	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone no.	Email id.
Belthangady	**Karnataka**	**M.H. Sudhakar**	**Town Panchayath Belthangady Pincode- 574214**	**Phone No. 08256-232125**	**co.belthangadi@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-	Targets (2020-21)	Current (2019-	Targets (2020-	Current (2019-	Targets (2020	Current (2019-	Targets (2020	Current (2019-	Targets (2020-21)	Current (2019	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-20)	Targets (2020

	20)		20)	21)	20)	-21)	20)	-21)	20)		-20)		20)		20)			-21)
	45%	50%	135	135	100%	100%	5%	5%	9 HRS	9 HRS	100%	100%	90%	92%	75%	80%	85%	90%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	-	-	-	-	UGD SYSTEM NOT PROVIDED				-	-	-	-	-	-	-	-

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	95%	80%	85%	20%	25%	30%	40%	80%	85%	90%	92%	15%	20%	80%	85%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		Chief Officer Town Panchayath Belthangady
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	100	100	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
MULKI TP	**KARNATAKA**	**P Chandra Poojary**	**Town Panchayath Mulki Gandhi Maidan, Karnad Mulki - 574154**	**0824-2290561 Fax : 0824-2290891**	**co.mulki@gmail.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)
	45%	**50%**	**115**	**120**	**100%**	**100%**	**25%**	**20%**	**5 Hrs**	**5 Hrs**	**100%**	**100%**	**80%**	**80%**	**38%**	**40%**	**62%**	**65%**
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)
	100%	**100%**	**-**	**-**	**-**	**UGD system not available**							**-**	**-**	**-**	**-**	**-**	**-**
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**95%**		**100%**		**90%**	
			Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)
			100%	**100%**	**80%**	**85%**	**94%**	**98%**	**80%**	**90%**	**80%**	**85%**	**80%**	**90%**	**32%**	**40%**	**50%**	**60%**
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Chief Officer Mulki Town Panchayath
	95%	**96%**	**0**	**0**	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
SULLIA	**KARANATAKA**	**MATHADI**	**Town Panchayath, Sullia-574239**	**08257-230354**	**co.sullia@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	77%	**80%**	**100**	**105**	**99%**	**100%**	**11%**	**10%**	**10**	**12**	**90%**	**100%**	**80%**	**80%**	**58%**	**65%**	**81%**	**85%**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	**100%**	**30%**	**35%**	**19%**	**25%**	**30%**	**40%**	**40%**	**50%**	**0**	**10%**	**64%**	**70%**	**0%**	**10%**	**0%**	**10%**

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	78%	90%	85%	90%	59%	70%	75%	90%	40%	60%	80%	80%	22%	30%	41%	50%

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	53%	55%	0	0

Chief Officer
Sullia Town Panchayath

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
VITLA TP D.K	Karnataka	MALINI	CHIEF OFFICER TOWN PANCHAYATH VITLA PiN:574243	08255-239220	covitlapp@gmail.com

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	50%	65%	95 LPCD	95 LPCD	95%	98%	20%	20%	6hr	6hr	100%	100%	80%	80%	50%	55%	90%	90%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%																

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	92%	80%	85%	75%	80%	60%	65%	60%	65%	80%	80%	19%	22%	85%	90%

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	55%	60%	0	0

Chief Officer
TP, VITLA

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
KOTEKAR TP	Karnataka	PRABHAKARA	CHIEF OFFICER TOWN PANCHAYATH KOTEKAR Pin:575022	0824-2466693	co.kotekar@gmail.com

Water Supply Indicators								
	Coverage of	Per capita	Extent of	Extent of non	Continuity of	Quality of	Efficiency in	Cost recovery	Efficiency in

	water supply Connections		supply of water		metering of water connections		revenue water		water supply		water supplied		redressal of customer complaints		in water supply services		collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	45	50	90	93	70	73	23	20	2	2	100	100	60	65	44	49	66	70

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	`100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	75	80	100	100	67	70	100	100	100	100	34	36	83	90		

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		Chief Officer TP, Kotekar
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	40	43	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Udupi CMC	Karnataka	Sri. Anand C. Kallolikar	Kavi Muddana Marg, Udupi - 576101	Phone No. 0820-2520306 Fax No. 0820-2524236	itstaff_ulb_udupi@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	72%	90 %	108	120	100 %	100 %	24 %	23 %	16	16	100 %	100 %	90 %	90 %	96 %	96 %	90 %	90 %

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100 %	100 %	24 %	40 %	74 %	100 %	100 %	100%	100 %	100%	2 %	5 %	96 %	100 %	35 %	36 %	46 %	50 %

Solid Waste Management Indicators

	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
Benchmarks	**100%**	**100%**	**100%**	**80%**	**100%**	**80%**	**100%**	**90%**

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95 %	100 %	96 %	100 %	26 %	44.44 %	24%	26%	90 %	90%	90%	100 %	14 %	20%	24%	50%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		Municipal Commissioner City Municipal Council, Udupi
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	42 %	43 %	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
Karkala TMC	**Karnataka**	**Smt Rekha J Shetty**	**Town Municipal Council,Karkala-574104**	**08258-234664**	**itstaff_ulb_karkala@yahoo.co.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	44.43	60	125	130	99	100	25	20	6	7	100	100	80	80	60	65	85	90

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	50	60	60	65	-	50	-	-	-	-	80	80	35	40	90	90
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			98	99	95	98	60	100	96	97	96	97	80	93	26	30	90	95
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**						Chief Officer TMC,Karkala			
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							
			45		60				0		0							

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kundapura	**KARNATAKA**	**GOPALKRISHNA**	**TOWN MUNICIPAL COUNCIL,MUNICIPAL ROAD,KUNDAPURA -576201**	**08254-230410**	**itstaff_ulb_kundapur@yahoo.co.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

	91	91	135	135	98	98	20	20	08	08	100	100	100	100	90	92	85	87
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capaci;ty**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			99	99	96	96	50	60	35	40	95	95	97	97	25	30	98	99
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**									
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							
			65		70				0		0							

CHIEF OFFICER, TMC KUNDAPURA

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Kapu	**Karnataka**	**Mr. Venkatesh Navuda**	**Tmc Kapu, 574106**	**0820-2551061**	**itstaff_ulb_kaup@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	90%	135	135	100%	100%	5%	5%	6	6	100%	100%	100%	100 %	45%	50%	90%	90%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	0	0	0	0	0	0	0	0	0	0	100%	100 %	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			100%	100%	98%	100%	100%	100%	85%	90%	85%	90%	100%	100 %	20%	22%	91.8%	95%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**											
Benchmarks			**100%**				**0**											

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Chief Officer, TMC, Kapu
	80%	90%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
SALIGRAMA TP	Karnataka	ARUN B	TOWN PANCHAYATH SALIGRAMA - 576225	0820-2564229	itstaff_ulb_saligrama@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	45%	50%	75	85	95%	100%	20%	18%	5 hrs	5 hrs	90%	95%	90%	95%	40%	50%	86%	90%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	-	-	-	-	-	-	-	-	-	-	80%	85%	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste	Efficiency of collection of municipal	Extent of segregation of municipal	Extent of municipal solid waste recovered	Extent of scientific disposal of	Efficiency in redressal of customer	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges

	management services		solid waste		solid waste				municipal solid waste		complaints					
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	90%	80%	85%	80%	85%	60%	65%	70%	75%	80%	90%	40%	45%	95%	95%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network				**Incidence of water logging/ flooding**				Chief Officer TP, Saligrama							
Benchmarks	**100%**				**0**											
	Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
	50%		60%		-		-									

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
City Corporation Belagavi	**Karnataka**	**Shri Jagadeesh K H, KAS**	**Subhash Nagar Belagavi 590016**	**9448676710 0831-2405304**	**itstaff_ulb_belgaum@yahoo.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	63.24	65	138.30	135	17.19	*	29.99	35.00	1) 24*7 for 10 wards 2) Once in 4 days in 48 wards for 2 hours	1)24*7 for all wards	100	100	100	100	94.42	100	64.85	95
Sewage Management (Sewerage and Sanitation)																		

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	-	-	66.28	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	98	100	60	100	60	65	100	100	97	100	7	10	86	90		

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	16	37	24	18

Commissioner
City Corporation Belagavi

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC GOKAK	**Karnataka**	**Shri V S Tadasalur**	**Near Sangolli Rayanna Circle City Municipal Council Gokak**	**08332-224303**	**itstaff_ulb_gokak@yahoo.com**

Water Supply Indicators									
	Coverage of water supply Connections	**Per capita supply of water**	**Extent of metering of water connections**	**Extent of non revenue water**	**Continuity of water supply**	**Quality of water supplied**	**Efficiency in redressal of customer complaints**	**Cost recovery in water supply services**	**Efficiency in collection of water supply-related charges**
Benc	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

hmarks																		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	133	133	97	98	21	20	24	24	100	100	100	100	97	98	55	60
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	71	75	43	45	100	100	92	92	17	18	100	100	12	15	10	15
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			100	100	100	100	78	79	71	75	71	75	96	98	16	20	71	75
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**								Municipal Commissioner City Municipal Council Gokak			
Benchmarks			**100%**				**0**											
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
			97		98		0		0									

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Nipani	Karnataka	Shri. M. B. Borannavar	CMC Nippani, old P.B.Road Nippani Taluka, Dist Belagavi	08338-223001	itstaff_ulb_nippani@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95	98	135	135	90	99	20	20	24/7	24/7	98	98	90	94	55	55	95	95

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	95	0	0	0	0	0	0	0	0	0	0	65	72	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	99	99	98	98	50	26	37	40	75	75	80	90	30	31	94	95

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Municipal Commissioner CMC Nippani
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	92	92	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Mudalagi	Karnataka	Shri.D.S. Haradi.	TMC Mudalagi -591312	08334-251235	itstaff_ulb_mudalagi@yahoo.com

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	40	41	106	108	00	00	30	28	1.5	1.5	98	99	80	80	35	36	50	60

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	86	88	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	92	93	89	90	30	32	22	24	25	30	80	80	6	10	64	65

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	62	63	0	0

Chief Officer
TMC Mudalagi.

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Athani	Karnataka	Shri Mahantesh S Koulapur	Near Dr.Ambedkar Circle Bus stand Road Athani-591304	08289-251137	itstaff_ulb_athani@yahoo.co.in

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	68%	75%	110 lpcd	110 lpcd	0	0	21%	20%	2Hrs	2Hrs	95%	95%	98%	100%	34%	45%	35%	45%

Sewage Management (Sewerage and Sanitation)								
	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	97%	0	0	0	0	0	0	0	0	0	0	85%	90%	0	0	0	0

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	97%	96%	97%	35%	60%	12%	15%	25%	30%	85%	90%	12%	15%	45%	50%		

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC Athani
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	80%	82%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format 2020-21

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
BAILHONGAL	KARNATAKA	SHIR S G AMBIGER CHIEF OFFICER	591102	PHONE:08288-233135 FAX:08288-2337295	itstaff_ulb_bailhongal@yahoo.co.in

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)
	65	67	95	100	1	10	25	20	1hr	1hr	100	100	85	85	20	30	71	90

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)
	95	98	75	75	30	40	100	100	50	60	0	0	80	90	8	10	60	62

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)
	95	100	90	95	60	80	30	35	30	35	85	90	5	9	85	90

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer Town Municipal Council Bailhongal
Benchmarks	100%		0		
	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	
	82	85	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Chikkodi	KARNATAKA	Dr. S. R. Rogi	TMC Chikkodi. K.C. Road, Pin- 591201	08338-272151 & 08338-272193	itstaff_ulb_chikkodi@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95	100	135	135	100	100	10	10	24	24	100	100	80	80	55	70	90	95
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	95	90	95	60	65	55	60	55	60	10	10	70	75	15	15	60	60
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			97	97	94	95	65	70	30	35	40	45	40	45	10	12	90	90
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**						**Chief Officer TMC Chikkodi**			
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							
			80		80				0		0							

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC RAMADURGA	Karnataka	R.D.BAGALKOTI	TER BAZAR RAMADURGA Dist:Belagavi	08335-242180	itstaff_ulb_ramadurga@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	95	110	120	80	90	20	20	3hr	24	85	90	80	80	90	95	80	90

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70	75	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current	Targets	Current	Targets	Current	Targets	Current	Targets (2020-	Current	Targets (2020-	Current	Targets (2020-	Current	Targets (2020-	Current (2019-	Targets

	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	20)	(2020-21)
	75	80	94	95	13	15	13	15	60	65	70	80	7	10	75	80

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80	85	0	0

Chief Officer
TMC, Ramadurga

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Sankeshwar	**Karnataka**	**Jagadish S. Iti**	**S.G Road Sankeshwar, Tal: Hukkeri Dist:Belagavi**	**08333-273308 08333-274098**	**itstaff_ulb_sankeshwar@yahoo.co.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95	100	125	130	91	95	20	20	3hrs	3hrs	100	100	80	85	70	75	90	92

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

	89	95	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	88	90	40	50	40	50	60	62	80	80	5	10	60	65

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96	98	0	0

Chief Officer
TMC Sankeshwar

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
TMC Saundatti	**KARNATAKA**	**Shri K.I Naganur**	**Town Municipal Council Saundatti Pin: 591126**	**(08330) 222226**	**itstaff_ulb_saundatti@yahoo.co.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019 – 20	Targets (2020 – 21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	60	**75**	**124 lpcd**	**124 lpcd**	**-**	**-**	**25**	**23**	**3.5 hr**	**3.5hr**	**100**	**100**	**100**	**100**	**10**	**15**	**85**	**87**

Sewage Management (Sewerage and Sanitation)																		
	Coverage of		**Coverage of**		**Collection**		**Adequacy of**		**Quality of**		**Extent of**		**Efficiency in**		**Extent of cost**		**Efficiency in**	

	toilets		sewage network services		efficiency of the sewage network		sewage treatment capacity		sewage treatment		reuse and recycling of treated sewage		redressal of customer complaints		recovery in sewage management		collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019 – 20	Targets (2020 – 21)	Current (2019– 20	Targets (2020– 21)	Current (2019– 20	Targets (2020– 21)	Current (2019– 20	Targets (2020– 21)	Current (2019 – 20	Targets (2020– 21)	Current (2019– 20	Targets (2020– 21)	Current (2019– 20	Targets (2020– 21)	Current (2019– 20	Targets (2020– 21)	Current (2019– 20	Targets (2020– 21)
	95	**97**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**85**	**90**	**-**	**-**	**-**	**-**

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2019– 20	Targets (2020– 21)	Current (2019– 20	Targets (2020– 21)	Current (2019– 20	Targets (2020– 21)	Current (2019 – 20	Targets (2020– 21)	Current (2019– 20	Targets (2020– 21)	Current (2019– 20	Targets (2020– 21)	Current (2019– 20	Targets (2020– 21)	Current (2019– 20	Targets (2020– 21)	Current (2019– 20	Targets (2020– 21)
	98	**98**	**95**	**96**	**41**	**45**	**45**	**50**	**60**	**65**	**100**	**100**	**5**	**10**	**60**	**65**		

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20	Targets (2020– 21)
	92	**95**	**0**	**0**

Chief officer
Town Municipal Council
Saundatti

14th Finance Commission: Declaration of Service Level Standards Notification Format 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Hukkeri	**KARNATAKA**	**Shri Mohan V Jadhav**	**Belgaum Road Hukkeri**	**08333265138**	**itstaff_ulb_hukkeri@yahoo.com**

Water Supply Indicators									
	Coverage of water supply Connections	**Per capita supply of water**	**Extent of metering of water connections**	**Extent of non revenue water**	**Continuity of water supply**	**Quality of water supplied**	**Efficiency in redressal of customer complaints**	**Cost recovery in water supply services**	**Efficiency in collection of water supply-related charges**

Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)
	75%	**85%**	**110**	**135**	**75%**	**80%**	**25%**	**22%**	6	24	**90%**	**95%**	**80%**	**80%**	**28%**	**35%**	**66%**	**76%**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)
	95%	**98%**	**0%**	80%	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**70%**	**75%**	**0%**	**0%**	**0%**	**0%**

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)
	98%	**100%**	**98%**	**100%**	**55%**	**60%**	**55%**	**60%**	**45%**	**45%**	**80%**	**85%**	**12%**	**15%**	**85%**	**95%**

Storm Water Drainage Indicators

	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020– 21)	Current (2019-20)	Targets (2020– 21)	**Chief Officer TMC Hukkeri**
	80%	**90%**	**0**	**0**	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Kudachi	Karnataka	Shri S.A.Mahajan	Near Maa Saheba Darga Road Kudachi-591311	08331-235237	Itstaff_ulb_kudachi@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	90%	90 LPCD	90 LPCD	0	0	18%	15%	1 hour	1 hour	100%	100%	90%	90%	30%	35%	85%	93%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	91%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

	80%	85%	96%	97%	35%	38%	20%	23%	23%	23%	90%	90%	20%	22%	80%	85%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network				**Incidence of water logging/ flooding**											
Benchmarks	**100%**				**0**											
	Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
	90%		91%		0		0									

Chief Officer
TMC Kudachi

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Sadalga	**Karnataka**	**Shri. V. K. Joshi KMAS-II Chief Officer**	**Main Road, Sadalga Tal: Chikkodi, Pin Code: 591239**	**08338-251631**	**itstaff_ulb_sadalaga@yahoo.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	58	58	91	98	0	30	28	26	1	1	95	100	88	89	50	52	73	85
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	82	84	0	0	0	0	0	0	0	0	0	0	80	78	0	0	0	0
Solid Waste Management Indicators																		
			Household		**Efficiency of**		**Extent of**		**Extent of**		**Extent of**		**Efficiency in**		**Extent of cost**		**Efficiency in**	

	level coverage of solid waste management services		collection of municipal solid waste		segregation of municipal solid waste		municipal solid waste recovered		scientific disposal of municipal solid waste		redressal of customer complaints		recovery in SWM services		collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	92	92	86	90	25	35	25	30	0	50	80	89	05	07	80	85

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70	76	0	0

Chief Officer
TMC Sadalga

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC MUGALKHOD	**Karnataka**	**Shri G B DAMBAL KMAS-1**	**MUGALKHOD 591235**	**08331-252229**	**itstaff_ulb_mugalakhod@yahoo.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	25	30	75	78	0	0	28	26	1.5	2	85	88	80	80	22	25	40	55

Sewage Management (Sewerage and Sanitation)												
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	40	50	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	40	50	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	25	30	0	0

Chief Officer
TMC MUGALKHOD

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
TMC Munavalli	**Karnataka**	**M.M.TIMMANI**	**KALAMMANA TEMPLE - 591117**	**08330-277697**	**itstaff_ulb_munavalli@yahoo.com**

Water Supply Indicators									
	Coverage of water supply Connections	**Per capita supply of water**	**Extent of metering of water connections**	**Extent of non revenue water**	**Continuity of water supply**	**Quality of water supplied**	**Efficiency in redressal of customer complaints**	**Cost recovery in water supply services**	**Efficiency in collection of water supply-related charges**
Benchmarks	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	63	65	100	105	0	0	27	25	2 Hrs	2hrs	95	100	80	80	15	20	70	75
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80	80	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			60	75	60	70	25	65	25	30	10	15	70	72	7	8	75	75
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**											
Benchmarks			**100%**				**0**											
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
			40		50		0		0									

Chief Officer
TMC Munavalli

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Ugarkhurd	KARNATAKA	Smt K S Bagoji	TMC Ugarkhurd, Chavadi Galli,Ugarkhurd. Taluk-Athani Dist-Belagavi Pin Code-591316	08339-272000	itstaff_ulb_ugarkhurd@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	64%	**75%**	**85**	**90**	**0%**	**0%**	**25%**	**20%**	**1Hour**	**1 Hour**	**95%**	**100%**	**85%**	**90%**	**32%**	**45%**	**60%**	**75%**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	85%	**90%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	0%	0%	**0%**	**0%**	**0%**	**0%**

Solid Waste Management Indicators

	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
Benchmarks	**100%**	**100%**	**100%**	**80%**	**100%**	**80%**	**100%**	**90%**

	Current (2019 – 20)	Targets (2020– 21)	Current (2019 – 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)
	60%	**65%**	**65%**	**70%**	**0%**	**05%**	**20%**	**25%**	**0%**	**0%**	**75%**	**80%**	**0%**	**0%**	**50%**	**60%**
Storm Water Drainage Indicators																
	Coverage of storm water drainage network				**Incidence of water logging/ flooding**								**Chief Officer TMC Ugar-Khurd**			
Benchmarks	**100%**				**0**											
	Current (2019– 20)		Targets (2020– 21)		Current (2019– 20)		Targets (2020– 21)									
	75%		**80%**		**0**		**0**									

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC KONNUR	**KARNATAKA**	**Shri.S.M.Hiremath**	**Town Municipal Council Konnur, Tq: Gokak Dist: Belagavi Pin code 591231**	**08332-285501**	**itstaff_ulb_konnur@yahoo.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)
	62	**65**	**116**	**120**	**00**	**0**	**24.16**	**22**	**1.30**	**1.30**	**97**	**98**	**96**	**90**	**57.41**	**60**	**85**	**86.00**

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets

	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)
	100	**100**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	95	**96**	**90**	**92**	**35**	**37**	**25**	**28**	**25**	**28**	**78**	**80**	**20**	**22**	**65**	**68**

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Targets (2019– 20)	Targets (2020– 21)	Targets (2019– 20)	Targets (2020– 21)	**Chief Officer TMC Konnur**
	90	**92**	**0**	**0**	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
TMC Harugeri	**Karnataka**	**Shri G V Hannikeri**	**TMC Harugeri , TQ :Raibag Dist:Belagavi ,PIN:591220**	**08331-257041**	**itstaff_ulb_harugeri@yahoo.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

	75	80	110	120	0	0	20	20	2.00	2.00	95	100	80	80	60	65	95	95
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	95	0	0	0	0	0	0	0	0	0	0	80	80	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			50	85	80	85	80	85	25	25	0	0	65	75	10	15	90	95
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**								Chief Officer TMC Harugeri			
Benchmarks			**100%**				**0**											
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
			70		75		0		0									

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Khanapur	**Karnataka**	**VIVEK BANNE**	**Town Panchayat Khanapur 591302**	**083336 222240**	**itstaff_ulb_khanapur@yahoo.com**

Water Supply Indicators								
	Coverage of water supply Connections	**Per capita supply of water**	**Extent of metering of water connections**	**Extent of non revenue water**	**Continuity of water supply**	**Quality of water supplied**	**Efficiency in redressal of customer complaints**	**Cost recovery in water supply services**	**Efficiency in collection of water supply-related charges**

Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96%	97%	120	130	0	0	22%	22%	1Hr	1Hr	100%	100%	80%	80%	35%	40%	60%	68%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96%	98%	-	-	-	-	-	-	-	-	-	-	80%	80%				
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			90%	92%	97%	99%	25%	60%	35%	36%	25%	30%	80%	80%	15%	20%	87%	90%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**											
Benchmarks			**100%**				**0**											
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
			80%		85%		0		0									

Chief Officer
Town Panchayat Khanapur

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Raibag	Karnataka	Shri. S.R.Mang	Town Panchayat, Raibag 591317	08331-225236	itstaff_ulb_raibag@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	87%	95%	98%	99%	0%	0%	20%	20%	3Hr	4Hr	100%	100%	98%	100%	42%	45%	85%	95%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	90%	95%	0%	0%	0%	0%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-	Targets (2020-	Current (2019-	Targets (2020	Current (2019-	Targets (2020	Current (2019-	Targets (2020-21)	Current (2019	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-20)	Targets (2020

	20)	21)	20)	-21)	20)	-21)	20)		-20)		20)		20)			-21)
	95%	99%	90%	93%	0%	15%	0%	05%	55%	58%	95%	100%	18%	20%	75%	80%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Chief Officer Town Panchayat, Raibag
	85%	88%	0%	0%	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
TP Kankanawadi	**Karnataka**	**Shri, K.M.Khilari**	**591222**	**08331-281024**	**itstaff_ulb_kankanawadi@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	45%	50%	90%	100%	0	0	20%	20%	2 Hour	2 Hour	80%	80%	80%	80%	30%	35%	75%	80%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	45%	55%	0	0	0	0	0	0	0	0	0	0	50%	50%	0	0	0	0

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	40%	50%	55%	60%	0	20%	0	10	0	0	80%	80%	0	05	50%	55%

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70%	70%	0	0

Chief Officer
Town Panchayat Kankanawadi

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
M.K.Hubballi	Karnataka	I C .Sidnal	Town Panchayath Sambannavar Oni Tq Kittur Dist Belagavi Pin-591118	08288-274046	itstaff_ulb_mkhubballi@yahoo.co.in

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	50	60	80	85	0	0	22	20	1	1	80	85	80	80	35	40	85	85

Sewage Management (Sewerage and Sanitation)						
	Coverage of	Coverage of	Collection	Adequacy of	Quality of	Extent of reuse	Efficiency in	Extent of cost	Efficiency in

	toilets		sewage network services		efficiency of the sewage network		sewage treatment capacity		sewage treatment		and recycling of treated sewage		redressal of customer complaints		recovery in sewage management		collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85	90	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	05	10	75	75	0	0	0	0	0	0	50	50	0	0	36	50		

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		Chief Officer TP M.K.Hubballi
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	62	70	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Naganur TP	**Karnataka**	**Shri Ravi Rangasubhe**	**Near Hanuman Temple ,Naganur, Tq: Mudalagi -591224**	**08334-288811**	**itstaff_ulb_naganur@yahoo.com**

Water Supply Indicators								
	Coverage of water supply Connections	**Per capita supply of water**	**Extent of metering of water connections**	**Extent of non revenue water**	**Continuity of water supply**	**Quality of water supplied**	**Efficiency in redressal of customer complaints**	**Cost recovery in water supply services**	**Efficiency in collection of water supply-related charges**

Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60	70	85	85	0	0	28	25	1hr	1hr	85	85	80	90	36	38	50	55
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70	80	0	0	0	0	0	0	0	0	0	0	72	75	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			70	75	90	95	10	20	5	10	20	25	75	80	10	12	50	55
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**									
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							
			75		80				0		0							

Chief Officer
Town Panchayat Naganur

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP CHINCHALI	Karnataka	SHRI. SABANNA G. PUJARI	MAIN ROAD, CHINCHALI TAL:RAIBAG DIST:BELAGAVI-591217	9480003286 08331-237531	itstaff_ulb_chinchali@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	28	32	98	98	0	0	28	26	2hrs	2hrs	97	97	100	100	35	40	85	90

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80	83	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	52	60	78	85	24	32	0	0	0	0	100	100	5	8	47	50		

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TP Chinchali
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	15	22	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Mallapur P.G	Karnataka	K. B. Patil	At Po : Mallapur P.G, Tq: Gokak, Dist: Belagavi – 591306	08332-286076	itstaff_ulb_mallapurpg@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	65	68	80	100	0	0	26	25	1.5 hour	1.5 hour	92	94	80	80	25	30	95	100

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	75	80	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	30	50	70	72	0	05	0	05	0	0	75	80	8	12	70	75
Storm Water Drainage Indicators																
	Coverage of storm water drainage network				**Incidence of water logging/ flooding**				Chief Officer TP Mallapur PG							
Benchmarks	**100%**				**0**											
	Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
	70		75		0		0									

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP EXAMBA	**Karnataka**	**Shri. S O Wader**	**Main road Near Sangolli Rayanna Circle-591244**	**08338-276982**	**Itstaff_ulb_examba@yahoo.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60	65	90	100	0	0	28	26	1	1	85	87	85	90	25	28	87	90
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	68	70	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	40	50	60	65	15	20	0	10	0	0	76	80	0	0	0	10		

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Chief Officer TP Examba
	60	65	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CH Kittur	Karnataka	B B Goroshi	Somavar Peth ch, kittur, Tal: ch,kittur Dist:Belagavi Pin - 591115	08333-286144	itstaff_ulb_chkittur@yahoo.in

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85	90	110	120	0	0	28	26	3	3	65	70	80	85	20	25	90	90
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85	86	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			60%	**70%**	**80%**	**90%**	**25%**	**25%**	**25%**	**30%**	**10%**	**10%**	**90%**	**95%**	**10%**	**12%**	**50%**	**70%**
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**						Chief Officer TP Kittur			
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							
			55		60				0		0							

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP KALLOLI	KARNATAKA	Shri.Arunkumar	Town Panchayat Kalloli Mudalagi Road Kalloli Tq : Gokak Dist Belagavi Pin: 591224	08332-284636	itstaff_ulb_kalloli@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	55	55	96	96	0	0	26	24	1.30	1.30	100	100	80	90	20	25	85	95

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	45	50	0	0	0	0	0	0	0	0	0	0	80	80	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

	55	60	60	70	20	21	05	10	0	0	80	80	10	12	40	43

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Chief Offcer Town Panchayat Kalloli
	45	45	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
T P Ainapur	**Karnataka**	**A R Kulkarni Chief Officer Town Panchayat, Ainapur**	**Town Panchayat, Ainapur Dist: Belagavi 591303**	**08339-254314**	**itstaff_ulb_ainapur@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	51	60	80	95	0	0	25	25	1.30	1.30	90	90	80	80	35	40	85	85

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85	85	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70	80	80	80	15	35	15	20	0	0	80	85	0	5	30	35

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60	65	0	0

Chief Officer
Town Panchayat Ainapur

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP SHEDBAL	**KARNATAKA**	**VIVEK BANNE**	**VARDAMAN PETH SHEDBAL TOWN PANCHAYAT SHEDBAL TQ: KAGWAD DT: BELAGAVI**	**08339-264044**	**itstaff_ulb_shedabal@yahoo.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	38	50	90	95	0	0	28	26	1HR	2HR	95	100	95	95	35	42	75	80

Sewage Management (Sewerage and Sanitation)						
	Coverage of toilets	**Coverage of sewage network**	**Collection efficiency of the sewage**	**Adequacy of sewage treatment**	**Quality of sewage treatment**	**Extent of reuse and recycling of treated**	**Efficiency in redressal of customer**	**Extent of cost recovery in sewage**	**Efficiency in collection of sewage charges**

			services		network		capacity				sewage		complaints		management			
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	65	85	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	20	30	65	68	0	02	0	05	0	0	80	80	0	0	0	0		

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	68	75	0	0

CHIEF OFFICER
TOWN PANCHAYAT SHEDBAL

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
KABBUR TP	**KARNATAKA**	**Shri. M B Bhringimath**	**At/p. Town Panchayat, Kabbur, Belagavi Dist, Karnataka - 591222.**	**Phone: 08338 229397 FAX: 08338 229397**	itstaff_ulb_kabbur@yahoo.com

Water Supply Indicators									
	Coverage of water supply Connections	**Per capita supply of water**	**Extent of metering of water connections**	**Extent of non revenue water**	**Continuity of water supply**	**Quality of water supplied**	**Efficiency in redressal of customer complaints**	**Cost recovery in water supply services**	**Efficiency in collection of water supply-related charges**
Benchmarks	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	25	26	50	60	0	0	25	22	40min	48min	80	85	70	80	30	32	60	65
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treat,ed sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	30	40	-	-	-	-	-	-	-	-	-	-	0	50	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			15	20	35	40	-	-	-	-	-	-	60	65	-	-	45	50
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**						**Chief Officer Town Panchayat, Kabbur.**			
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							
			50		60				-		-							

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
ARABHAVI	Karnataka	K B BENNI	TOWN PANCHAYAT ARABHAVI ARABHAVI-591218	-	itstaff_ulb_arabhavi@yahoo.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	25	32	54	64	0	20	24	20	1 hr	1 hr	95	98	85	90	18	18	65	75

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	65	70	0	0	0	0	0	0	0	0	0	0	86	90	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-	Targets (2020-	Current (2019-	Targets (2020	Current (2019-	Targets (2020	Current (2019-	Targets (2020-21)	Current (2019	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-20)	Targets (2020

	20)	21)	20)	-21)	20)	-21)	20)		-20)		20)		20)			-21)
	35	50	70	75	0	20	0	10	0	0	95	98	0	0	50	60

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		**Chief Officer TP Arabhavi**
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	50	60	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Boragaon TP	**Karnataka**	**Shri P.B.Devamane**	**A/P:Boragaon, 591216**	**08338-298029**	**itstaff_ulb_boragaon@yahoo.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	65%	67%	120lpcd	125lpcd	0	0	25%	20%	1.15hrs	1.15hrs	87%	90%	87%	89%	32%	40%	70%	85%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

	55%	60%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	55%	60%	30%	35%	30%	35%	0	02	0	05	87%	87%	5%	8%	55%	56%

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	90%	0	0

Chief Officer
Town Panchayat Boragaon

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
CMC BAGALKOTE	**Karnataka**	**Shri Munishamappa.V**	**City Municipal Council, sector no 19 Navanagar, Bagalkote.**	**08354-235732**	**itstaff_ulb_bagalkote@yahoo.co.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	48	50	125	126	67.3	70	28.50	28.0	12	13	80	85	80	82	47	50	83	84

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	53.50	60	74.50	75	100	100	92	93	15	20	0	0	0	0	0	0

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	96	98	80	85	75	75	90	95	85	90	18	25	92	95

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Municipal Commissioner CMC, Bagalkote
	85	86	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the ULB	State	Name of the Municipal Commissioner	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Rabkavi-Banahatti	Karnataka	Shri S. G. Jadhav, Municipal Commissioner	City Municipal Council Rabkavi-Banahatti-587314	08353-230236	itstaff_ulb_rabkavibanahatti@yahoo.co.in

Water Supply Indicators								
	Coverage of	Per capita	Extent of	Extent of non	Continuity of	Quality of	Efficiency in	Cost recovery	Efficiency in

	water supply Connections		supply of water		metering of water connections		revenue water		water supply		water supplied		redressal of customer complaints		in water supply services		collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	92	93	135	135	35	50	23	20	6	7	100	100	80	80	50	60	80	85
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95	96	-	58	-	50	-	50	-	100	-	20	-	50	-	20	-	50
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			90	95	90	92	75	80	45	50	50	55	80	80	19	25	60	75
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**						**Municipal Commissioner CMC Rabkavi-Banahatti**			
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							
			95		96				0		0							

14th Finance Commission: Declaration of Service Level Standards Notification Format–2020-21

Name of the city/ ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC JAMAKHANDI	KARNATAKA	Shri R.F.Siddannakolla	Near post Officer CMC JAMAKHANDI-587301	08353-220013	itstaff_ulb_jamkandi@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	**90%**	**135**	**135**	**70%**	**75%**	**26%**	**`24%**	**2.5**	**3.0**	**96%**	**98%**	**97%**	**98%**	**20%**	**25%**	**45%**	**65%**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	91%	**93%**	**85%**	**88%**	**95%**	**96%**	**60%**	**70%**	**60%**	**70%**	**20%**	**30%**	**93%**	**95%**	**15%**	**20%**	**45%**	**65%**

Solid Waste Management Indicators

	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
Benchmarks	**100%**	**100%**	**100%**	**80%**	**100%**	**80%**	**100%**	**90%**

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	**96%**	**91%**	**93%**	**55%**	**58%**	**58%**	**60%**	**50%**	**60%**	**94%**	**96%**	**12%**	**15%**	**75%**	**85%**
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						**Incidence of water logging/ flooding**						**Municipal Commissioner CMC Jamakhandi**			
Benchmarks	**100%**						**0**									
	Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							
	88%		**91%**				**0**		**0**							

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC ILKAL	**Karnataka**	**JAGADISH B HULAGEJJI**	**Near S R Kanthi Circle, Ilkal, 587125**	**Off: 08351-270416 Fax: 08351-270020**	**itstaff_ulb_ilkal@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	100%	135	135	100%	100%	11%	10%	24hr	24hr	100%	100%	80%	80%	85	95%	90%	90%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Curren	Targets	Curre	Target	Current	Targ	Curre	Target	Curre	Targets	Curre	Targets	Curre	Targets	Curre	Targets	Current	Targe

	t (2019-20)	(2020-21)	nt (2019-20)	s (2020-21)	(2019-20)	ets (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	(2019-20)	ts (2020-21)
	85%	90%	90%	100%	100%	100 %	100%	100%	70%	75%	20%	20%	80%	85%	40	50	90	90

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	93%	95%	93.78 %	100 %	60%	70%	75%	80%	55%	60%	85%	90%	20%	22%	60%	70%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		Municipal Commissioner CMC ILKAL
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	80%	85%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the ULB	**State**	**Name of the Municipal Commissioner**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
MUDHOL	Karnataka	**SUNIL M PATIL**	**587313**	**08350280390**	**itstaff_ulb_mudhol@ymail.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

	50%	60%	85	100	0%	10%	26%	24%	2hr	3hr	100%	100%	80%	80%	33%	35%	55%	60%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	100%	35%	40%	20%	40%	100%	100%	80%	90%	20%	20%	80%	80%	-	10%	-	50%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			90%	95%	90%	95%	30%	80%	80%	80%	50%	55%	90%	92%	15%	20%	30%	50%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**											
Benchmarks			**100%**				**0**											
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
			75%		78%		0		0									

Municipal Commissioner
CMC MUDHOL

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Mahalingapur	**Karnataka**	**Shri B R Kamatagi**	**Near Gandhi Circle , Mahalingpur-587312**	**08350-270035**	**itstaff_ulb_mahalingpur@yahoo.co.in**

Water Supply Indicators								
	Coverage of	**Per capita**	**Extent of**	**Extent of non**	**Continuity of**	**Quality of**	**Efficiency in**	**Cost recovery**	**Efficiency in**

	water supply Connections		supply of water		metering of water connections		revenue water		water supply		water supplied		redressal of customer complaints		in water supply services		collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	97	99	-	-	26%	25%	6 hours	6 hours	100%	100%	82%	84%	35%	40%	92%	94%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			97%	98%	98	99%	92%	93%	82%	83%	82%	83%	82%	85%	17%	19%	92%	94%

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

Chief Officer
TMC Mahalingpur

	100%	**100%**	**-**	**-**	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
TMC BADAMI	**Karnataka**	**Sri. JYOTHI GIRISH. S**	**NEAR PLD BANK, BADAMI-587201**	**08357-220052 08357-220308**	**itstaff_ulb_badami@yahoo.in**

Water Supply Indicators

	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60%	75%	70	75	16	18	25	23	4	6	100%	100%	80%	80%	35%	45%	90%	95%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	90%	85%	87%	83%	85%	80%	82%	85%	90%	12%	13%	80%	80%	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services	**Efficiency of collection of municipal solid waste**	**Extent of segregation of municipal solid waste**	**Extent of municipal solid waste recovered**	**Extent of scientific disposal of municipal solid waste**	**Efficiency in redressal of customer complaints**	**Extent of cost recovery in SWM services**	**Efficiency in collection of SWM charges**
Benchmarks	**100%**	**100%**	**100%**	**80%**	**100%**	**80%**	**100%**	**90%**

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	93%	94%	96%	24%	26%	34%	35%	44%	45%	80%	80%	8%	9%	50%	55%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network				**Incidence of water logging/ flooding**											
Benchmarks	**100%**				**0**											
	Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
	75%		79%		5		3									

Chief Officer
TMC Badami

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Guledagudda	**Karnataka**	**Ravindranath Angadi**	**Ward No 1, Near Hiremasuti. Guledagudda**	**08357-250230**	**itstaff_ulb_guledgudda@yahoo.co.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85	90	95	100	80	100	20	20	3	4	95	100	95	100	85	90	85	90
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-	Targets (2020-21)	Current (2019-	Targets (2020-	Current (2019-	Targets (2020	Current (2019-	Targets (2020	Current (2019-	Targets (2020-21)	Current (2019	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-20)	Targets (2020

	20)		20)	21)	20)	-21)	20)	-21)	20)		-20)		20)		20)			-21)
	85	100	85	90	80	90	100	100	85	90	20	15	95	100	-	-	-	-

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20))	Targets (2020-21)		
	90	100	90	95	20	50	20	40	25	40	88	100	10	15	65	85		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (Current (2019-20)	Targets (2020-21)	Current Current (2019-20)	Targets (2020-21)	Chief Officer, TMC, Guledagudda
	80	90	-	-	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Terdal TMC	**Karnataka**	**Iranna S Daddi Chief Officer**	**Town Municipal Concil Terdal-587315**	**08353-256222**	**itstaff_ulb_terdal@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70%	80%	100	100	0%	10%	28%	26%	1hr	1hr	90%	92%	70%	72%	35%	40%	75%	77%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	96%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98%	98%	98%	98%	50%	52%	75%	77%	35%	37%	90%	90%	5%	7%	70%	72%

Storm Water Drainage Indicators						
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Project Director DuDC Bagalkot	Chief Officer TMC Terdal
Benchmarks	100%		0			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)		
	58%	60%	-	-		

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Hungund	Karnataka	Shri I K Gudadari Chief Officer	TMC HUNGUND-587118	08351-260307	itstaff_ulb_hungund@yahoo.in

Water Supply Indicators								
	Coverage of	Per capita	Extent of	Extent of non	Continuity of	Quality of	Efficiency in	Cost recovery	Efficiency in

	water supply Connections		supply of water		metering of water connections		revenue water		water supply		water supplied		redressal of customer complaints		in water supply services		collection of water supply-related charges	
BenchMarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	75%	80%	100	100	0	20%	28%	26%	8 hrs	9 hrs	100%	100%	95%	95%	35%	40%	85%	90%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
BenchMarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80%	85%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			90%	95%	95%	95%	57%	60%	45%	50%	90%	90%	90%	95%	8%	10%	70%	75%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**									
Benchmarks			**100%**						**0**									

Chief Officer
TMC Hungund

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Bilagi	Karnataka	D.P.Dhanapal	Ambedkar Circle Bilagi-587116	08425-275261	itstaff_ulb_bilgi@yahoo.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	90%	120	135	0	0	30%	28%	3	4	80%	90%	75%	80%	25%	35%	80%	85%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	40%	50%	100%	100%	50%	60%	100%	100%	100%	100%	0%	5%	50%	60%	0%	0%	0%	0%

Solid Waste Management Indicators

	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
Benchmarks	**100%**	**100%**	**100%**	**80%**	**100%**	**80%**	**100%**	**90%**

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	95	90	95	40	50	57	67	40	50	70	80	10	12	63	73
Storm Water Drainage Indicators																
	Coverage of storm water drainage network				**Incidence of water logging/ flooding**				Chief Officer, TP, Bilagi							
Benchmarks	**100%**				**0**											
	Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
	80%		90%		0		0									

14th Finance Commission: Declaration of Service Level Standards Notification Format–2020-21

Name of the city/ ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Kerur	**KARNATAKA**	**Shri M V Naduvinakeri**	**Near post Office TP Kerur-587206**	**08357-230037**	**itstaff_ulb_kerur@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Bench marks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	32%	**40%**	**75**	**80**	**0**	**0**	**28%**	**25%**	**2hr**	**2hr**	**90%**	**95%**	**90%**	**95%**	**18%**	**25%**	**77%**	**80%**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Bench marks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019	Targets (2020-	Current (2019-	Targets (2020-	Current (2019-	Targets (2020-	Current (2019-	Targets (202	Current (2019-	Targets (2020-	Current (2019-	Targets (202	Current (2019-	Targets (202	Current (2019-	Targets (202	Current (2019-	Targets (2020-

	-20)	21)	20)	21)	20)	21)	20)	0-21)	20)	21)	20)	0-21)	20)	0-21)	20)	0-21)	20)	21)
	70%	**78%**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			75%	**80%**	**70%**	**72 %**	**35%**	**40%**	**55%**	**58%**	**30%**	**35%**	**80%**	**85%**	**10%**	**12 %**	**70%**	**75 %**
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**				**Chief Officer Town Panchayat Kerur**							
Benchmarks			**100%**				**0**											
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
			28		**30**		**3**		**1**									

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Aminagad	**Karnataka**	**Shri I.G.Konnur**	**TOWN PANCHAYAT AMINAGAD 587112 Dist Bagalkot**	**08351-280131 9448897148**	**itstaff_ulb_aminagad@yahoo.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	87%	85%	90%	0	0	28%	24%	2hr	2hr	90%	100%	85%	85%	32%	40%	68%	70%
Sewage Management (Sewerage and Sanitation)																		

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	97%	0	0	0	0	0	0	0	0	-	0	-	-	0	0	-	-

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	50%	54%	50%	87.47%	0	50%	10%	40%	0	0	60%	88%	10%	12%	60%	65%		

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	55%	62%	0	0

Chief Officer
TP, Aminagad

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Belagali TP	**Karnataka**	**Sri. V. S. Kaladagi**	**Town Panchayat, Belagali, Near Sri. Bandlaxmi Temple, Tq: Mudhol, Dist: Bagalkote Belagali-587113**	**08350-271282**	**itstaff_ulb_tpbelagali@yahoo.com**

Water Supply Indicators									
	Coverage of water supply Connections	**Per capita supply of water**	**Extent of metering of water**	**Extent of non revenue water**	**Continuity of water supply**	**Quality of water supplied**	**Efficiency in redressal of customer**	**Cost recovery in water supply services**	**Efficiency in collection of water supply-related charges**

					connections							complaints					
Bench marks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	20	30	75	85	0	0	24	12	2hr	2.5hr	90	100	80	100	18	20	75	85
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Bench marks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	36	50	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			61	80	91	95	38	40	-	-	-	-	50	80	0	2	-	30
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**						**Chief Officer Town Panchayat, Belagali**			
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							
			50		60				0		0							

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kamatagi	Karnataka	Sri. B T Bandivaddar	Near Banashankari Temple Kamatagi-587120	05351-287611	tp_kamatagi@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	50%	60%	85	90	0	0	25%	20%	2	3	85%	90%	80%	85%	50%	50%	85%	90%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	75%	85%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current (2019-	Targets	Current	Targets

	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	20)	(2020-21)	(2019-20)	(2020-21)
	90%	100%	90%	95%	25%	50%	0	0	0	0	70%	80%	0	27%	10%	20%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		Chief Officer TP, Kamatagi
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	70%	80%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Commissioner**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
Vijayapura City Corporation	**Karnataka**	**Shriharsha S. Shetty**	**Bagalkote Road, Jalanagar Vijayapura 586101**	**08352-278539**	**itstaff_ulb_bijapur@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	82	95	112	135	65	82	21	20	12	24	98	100	95	97	46	55	70	75

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

																		21)
	98	100	90	95	63	75	74	90	83	90	26	30	90	95	52	60	60	75

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)		
	97	100	92	100	22	60	36	61	0	25	93	100	30	40	71	76		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding			
Benchmarks	**100%**		**0**			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	**Commissioner Vijayapura City Corporation Vijayapura**	**Project Director DUDC, Vijayapura**
	49	55	3	2		

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
INDI	**Karnataka**	**SHRI G G WALI**	**TMC INDI 586209**	**08359-225025**	**itstaff_ulb_indi@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

	60	60	96	96	35	40	20	20	2.00	2.00	100	100	80	80	55	40	80	90
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	95	95	95	95	98	99	85	90	15	15	80	80	30	35	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			98	99	98	98	60	65	70	75	90	90	75	76	10	12	85	85
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**											
Benchmarks			**100%**				**0**											
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
			80		80		0		0									

Chief Officer
TMC, Indi

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
MUDDEBIHAL	**Karnataka**	**Shri.Gopal H Kase**	**Near Bustand MUDDEBIHAL - 586212**	**08356-220876**	**itstaff_ulb_muddebihal@yahoo.co.in**

Water Supply Indicators								
	Coverage of	**Per capita**	**Extent of**	**Extent of non**	**Continuity of**	**Quality of**	**Efficiency in**	**Cost recovery**	**Efficiency in**

	water supply Connections		supply of water		metering of water connections		revenue water		water supply		water supplied		redressal of customer complaints		in water supply services		collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70	75	85	90	00	05	35	33	1.15 Hr	1.5 Hr	98	99	87	90	32	40	90	95

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	95	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	95	82	85	40	45	47	50	20	35	82	85	5	10	70	80		

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

Chief Officer
TMC, Muddebihal

	80	85	1	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC SINDAGI	Karnataka	SAYEED AHMED	OLD SBI ROAD SINDAGI 586128	08488-221444	itstaff_ulb_sindagi@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85	93	95	95	0	0	30	28	2	2.5	95	98	92	93	35	40	94	96

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80	90	0	0	0	0	0	0	0	0	0	0	75	80	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Curr	Targets	Curre	Target	Curre	Targets	Curre	Targets	Curre	Targets	Curre	Targ	Curren	Target	Curr	Targets

	ent (2019-20)	(2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	ets (2020-21)	t (2019-20)	s (2020-21)	ent (2019-20)	(2020-21)
	90	93	95	98	45	80	35	45	68	79	80	80	12	15	30	45

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Chief Officer TMC, Sindagi
	92	95	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC TALIKOTI	**Karnataka**	**Shri.Chandrakanth V Kulkarni**	**TMC Talikoti, Talikoti-586214**	**08356-266259**	**itstaff_ulb_talikoti@yahoo.co.in / co-talikoti@ka.gov.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	87	86	75	90	0	0	27	26	1hr	1hr	99	99	35	45	60	56	80	85

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benchmarks	**100%**	**100%**	**100%**	**100%**	**100%**	**20%**	**80%**	**100%**	**90%**

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70	75	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			74	77	80	80	15	21	20	23	15	22	90	90	5	10	85	85
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**									
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							
			90		92				**02**		01							

Chief Officer
TMC, Talikoti

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC BASAVANA BAGEWADI	**Karnataka**	**B.A.SOUDAGAR**	**TELAGI ROAD TMC BASAVANA BAGEWADI**	**08352-244111**	**itstaff_ulb_basavanabagewadi@yahoo.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current	Targets (2020-	Current	Targets	Current	Targets	Current	Targets	Current	Targets (2020-	Current	Targets (2020-	Current	Targets (2020-	Current	Targets (2020-	Current (2019-	Targets

	(2019-20)	21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	20)	(2020-21)
	70	75	95	100	40	55	26	24	1.5hr	2 hr	100	100	100	100	25	30	90	95

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	100	80	90	80	90	80	85	85	90	5	10	80	80	10	15	55	60

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	95	87	90	80	85	35	40	45	50	75	85	10	12	70	80

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		Chief Officer TMC Basavana Bagewadi
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	70	75	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**

TP Almel	Karnataka	Shri. Suresh Dhansing Nayak	TP Almel, Main Bazar-586202	08488-232009	gpalmel123@gmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	55	70	85	95	0	0	30	28	1.5 Hours	2.0 Hours	90	95	80	90	32	35	77	80

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60	65	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	65	70	30	35	0	2	0	5	0	0	80	85	2	3	30	40

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		Chief Officer TP Almel
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	50	60	6	4	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Managuli TP	**Karnataka**	**S S Bagalkot**	**Near post office Managuli 586122**	**08358-240255**	**tpcmanaguli@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	72	82	85	90	0	0	26	24	1hr	1.30hr	90%	95%	100	100	38	45	48	58

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	55	65	-		-		-		-		-		-		-		-	

Solid Waste Management Indicators

	Household level coverage of solid waste	Efficiency of collection of municipal	Extent of segregation of municipal	Extent of municipal solid waste recovered	Extent of scientific disposal of	Efficiency in redressal of customer	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges

	management services		solid waste		solid waste				municipal solid waste		complaints					
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	35	85	45	50	0	2	0	5	0	2	80	82	5	7	60	65
Storm Water Drainage Indicators																
	Coverage of storm water drainage network				**Incidence of water logging/ flooding**				Chief Officer TP, Managuli							
Benchmarks	**100%**				**0**											
	Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
	60		65		0		0									

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
KOLHAR TP	**Karnataka**	**Sri B A Soudagar**	**Kolhar Town panchayat ,Near Rani Channamma circle Kolhar**	**08426-283029**	**itstaff.ulb.kolhartp@gmail.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	65	70	80	85	-	-	30	25	3	4	100%	100%	100%	100%	-	-	-	-
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benc	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	

hmarks																		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	50%	55%	20	25	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	10%	42%	50%	55%	-	5%	10%	20%	10%	10%	30%	80%	-	-	-	-

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	40%	50%	0	0

Chief officer
Town Panchayat Kolhar

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP NALATAWAD	Karnataka	MAREPPA RAMANNA DAI	NEAR BUS STOP NALATAWAD-586124	08356-240112	itstaff_ulb_nalatwad@yahoo.com

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	50	65	70	75	0	0	26	24	1hr	1hr	100	100	80	83	16	20	58	65
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	25	45	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			30	35	30	35	-	2	-	5	-	-	75	80	40	42	85	85
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**								Chief Officer TP Nalatawad			
Benchmarks			**100%**				**0**											
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
			50		55		1		0									

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.

TP NIDAGUNDI	Karnataka	D.N.TAHASHILDAR	TOWN PANCHAYAT NIDAGUNDI-586213	08426-281057	tpcnidagundi@gmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	50	60	100	120	0	0	28	26	2hrs	2hrs	100	100	80	80	30	32	80	85

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70	75	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	30	45	65	70	02	25	0	15	0	20	60	80	10	12	85	90		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Chief Officer Town Panchayat, Nidagundi
	40	60	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP DEVARAHIPPARAGI	**Karnataka**	**L.D.MULLA**	**TOWN PANCHAYAT DEVARAHIPPARAGI-586115**	**08424-283666**	**gpdevarhipparagi@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	55	57	115	120	0	0	22	20	2Hours	2Hours	100	100	80	80	35	40	60	65

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70	75	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	55	65	35	40	0	25	0	20	0	20	80	80	07	10	60	70

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	50	60	0	0

Chief Officer
TP Devarahipparagi

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Chadchan	**Karnataka**	**S S PUJARI**	**TP CHADCHAN**	**08422-278038**	**itstaff_ulb_chadachan@yahoo.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	45	50	80	90	0	10	25	20	1.30	2.00	100	100	80	80	28	30	50	60

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70	75	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	55	60	35	40	20	30	0	10	-	0	65	70	5	10	75	80

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TP, Chadchan
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	40	45	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Haveri	Karnataka	Basavaraj F Jiddi	Near M G Circle Haveri-581110	08375-232444	itstaff_ulb_haveri@yahoo.com

Water Supply Indicators

Benchmarks	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	87%	95%	94 LPCD	120 LPCD	47%	95%	18%	15%	1 Hours	1 Hours	90%	95%	87%	90%	35%	40%	45%	50%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	78%	90%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	88%	90%	96%	96%	56%	60%	62%	65%	66%	70%	82%	85%	20%	30%	60%	65%		

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	78%	80%	0	0

Municipal Commissioner
City Municipal Council Haveri

14th Finance Commission: Declaration of Service Level Standards Notification Format for the Year 2020-21

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC, Ranebennur	KARNATAKA	Dr. Mahantesh , N	Station Road, Ranebennur-581115	08373-26644	comm_ranibennur@yahoo.co.in

Water Supply Indicators																		
-	**Coverage of water supply Connections**		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	88	**95**	**112**	**112**	**0**	**10**	**23**	**22**	**2hr**	**2hr**	**98**	**98**	**88**	**90**	**55**	**60**	**70**	**80**
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98	**100**	**96**	**98**	**30**	**50**	**80**	**90**	**80**	**90**	**0**	**0**	**90**	**95**	**0**	**0**	**35**	**45**
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			99	**100**	**98**	**98**	**45**	**60**	**50**	**55**	**45**	**60**	**90**	**95**	**20**	**25**	**60**	**70**
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**									
Benchmarks			**100%**						**0**									

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
Project Director DUDC Haveri	**90**	**95**	**1**	**1**	**Municipal Commissioner, CMC,Ranebennur**

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Byadgi	**Karnataka**	**Sri V.M.PUJAR**	**Haunsabhavi Road, Byadgi-581106**	**08375-226444**	**itstaff_ulb_byadgi@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96%	100%	115	135	90%	100%	23%	20%	1hrs	24hrs	100%	100%	99%	100%	40%	45%	90%	90%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98%	100%	90%	100%	0%	100%	0%	100%	0%	100%	0%	10%	0%	40%	0%	10%	0%	10%

Solid Waste Management Indicators

	Household level coverage of solid waste	Efficiency of collection of municipal	Extent of segregation of municipal	Extent of municipal solid waste recovered	Extent of scientific disposal of	Efficiency in redressal of customer	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges

	management services		solid waste		solid waste				municipal solid waste		complaints					
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	96%	95%	98%	50%	80%	68%	75%	10%	25%	80%	90%	15%	28%	85%	90%

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	92%	0	0

Chief Officer
TMC Byadgi

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Hanagal	**Karnataka**	**H.N Bhajakkanavar**	**TMC Hanagal, Near Old Bustand Hanagal-581104**	**08379-262274**	**itstaff_ulb_hangal@yahoo.co.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	92%	95%	128	130	0	20%	20.5%	20%	1.15 hr	2.00	100%	100%	80%	80%	50%	60%	86%	90%

Sewage Management (Sewerage and Sanitation)							
	Coverage of toilets	**Coverage of sewage network services**	**Collection efficiency of the sewage network**	**Adequacy of sewage treatment capacity**	**Quality of sewage treatment**	**Extent of reuse and recycling of treated sewage**	**Efficiency in redressal of customer complaints**	**Extent of cost recovery in sewage management**	**Efficiency in collection of sewage charges**

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98.5%	100%	0	0%	0	0	0	0%	0	0%	0	20%	0	50%	0	0	0	0

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	79%	90%	87%	90%	45%	50%	77%	80%	74%	100%	75%	80%	3%	5%	86%	90%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Chief Officer TMC Hanagal
	88%	95%	01	00	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Savanur	Karnataka	Sri Krishna D Kattimani	Shiggaon Road, Savanur-581118	08378-241623	itstaff_ulb_savanur@yahoo.co.in

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	96%	90	90	0	0	24%	23%	1hrs	1hrs	100%	100%	80%	82%	40%	40%	60%	80%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	98%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			95%	100%	95%	96%	80%	85%	20%	25%	5%	15%	80%	90%	0%	5%	49%	60%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**											
Benchmarks			**100%**				**0**											
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
			82%		85%		0		0									

Chief Officer
TMC Savanur

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.

TMC Shiggaon	Karnataka	M V Hiremath	TMC Shiggaon ,savanur road shiggaon,DistHaveri PIN No-581205	08378-255250/255115	itstaff_ulb_shiggaon@yahoo.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96%	97%	90	92	2%	5%	22%	20%	2.00	2.00	98%	98%	72%	80%	42%	43%	76%	77%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	76%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	100%	95%	100%	30%	70%	30%	35%	15%	30%	80%	90%	18%	20%	80%	85%		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC Shiggaon
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	91%	92%	01	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Bankapur	**KARNATAKA**	**Smt. R. S. Desai**	**Bazaar Road pin code 581202**	**08378-254231**	**itstaff_ulb_bankapur@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019– 20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	83%	**84%**	**90**	**91**	**0**	**0**	**20%**	**20%**	**1.30hrs**	**1.35hrs**	**100%**	**100%**	**80%**	**80%**	**56%**	**58%**	**68%**	**74%**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019– 20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	92%	**94%**	**0**	**0%**	**0**	**0**	**0**	**0%**	**0**	**0%**	**0**	**0%**	**0**	**0%**	**0**	**0**	**0**	**0**

Solid Waste Management Indicators

	Household level coverage of solid waste	Efficiency of collection of municipal	Extent of segregation of municipal solid	Extent of municipal solid waste	Extent of scientific disposal of	Efficiency in redressal of customer	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges

	management services		solid waste		waste		recovered		municipal solid waste		complaints					
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019– 20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	55%	**56%**	**45%**	**46%**	**15%**	**16%**	**22%**	**23%**	**25%**	**26%**	**85%**	**86%**	**12%**	**14%**	**32%**	**33%**
Storm Water Drainage Indicators																
	Coverage of storm water drainage network				**Incidence of water logging/ flooding**				**Chief officer TMC Bankapur**							
Benchmarks	**100%**				**0**											
	Current (2019– 20)		Targets (2020– 21)		Current (2019– 20)		Targets (2020– 21)									
	85%		**86%**		**0**		**0**									

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Hirekerur	**Karnataka**	**Sri R S Pawar**	**TOWN PANCHAYAT,HIREKERUR CHOUDI CIRCLE,HIREKERUR-581111**	**08376-282382**	**itstaff_ulb_hirekerur@yahoo.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	75%	80%	120	120	0	0	20%	18%	2hr	2hr	100%	100%	85%	90%	60%	65%	90%	95%
Sewage Management (Sewerage and Sanitation)																		

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	92%	94%	92%	94%	70%	75%	75%	80%	0%	0%	65%	75%	15%	16%	75%	80%		

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	75%	78%	0	0

Chief Officer
Town Panchayat,Hirekerur

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Guttal	**Karnataka**	**Shri. Aesu. S. Bangalore**	**Town Panchayat Guttal Ranebennur Road, Guttal-581108**	**08375-224227**	**itstaff_ulb_guttal@yahoo.co.in**

Water Supply Indicators								
	Coverage of water supply	**Per capita supply of water**	**Extent of metering of**	**Extent of non revenue water**	**Continuity of water supply**	**Quality of water supplied**	**Efficiency in redressal of**	**Cost recovery in water supply**	**Efficiency in collection of**

	Connections			water connections							customer complaints		services		water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current(2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	**100%**	**95**	**95**	**5%**	**8%**	**28%**	**26%**	**2.15hrs**	**2.15hrs**	**100%**	**100%**	**75%**	**80%**	**36%**	**40%**	**30%**	**35%**
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current(2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	**96%**	**0%**	**5%**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current(2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			20%	**25%**	**20%**	**20%**	**10%**	**10%**	**0%**	**5%**	**0%**	**5%**	**65%**	**65%**	**0**	**0**	**0**	**0**
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**											
Benchmarks			100%				0											

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Chief Officer Town Panchayat Guttal
	55%	**60%**	**0**	**0**	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Hubli-Dharwad Municipal Corporation	**Karnataka**	**Shri Suresh Itnal (KAS)**	**Hubli-Dharwad Municipal Corporation,Sir Siddappa Kambali Road,Hubli-580020**	**0836-2213800**	**commissioner.hdmc@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96%	98%	132	135	83%	90%	25%	20%	3	6	100%	100 %	98%	100 %	95%	100%	71%	85%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	100 %	75%	89%	65%	72%	70%	90%	85%	90%	0%	25%	95%	100 %	0%	0%	0%	0%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96%	100 %	96%	98%	59%	80%	1.6%	30%	1.6%	25%	92%	93%	13.8%	20%	85%	90%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		**Commissioner Hubli-Dharwad Municipal Corporation Hubli**
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	93%	94%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Annigeri TMC	**Karnataka**	**K.F.Katagi**	**Gadag-Navalgund Road Annigeri - 582201**	**08380-222740**	**itstaff_ulb_annigiri@yahoo.co.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	75	85	75	78	0	0	28	26	1 hrs	1hrs	100	100	80	84	38	42	68	71

Sewage Management (Sewerage and Sanitation)							
	Coverage of toilets	**Coverage of sewage network**	**Collection efficiency of the sewage**	**Adequacy of sewage treatment**	**Quality of sewage treatment**	**Extent of reuse and recycling of**	**Efficiency in redressal of customer**	**Extent of cost recovery in sewage**	**Efficiency in collection of sewage charges**

			services		network		capacity				treated sewage		complaints		management			
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	86	87	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	99	100	98	98	53	55	47	48	62	65	95	97	8	10	90	92		

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	82	84	0	0

Chief Officer
TMC, Annigeri

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95	100	95	91	50	62	50	75	35	50	92	95	5	15	57	80

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	65	70	0	0

CHIEF OFFICER
TMC NAVALGUND

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Alnavar	Karnataka	Y G Gaddigoudar	Town Panchayat Azad Road Alnavar-581103	0836-2385918	itstaff_ulb_alnavar@yahoo.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70	73	80lpcd	85lpcd	0	0	28	27	4 hrs	5 hrs	100	100	90	95	62	65	82	85

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
Benchmarks	100%	100%	100%	80%	100%	80%	100%	90%

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96	97	97	98	50	55	80	80	50	55	85	90	25	26	85	86

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		Chief Officer Town Panchayat Alnavar
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	90	92	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayat Kalaghatagi	**Karnataka**	**Chandrashekar.B**	**TMC ROAD, KALAGHATAGI. 581204**	**08370-284542 FAX-08370-284543**	**itstaff_ulb_kalaghatagi@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	53	**60**	**90**	**95**	**0**	**0**	**20**	**20**	**2**	**3**	**85**	**90**	**87**	**85**	**38**	**50**	**37**	**50**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-	Targets (2020-	Current (2019-	Targets (202	Current (2019-	Targets (2020-	Current (2019-	Targets (2020-	Current (2019-	Targets (202	Current (2019-	Targets (2020-	Current (2019-	Targets (2020-	Current (2019-	Targets (2020-	Current (2019-	Targets (2020-

	20)	21)	20)	0-21)	20)	21)	20)	21)	20)	0-21)	20)	21)	20)	21)	20)	21)	20)	21)
	97	**100**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	81	**90**	**80**	**85**	**0**	**25**	**-**	**25**	**60**	**65**	**100**	**100**	**5**	**15**	**66**	**80**

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	**100**	**0**	**0**

Chief Officer
Town Panchayat, Kalaghatagi

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
KUNDAGOL	**Karnataka**	**N K DOMBAR**	**Station Road, Kundagol 581113**	**08304-290225**	**itstaff_ulb_kundagol@yahoo.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	58	75	75lpcd	85lpcd	0	0	21	20	1hrs	1hrs	100%	100 %	92	100	35	38	60	65

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95	98	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	92	95	91	95	25	60	40	67	10	40	95	100	18	20	80	85

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer Town Panchayat Kundagol
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	80	90	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Gadag – Betageri CMC	Karnataka	Mr.Mansoor Ali Municipal Commissioner	Near Gandhi circle, Station road , Gadag	ph-08372-278907	itstaff.ulb.gadag@gmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	94	98	135	135	87.96	98	24	22	1) 17 wards 24*7 2) 18 wards – once in 2 days	all wards 24*7	100	100	80	80	49.46	55	80	85
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	90	100	80	90	100	100	70	80	5	10	70	75	-	25	-	50
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			98	100	94	98	40	50	45	50	30	40	80	80	10	15	65	75
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		Municipal Commissioner Gadag Betageri CMC
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	78	82	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Gajendragad	**Karnataka**	**Shri. M H Bilagi**	**TMC Gajendragad Near Boomaraddy College Road:582114**	**08381-262222 Fax:08381-263552**	**tmc.gjd@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer		Cost recovery in water supply services		Efficiency in collection of water supply-	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70	75	70	80	0	0	24	23	3hr	3hr	100	100	95	95	12	15	15	25

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85	90	95	95	60	65	50	55	65	70	80	80	11	12	60	65

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80	85	1	0

Chief Officer
TMC Gajendragad

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Naragund	**Karnataka**	**S. S. Byali**	**Town Municipal Council Naragund-582207**	**08377-244227 08377-244226(Fax)**	**itstaff_ulb_naragund@yahoo.co.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21))	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	95%	100	135	80	100 %	20%	20%	6.00 hours	24 hours	90%	100%	97%	97%	65%	68%	80%	85%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage**		**Adequacy of sewage treatment**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated**		**Efficiency in redressal of customer**		**Extent of cost recovery in sewage**		**Efficiency in collection of sewage charges**	

					network		capacity				sewage		complaints		management			
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96%	**98%**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	**100%**	**98%**	**100%**	**60%**	**100%**	**15%**	**20%**	**20%**	**100%**	**80%**	**85%**	**10%**	**20%**	**85%**	**90%**

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	**Chief Officer TMC Naragund**
	88%	90%	1	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
TMC Laxmeshwar	**Karnataka**	**Mr. R M Patil.**	**Town Municipal Council, Hulageri Bana, Laxmeshwar-582116**	**08487-272916**	**itstaff_ulb_laxmeshwar@yahoo.co.in**

Water Supply Indicators									
	Coverage of water supply Connections	**Per capita supply of water**	**Extent of metering of water connections**	**Extent of non revenue water**	**Continuity of water supply**	**Quality of water supplied**	**Efficiency in redressal of customer complaints**	**Cost recovery in water supply services**	**Efficiency in collection of water supply-related charges**
Benchmarks	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	76%	78%	115 lpcd	115 lpcd	0	0	34%	32%	4 hours	4 hours	96%	97%	85%	87%	46%	47%	45%	48%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Bench marks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	91%	92%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			95%	98%	95%	96%	32%	35%	30%	33%	32%	34%	80%	85%	10%	12%	71%	73%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**											
Benchmarks			**100%**				**0**											
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
			82%		84%		1		0									

Chief Officer
TMC Laxmeshwar

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC MUNDARGI	Karnataka	SRI SHEKHARAPPA H NAIKAR	THE CHIEF OFFICER TOWN MUNICIPAL COUNCIL MUNDARGI GADAG DIST-582118	08371/262638/262232	itstaff_ulb_mundargi@yahoo.co.in / co.tmcmundargi@gmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	**85%**	**110 lpcd**	**110 lpcd**	**0**	**0**	**22%**	**22%**	**2.5 hrs**	**3 hrs**	**98%**	**100%**	**80%**	**80%**	**40%**	**60%**	**85%**	**85%**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	**100%**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**

Solid Waste Management Indicators

	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
Benchmarks	**100%**	**100%**	**100%**	**80%**	**100%**	**80%**	**100%**	**90%**

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	**95%**	**95%**	**98%**	**60%**	**70%**	**50%**	**50%**	**65%**	**70%**	**80%**	**80%**	**15%**	**18%**	**80%**	**90%**

Storm Water Drainage Indicators

	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	CHIEF OFFICER TMC MUNDARGI
	70%	**75%**	**0**	**0**	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
TMC RON	**Karnataka**	**Mr. M A NOORULLAKHAN**	**Town Municipal Council, RON-582209**	**08381-267234**	**itstaff_ulb_ron@yahoo.in**

Water Supply Indicators

	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	75%	80%	90 lpcd	90 lpcd	0	20%	20%	20%	1 hr	1 hr	100%	100%	100%	100%	45%	50%	50%	60%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current	Targe	Current	Targ	Current	Targ	Current	Targ	Current	Targ	Current	Target	Current	Target	Current	Targ	Current	Target

	t (2019-20)	ts (2020-21)	t (2019-20)	ets (2020-21)	t (2019-20)	ets (2020-21)	t (2019-20)	ets (2020-21)	t (2019-20)	ets (2020-21)	t (2019-20)	s (2020-21)	t (2019-20)	s (2020-21)	(2019-20)	ets (2020-21)	t (2019-20)	s (2020-21)
	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Target s (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Target s (2020-21)		
	95%	96%	85%	88%	65%	68%	35%	38%	30%	35%	95%	98%	10%	12%	60%	63%		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	**Chief Officer TMC RON**
	90%	92%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format-2020-21

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Shirahatti TP	**KARNATAKA**	**Mallesh**	**Near Basaweshwar Circle-582120**	**08487-242214**	**itstaff_ulb_shirahatti@yahoo.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98.5	**98.7**	**135**	**135**	**21%**	**22%**	**27%**	**26%**	**3hr**	**3.5hr**	**96%**	**96.5**	**93%**	**93.5**	**15%**	**25%**	**70%**	**75%**

	%	%										%		%				
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	66%	**66.5 %**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	88%	**90%**	**89%**	**90%**	**26%**	**28%**	**44%**	**45%**	**46%**	**47%**	**74%**	**74.5 %**	**10%**	**12%**	**54%**	**54.5 %**		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network				**Incidence of water logging/ flooding**				**Chief Officer, TP, Shirahatti**									
Benchmarks	**100%**				**0**													
	Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)											
	64%		**64.5%**		**1**		**0**											

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.

TP Mulgund	Karnataka	Shri Malatesh S Bentur	Near KSRTC Bus Stand Mulgund-582117	08372-280128	tpcmulgund@yahoo.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Bench marks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	97%	98%	102 lpcd	103 lpcd	0	0	28%	26%	3hr	3.5hr	100%	100 %	87%	90%	34%	75%	97%	97.5%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Bench marks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	92%	95%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96%	98%	96%	98%	39%	50%	22%	50%	37%	65%	100%	100%	15%	18%	66%	75%

Storm Water Drainage Indicators

Coverage of storm water drainage network	Incidence of water logging/ flooding	

Benchmarks	100%		0		Chief Officer TP, Mulgund
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	62%	65%	2	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Naregal	Karnataka	Shri. M A Noorullakhan	TPC Naregal Gadag Road Naregal 582119	08381-268228	tpcnaregal@yahoo.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer		Cost recovery in water supply		Efficiency in collection of water supply-	
Benchmarks	100%		135 lpcd		100%		25%		24 hours		100%		85%		100%		92%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	90%	85	90	0	0	25%	24%	½ hr	1.00hrs	96%	98%	85%	90%	25%	35%	55%	75%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	99%	98%	100 %	30%	45%	10%	15%	70%	75%	80%	80%	8%	10%	70%	80%

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	95%	0	0

Chief Officer
TP Naregal

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21

Name of the city/ULB	State	Name of the Municipal Commissioner	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC KARWAR	**Karnataka**	**PRIYANGA M (Incharge)**	**MG Road-581301**	**08382-226320**	**itstaff_ulb_karwar@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	19	30	135	135	93	100	18	15	2	2	100	100	94	100	65	80	57	65

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network	Collection efficiency of the sewage	Adequacy of sewage treatment	Quality of sewage treatment	Extent of reuse and recycling of treated	Efficiency in redressal of customer	Extent of cost recovery in sewage	Efficiency in collection of sewage charges

			services		network		capacity				sewage		complaints		management			
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	78	100	100	100	93	100	88	95	0	20	90	100	44	60	49	60

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	100	100	100	100	100	100	100	100	100	100	25	50	70	80		

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	72	90	0	0

Commissioner
CMC Karwar

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
DANDELI	**Karnataka**	**Dr.Syed Zahed Ali**	**City Municipal Council JN Road Dandeli pin :581325**	**08284-231482**	**itstaff_ulb_dandeli@yahoo.co.in**

Water Supply Indicators									
	Coverage of water supply Connections	**Per capita supply of water**	**Extent of metering of water connections**	**Extent of non revenue water**	**Continuity of water supply**	**Quality of water supplied**	**Efficiency in redressal of customer complaints**	**Cost recovery in water supply services**	**Efficiency in collection of water supply-related charges**

Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60 %	75%	135 lpcd	135 lpcd	0	25%	18%	18%	2.0hrs	2.0hrs	100%	100%	72%	80%	50%	53%	78%	85%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	94%	95%	0	0	0	0	0	0	0	0	0	0	80 %	80 %	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	95%	92%	95%	25%	45%	59%	70%	75%	85%	80%	80%	30 %	32%	70%	80%		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Municipal Commissioner CMC Dandeli
	97%	98%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
SIRSI CMC	Karnataka	Shri.Ramesh S.Naik	City Municipal Council,Sirsi Yellapur Road,Sirsi-581401	Ph No: 08384-226338	comm_srs@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	75%	76%	134	135	32%	40%	3.50	3.45	1.5Hr	1.5Hr	96%	96%	78%	80%	45%	46%	80%	85%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	0%	0%	0.27%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-	Targets (2020-	Current (2019-	Targets (2020	Current (2019-	Targets (2020	Current (2019-	Targets (2020-21)	Current (2019	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-20)	Targets (2020

	20)	21)	20)	-21)	20)	-21)	20)		-20)		20)		20)			-21)
	100%	100%	100%	100%	90%	95%	25%	30%	72%	75%	78%	80%	35%	36%	85%	86%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		Municipal Commissioner City Municipal Council ,Sirsi
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	75%	78%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Chief Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
TMC Bhatkal	**Karnataka**	**Mr. D Devaraju**	**TMC Bhatkal, Main Road, Bhatkal-581320**	**08385-226408**	**tmcbhatkal1@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	62%	75%	132	135	83%	95%	20%	18%	2 hours	2 hours	100 %	100%	80%	80%	75%	85%	85%	90%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

	100%	100%	48%	52%	64%	80%	64%	75%	100%	100%	0%	15%	80%	90%	8%	15%	12%	20%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			99%	100%	99%	99%	94%	94%	80%	80%	90%	90%	80%	80%	23%	25%	40%	60%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**									
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							
			79%		85%				1		0							

Chief Officer
TMC Bhatkal(U.K)

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21

	Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
	TMC Kumta	**Karnataka**	**Mr. Suresh M K**	**Town Municipal Council Kumta, Car street Road, Kumta, 581343**	**08386-222020**	**cokumta@yahoo.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	54%	60%	116	120	89%	92%	11%	10%	1 hr	1.5 hr	100%	100%	73%	75%	30%	36%	57%	60%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of		**Coverage of**		**Collection**		**Adequacy of**		**Quality of**		**Extent of reuse**		**Efficiency in**		**Extent of cost**		**Efficiency in**	

	toilets		sewage network services		efficiency of the sewage network		sewage treatment capacity		sewage treatment		and recycling of treated sewage		redressal of customer complaints		recovery in sewage management		collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96%	98%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
			UGD Work in progress															

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96%	100%	90%	95%	77%	85%	77%	80%	87%	95%	73%	80%	16%	20%	63%	70%		

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	40	60	6	3

Chief Officer
TMC Kumta

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Haliyal	**Karnataka**	**Keshav M Chougule**	**V.RD Road 581329**	**08284-220321**	**tphaliyal2@yahoo.com**

Water Supply Indicators								
	Coverage of	**Per capita**	**Extent of**	**Extent of non**	**Continuity of**	**Quality of**	**Efficiency in**	**Cost recovery in**	**Efficiency in**

	water supply Connections		supply of water		metering of water connections		revenue water		water supply		water supplied		redressal of customer complaints		water supply services		collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	100	135	135	100	100	20	20	24	24	100	100	75	80	51	60	91	96
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			85	90	90	95	60	70	50	70	72	75	50	70	19	20	69	85
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network				**Incidence of water logging/ flooding**													
Benchmarks	**100%**				**0**													
	Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)											

Chief Officer
TMC Haliyal

	87	100	1	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC ANkola	**Karnataka**	**B.Prahalad**	**581314**	**08388-230268**	**co_ankola@yahoo.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	47	50	115	117	100	100	18	18	4	4	100	100	65	80	70	75	71	75

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Curre	Target	Curre	Target	Curre	Target	Curre	Targets	Curre	Targets	Curre	Targets	Curre	Targets	Current	Targe

	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	(2019-20)	ts (2020-21)
	90	95	90	93	80	86	60	80	85	86	40	66	23	24	71	80

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		Chief Officer- TMC Ankola
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	65	82	7	5	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
Town Panchayat Honnavar	**Karnataka**	**Shri Neelakanta Mesta**	**Sharavati Circle, Honnavara-581334**	**08387-220230**	**chiefofficer_tmchnr@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	78	80	100	105	90	100	15	12	1 hours	1 hours	100	100	75	80	72	75	38	45

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current	Targets (2020-	Current	Targets	Current	Targets	Current	Targets	Current	Targets (2020-	Current	Targets (2020-	Current	Targets (2020-	Current	Targets (2020-	Current (2019-	Targets

	(2019-20)	21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	20)	(2020-21)
	85	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)		
	95	100	93	100	31	50	10	30	44	75	75	80	19	20	55	75		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	**Chief Officer Town Panchayat, Honnavar**
	73	85	25	15	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
TP Mundgod	**Karnataka**	**SHRI SANGANABASAYYA**	**TOWN PANCHAYAT MUNDGOD HUBLI ROAD-581349**	**08301-222127**	**tpmundgod@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

	85	90	125	135	90	100	20	18	2	24	100	100	80	80	45	50	52	60
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			100	100	100	100	95	100	80	80	100	100	80	80	65	75	80	85
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**									
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							
			95		100				0		0							

CHIEF OFFICER
TP MUNDGOD

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Chief Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TOWN PANCHAYAT SIDDAPUR (U.K.)	**KARNATAKA**	**SHRI. KUMAR D. NAIK**	**Ashok Road, Siddapur- 581355**	**08389 230282**	**itstaff_ulb_siddapur@yahoo.com**

Water Supply Indicators									
	Coverage of water supply Connections	**Per capita supply of water**	**Extent of metering of water**	**Extent of non revenue water**	**Continuity of water supply**	**Quality of water supplied**	**Efficiency in redressal of customer**	**Cost recovery in water supply services**	**Efficiency in collection of water supply-**

					connections								complaints				related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	61%	**65%**	**135 Lpcd**	**135 Lpcd**	**0%**	**20%**	**18%**	**16%**	**1hr**	**1.5 hr**	**100%**	**100%**	**80%**	**80%**	**71%**	**75%**	**84%**	**90%**
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	**100%**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			100%	**100%**	**90%**	**95%**	**80%**	**90%**	**20%**	**40%**	**43%**	**50%**	**70%**	**80%**	**10%**	**15%**	**44%**	**60%**
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**									
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							
			82%		**85%**				**0**		**0**							

Chief Officer
Town Panchayat Siddapur (U.K.)

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayat Yellapur	Karnataka	Sri Arun Krishna Naik	Ambedkarnagar Yellapur 581359	08419-261152, 7019967094	tp_ylp@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	49	60	95	100	41	60	18	16	1hr	1.5hr	90	95	73	80	42	50	61	70

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges

Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	100	93	95	77	85	70	75	70	75	71	80	19	20	86	90

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Chief Officer TP, Yellapur
	70	85	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayat Jali	**Karnataka**	**Shri Venugopal Shastri**	**Jali Road, Bhatkal 581320**	**08385-226682**	**jali.bat.utt@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	45	70	77.47	100	0	10	24	20	1 hours	1 hours	100	100	75	80	71	75	75	80

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current	Targets (2020-	Current	Targets	Current	Targets	Current	Targets	Current	Targets (2020-	Current	Targets (2020-	Current	Targets (2020-	Current	Targets (2020-	Current (2019-	Targets

	(2019-20)	21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	20)	(2020-21)
	99	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85	95	97	100	60	75	20	30	59	75	75	80	21	22	55	60

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	**Chief Officer Town Panchayat, Jali**
	55	70	15	10	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
CC Kalaburagi	**Karnataka**	**PANDVE RAHUL TUKARAM IAS**	**Near Jagat Circle, Kalaburagi-585101**	**08472-278675**	**itstaff_ulb_gulbarga@yahoo.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

	72.38%	75%	114	114	7.16%	7.20%	18.92 %	18%	2 Hrs	2Hrs	100%	100%	87.5%	90%	74.29%	76%	78.59%	80%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96.57%	100%	78.48 %	80%	84.46 %	85%	100%	100%	100%	100%	0%	10%	95.59 %	100%	17.73%	20%	79.04%	85%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			97.40	98.10	97.16	97.90	39.67	41.32	39.67	42.60	96.30	97.20	98.25	98.80	12.52	15.30	42.03	44.36
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**									
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							
			75.5		76				0		0							

Commissioner
CC, Kalaburagi

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Shahabad	**Karnatak**	**Venkatesh**	**Near Railway Station, Shahabad Dist:Kalaburagi-585228**	**08474-204489**	**itstaff_ulb_shahabad@yahoo.com**

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Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	86%	96%	135	135	91%	100%	25%	22%	24/7	24/7	90%	100%	86%	92%	66%	80%	35%	40%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	50%	80%	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			52%	80%	83%	86%	38%	42%	18%	22%	25%	30%	80%	86%	17%	22%	67%	70%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**									

Benchmarks	100%		0		Municipal Commissioner CMC SHAHABAD
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	85%	92%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Wadi	Karnataka	Vithal D hadimani	TMC Wadi Opp Railway station Wadi – 585225	08476 202035	itstaff_ulb_wadi@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60%	64%	97	100	0	0	29%	27%	1.5 Hr	1.5 Hr	94%	97%	79%	82%	40%	43%	95%	98%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	75%	79%	0%	0%	There is no UGD At Wadi TMC													

Solid Waste Management Indicators

	Household level coverage of solid waste management	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges

	services								waste							
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	89%	90%	93%	95%	82%	85%	16%	20%	42%	47%	82%	85%	8%	10%	85%	87%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Chief Officer TMC Wadi Jn
	82%	78%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Aland	**Karnataka**	**Baburao Vibhute**	**Near Tahshil Office Aland**	**08477-202440**	**itstaff_ulb_aland@ymail.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60%	65%	100	100	0%	0%	24%	23%	2Hrs	2Hrs	95%	97%	85%	90%	32%	36%	26%	50%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benchmar	**100%**	**100%**	**100%**	**100%**	**100%**	**20%**	**80%**	**100%**	**90%**

ks																		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	88%	97	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	100%	86%	97%	55%	70%	40%	50%	30%	50%	85%	90%	12%	15%	82%	85%

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	88%	90%	0	0

Chief Officer
TMC Aland

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Chittapur	**KARNATAKA**	**MANOJ KUMAR Chief Officer**	**TOWN MUNICIPAL COUNCIL RAILWAY STATION ROAD, CHITTAPUR- 585211**	**08474-236142**	**itstaff_ulb_chittapur@yahoo.com**

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70	75	100	100	0	0	25	23	1.5	1.00	92	100	80	80	32	50	33	45
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	98	0	70	0	20	0	80	-	90	0	5	0	80	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			90	95	90	96	40	45	30	35	60	65	80	80	5	10	50	60
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**								Chief Officer TMC Chittapur			
Benchmarks			**100%**				**0**											
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
			80		85		0		0									

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.

TMC Sedam	Karnataka	Satishkumar	TMC Sedam-585222	08441-276932	itstaff_ulb_sedam@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98%	99%	135 lpcd	135 lpcd	98%	99%	23%	20%	24 hrs	24 hrs	100%	100%	56%	60%	50%	56%	86%	90%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	97%	0%	0%	**UGD Work Under Progress**													

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	94%	90%	91%	20%	24%	25%	28%	65%	70%	85%	90%	10%	12%	86%	90%		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		Chief Officer TMC Sedam
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	70%	78%	0%	0%	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Afzalpur	**Karnataka**	**ASHOK C BILGUNDI**	**Bazar Road, Afzalpur, Kalaburagi Dist.585301**	**08470-282046**	**itstaff_ulb_afzalpur@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	**90%**	**120**	**125**	**0**	**0**	**26%**	**24%**	**2Hr**	**2Hr**	**100%**	**100%**	**90%**	**95%**	**32%**	**36%**	**25%**	**30%**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	**95%**	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste	Efficiency of collection of municipal	Extent of segregation of municipal	Extent of municipal solid waste recovered	Extent of scientific disposal of	Efficiency in redressal of customer	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges

	management services		solid waste		solid waste				municipal solid waste		complaints					
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	**90%**	**95%**	**95%**	**50%**	**55%**	**80%**	**55%**	**80%**	**85%**	**80%**	**85%**	**13%**	**15%**	**65%**	**75%**

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		**Chief Officer TMC Afzalpur**
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	98%	**98%**	**0**	**0**	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC CHINCHOLI	**Karnataka**	**Abhaykumar**	**Gadi Area Town Municipal Council Chincholi-585307**	**08475-290057**	**itstaff_ulb_chincholi@yahoo.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80%	85%	110	115	0%	0%	28%	26%	2hrs	2hrs	80%	85%	95%	97%	35%	40%	75%	80%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benc	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	

hmarks																		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60%	75%	There is no UGD System in TMC Chincholi															

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)		
	90%	95%	85%	90%	25%	30%	15%	20%	65%	70%	75%	80%	10%	12%	75%	80%		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	**Chief Officer TMC Chincholi**
	60%	65%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Jewargi TMC	**Karnataka**	**K.S LAXMEESH CHIEF OFFICER**	**Beside Ambekar Statue Main Road Jewargi-585310**	**08442-236046**	**itstaff_ulb_jewargi@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current	Targets	Current	Target	Current	Target	Current	Target	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targe

	t (2019-20)	(2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	(2019-20)	ts (2020-21)
	57%	58%	130	131	0%	0%	20%	20%	1 -1/2 hr	1-1/2hr	96%	100%	96%	96%	16%	20%	15%	25%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	65%	70%	**Work Under Progress**															

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96%	98%	84%	90%	40%	42%	11%	15%	42%	45%	98%	98%	10%	10%	74%	80%

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	67%	70%	0	0

Chief Officer
TMC Jewargi

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.

Kalgi	Karnataka	Venkatesh Telang Chief Officer	Town Panchayat Kalgi Pin.Cod 585312	08474-227761	co.kalagitp@gmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	47	60	70	75	0	0	25	23	1.5	1.00	80	85	80	80	22	35	40	90

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60	65	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	0	0	10	15	0	5	0	5	0	0	80	80	0	0	0	0

Storm Water Drainage Indicators

	Coverage of storm water drainage network	Incidence of water logging/ flooding	

Benchmarks	100%		0		Chief Officer TP, Kalgi
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	7	10	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
NAC SHAHABAD	Karnataka	PEERSHETTY. B. GOBBUR, CHIEF OFFICER, NAC SHAHABAD	JP COLONY, SHAHABAD - 5858228 TQ: CHITTAPUR	08474-206507	co.nacshbd@gmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	90	100	0	0	28	26	24	24	90	95	80	90	0	0	0	0

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	99.38	100	100	10	10	100	100	80	85	2	5	80	90	0	0	0	0

Solid Waste Management Indicators

	Household level coverage	Efficiency of collection of	Extent of segregation of	Extent of municipal solid	Extent of scientific	Efficiency in redressal of	Extent of cost recovery in	Efficiency in collection of

	of solid waste management services		municipal solid waste		municipal solid waste		waste recovered		disposal of municipal solid waste		customer complaints		SWM services		SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	90	91	0	0	0	0	0	0	80	93	8	12	48.5	55

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		**Chief Officer NAC Shahabad**
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	100	100	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Yadgiri	**Karnataka**	**RAMESH SHIVAPPA SUNAGAR**	**City Municipal Council, Near Govt.Junior Collage Play ground Yadgiri - 585201**	**08473 - 252312**	**itstaff_ulb_yadagir@yahoo.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	91	87	113	121	57	60	28	26	2hr	2hr	100	100	90	90	30	32	15	15

Sewage Management (Sewerage and Sanitation)							
	Coverage of toilets	**Coverage of sewage network services**	**Collection efficiency of the sewage network**	**Adequacy of sewage treatment capacity**	**Quality of sewage treatment**	**Extent of reuse and recycling of treated sewage**	**Efficiency in redressal of customer complaints**	**Extent of cost recovery in sewage management**	**Efficiency in collection of sewage charges**

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95	95	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

UGD WORK IS UNDER TENDER PROCESS.

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	95	80	85	35	40	20	25	35	40	100	100	5	8	85	87

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Municipal Commissioner, CMC Yadgiri.
	85	90	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Shahapur	Karnataka	Basavaraj M. Shivapuje	BB Road Shahapur -585223	08479-240152	itstaff_ulb_shahapur@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benc	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

hmarks																		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	27%	30%	81	95	0%	05%	30%	27%	1.5Hrs	2 Hrs	90%	95%	75%	80%	40%	45%	60%	65%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	90%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			85%	90%	80%	90%	27%	35%	15%	30%	20%	35%	85%	90%	2%	5%	60%	65%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**						Municipal Commissioner CMC Shahapur			
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							
			55%		60%				2		1							

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Shorapur	Karnataka	K.Jeevan	Bus stand Main Road Shorapur - 585224	08443-256300	itstaff_ulb_shorapur@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60%	65%	88	95	0%	0%	30%	25%	2 Hrs	3 Hrs	80%	90%	75%	80%	30%	35%	35%	44%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	90%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-	Targets (2020-	Current (2019-	Targets (2020	Current (2019-	Targets (2020	Current (2019-	Targets (2020-21)	Current (2019	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-20)	Targets (2020

	20)	21)	20)	-21)	20)	-21)	20)		-20)		20)		20)			-21)
	80%	90%	80%	90%	50%	60%	20%	30%	30%	40%	90%	95%	10%	15%	28%	35%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Municipal Commissioner CMC Shorapur
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	40%	45%	2	1	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC GURMITKAL	KARNATAKA	SRI JEEVAN KATTIMANI	CHIEF OFFICER TMC GURMITKAL-585214	8951799912	itstaff_ulb_gurmitkal@yahoo.com

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70%	75%	80	90	0%	0%	23%	22%	1.3hr	1.5hr	95%	95%	90%	100%	10%	20%	21%	30%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-	Targets (2020-21)	Current (2019	Targets (2020-	Current (2019-	Targets (2020-	Current (2019-	Targets (2020-	Current (2019-20)	Targets (2020-21)	Current (2019	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019	Targets (2020

	20)		-20)	21)	20)	21)	20)	21)			-20)		20)		20)		-20)	-21)	
	70%	78.57%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	100%	95%	100%	50%	60%	20%	25%	20%	30%	80%	80%	5%	10%	27%	40%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC Gurmitkal
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	95%	95%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kakkera	**Karnataka**	**Sri Adappa.L.Surpurkar**	**TMC Kakkera-585215**	**08444-221876**	**itstaff_ulb_kakkera@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	50	60	85	87	10	10	40	38	2 hrs	3 hrs	100	100	80	80	25	30	65	70

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70	75	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60	90	60	60	20	20	10	10	0	0	80	80	10	15	50	15

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer, TMC, Kakkera
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	35	40	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kembhavi	Karnataka	Sri Heggade Devandrappa. B	TMC Kembhavi-585216	08443-278020	itstaff_ulb_kembhavi@yahoo.com

Water Supply Indicators								
	Coverage of	Per capita	Extent of	Extent of non	Continuity of	Quality of	Efficiency in	Cost recovery	Efficiency in

	water supply Connections		supply of water		metering of water connections		revenue water		water supply		water supplied		redressal of customer complaints		in water supply services		collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	55	60	75	80	10	10	30	28	2 hrs	2 hrs	100	100	80	80	15	15	40	45
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	45	70	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			35	55	30	55	25	35	15	20	15	15	80	80	4	4	40	45
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**									
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							
			30		35				0		0							

Chief Officer,
TMC, Kembhavi

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85	90	50%	70%	60%	100 %	100 %	100 %	95%	100%	0%	10%	60%	80%	0%	10%	0%	10%

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95	100	95	97	95	97	75	80	50	60	90	92	12	15	78	80		

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	**Municipal Commissioner City Municipal Council Raichur**
	50%	65%	1	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
SINDHANUR CMC	**Karnataka**	**R. VIRUPAKSHAMURTHY MUNICIPAL COMMISSIONER**	**NEAR ASHOK BHAVAN, RAICHUR MAIN ROAD, SINDHANUR - 584128**	**08535-222233**	**itstaff_ulb_sindhanur@yahoo.co.in**

Water Supply Indicators									
	Coverage of water supply Connections	**Per capita supply of water**	**Extent of metering of water connections**	**Extent of non revenue water**	**Continuity of water supply**	**Quality of water supplied**	**Efficiency in redressal of customer complaints**	**Cost recovery in water supply services**	**Efficiency in collection of water supply-related charges**
Benchmar	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

ks																		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	89%	95%	100	105	25%	40%	20%	20%	2hrs	3hrs	100%	100%	80%	85%	70%	80%	67.8%	70%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	UGD Work Under Progress															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			92%	100%	89%	100%	31%	100%	16%	50%	19%	80%	100%	100%	9%	30%	75%	90%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**								MUNICIPAL COMMISSIONER CMC, SINDHANUR			
Benchmarks			**100%**				**0**											
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
			97%		98%		1		1									

14th Finance Commission: Declaration of Service Level Standards Notification Format-2020-21

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Manvi TMC	**Karnataka**	**M Vijayalakshmi**	**Main Road TMC Manvi 584123**	**08538-220200**	**itstsff_ulb_manvi@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	90%	**95%**	**100**	**100**	**0**	**0**	**24%**	**22%**	**2 hr**	**2 1/2hr**	**100%**	**100 %**	**95%**	**96%**	**40%**	**50%**	**85%**	**90%**
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	95%	98%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
			100%	**100%**	**98%**	**98%**	**25%**	**50%**	**25%**	**50%**	**65%**	**65%**	**95%**	**95%**	**2%**	**2%**	**75%**	**80%**
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Chief Officer Town Municipal Council,Manvi
	98%	**98%**	**0**	**0**	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Devadurga TMC	**KARNATAKA**	**Sri.Thimmappa Jagali**	**Near Police station , Old Tahasil office building , main road Devadurga.584111**	**9448416208**	**itstaff_ulb_devdurga@yahoo.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95	96	90 lpcd	95 lpcd	0	0	20	18	1 hr	1 hr	100	100	88	95	12	20	50	65

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95	98	UGD work under progress															

Solid Waste Management Indicators

	Household level coverage of solid waste	Efficiency of collection of municipal	Extent of segregation of municipal	Extent of municipal solid waste recovered	Extent of scientific disposal of	Efficiency in redressal of customer	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges

	management services		solid waste		solid waste				municipal solid waste		complaints					
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	93	98	93	94	50	68	0	42	0	44	90	96	9	12	65	70

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		**Chief Officer Town Municipal Council Devadurga**
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	65	82	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Lingasugur	**Karnataka**	**SRI. K K MUTHAPPA**	**TOWN MUNICIPAL COUNCIL LINGASUGUR-584122**	**9902880630**	**tmclgs@gmail.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	135	135	20	25	25	20	1 hr	1 hr	100	100	100	100	62	70	70	80

Sewage Management (Sewerage and Sanitation)								
	Coverage of toilets	**Coverage of sewage network services**	**Collection efficiency of the sewage network**	**Adequacy of sewage treatment capacity**	**Quality of sewage treatment**	**Extent of reuse and recycling of treated sewage**	**Efficiency in redressal of customer complaints**	**Extent of cost recovery in sewage management**	**Efficiency in collection of sewage charges**
Benchmarks	**100%**	**100%**	**100%**	**100%**	**100%**	**20%**	**80%**	**100%**	**90%**

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)		
	100	100	98	99	85	90	80	85	35	40	80	90	8	12	30	40		

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Chief Officer TMC Lingasugur
	85	90	2	1	

14th Finance Commission: Declaration of Service Level Standards Notification Format-2020-21

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
Mudgal TMC	**Karnataka**	**Narasimhamurthy S D**	**Main Road TMC Mudgal 584125**	**08537-280571**	**itstsff_ulb_mudgaltp@yahoo.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019 – 20)	Targets (2020–21)	Current (2019 – 20)	Targets (2020 – 21)	Current (2019 – 20)	Targets (2020 – 21)	Current (2019–20)	Targets (2020 – 21)	Current (2019–20)	Targets (2020 – 21)	Current (2019 – 20)	Targets (2020–21)	Current (2019 – 20)	Targets (2020 – 21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)

	94%	**96%**	**100**	**100**	**0**	**0**	**28%**	**26%**	**2hr**	**2hr**	**100%**	**100 %**	**90%**	**95%**	**40%**	**50%**	**94%**	**96%**
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019 – 20)	Targets (2020– 21)	Current (2019 – 20)	Targets (2020 – 21)	Current (2019 – 20)	Targets (2020 – 21)	Current (2019– 20)	Targets (2020 – 21)	Current (2019– 20)	Targets (2020 – 21)	Current (2019 – 20)	Targets (2020– 21)	Current (2019 – 20)	Targets (2020 – 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)
	97%	99%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019 – 20)	Targets (2020 – 21)	Current (2019 – 20)	Targets (2020 – 21)	Current (2019– 20)	Targets (2020 – 21)	Current (2019– 20)	Targets (2020 – 21)	Current (2019 – 20)	Targets (2020– 21)	Current (2019 – 20)	Targets (2020 – 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)
			100%	**100%**	**98%**	**100 %**	**78%**	**78%**	**68%**	**70%**	**0**	**0**	**90%**	**95%**	**0**	**2%**	**70%**	**75%**
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**									
Benchmarks			**100%**						**0**									
			Current (2019– 20)		Targets (2020– 21)				Current (2019– 20)			Targets (2020– 21)			Chief Officer TMC Mudgal			
			72%		**75%**				**0**			**0**						

14th Finance Commission : Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.

MASKI TMC	Karnataka	REDDY RAYANA GOUDA	APMC Yard, Town Municipal Council, MASKI – 584124	08537-270668	reddygouda999@gmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	65	65	98 lpcd	100 lpcd	0	30	28	26	2 Hrs	2.5 Hrs	90	100	85	90	20	25	15	20

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80	90	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

	34	35	72	75	10	10	10	10	0	0	85	87	0	0	0	50

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		**CHIEF OFFICER TMC MASKI**
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	65	67	3	2	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
KAVITAL	**Karnataka**	**SRI K K MUTTAPPA**	**Main Anwari Road Kavital 584120 Tq:Sirwar Dt:Raichur**	**08538-252256 9902880630**	**itstaffulbkavital@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	88	95	95	98	0	0	27	25	03	03	90	100	80	90	35	38	85	90

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	75	90	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	55	60	70	75	15	15	25	28	0	0	85	90	5	10	65	69

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Chief Officer TP KAVITAL
	80	82	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Turvihal TP	**KARNATAKA**	**Sri HAJI BABU**	**Hatti Gudda Road Town Panchayath Turvihal**	**08535-244245**	**itstaff_ulb_turvihal@yahoo.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	**95**	**95**	**95**	**5**	**5**	**24**	**22**	**3 hr**	**3 hr**	**90**	**92**	**50**	**70**	**30**	**40**	**77**	**80**

Sewage Management (Sewerage and Sanitation)							
	Coverage of toilets	**Coverage of sewage network services**	**Collection efficiency of the sewage network**	**Adequacy of sewage treatment capacity**	**Quality of sewage treatment**	**Extent of reuse and recycling of treated sewage**	**Efficiency in redressal of customer complaints**	**Extent of cost recovery in sewage management**	**Efficiency in collection of sewage charges**
Bench	**100%**	**100%**	**100%**	**100%**	**100%**	**20%**	**80%**	**100%**	**90%**

marks																		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80	**85**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			73	**75**	**55**	**60**	**10**	**10**	**15**	**15**	**-**	**-**	**91**	**95**	**2**	**2**	**60**	**65**
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**											
Benchmarks			**100%**				**0**											
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
			15		**15**		**4**		**2**									

CHIEF OFFICER
TP TURVIHAL

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80%	**90%**	**NO UGD NETWORK IN BALAGANUR TOWN.**															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

	25%	**80%**	**30%**	**50%**	**0**	**0**	**25%**	**10%**	**0**	**0**	**75%**	**80%**	**3%**	**6%**	**50%**	**55%**

Storm Water Drainage Indicators

	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	**CHIEF OFFICER TP BALAGANUR.**
	80%	**85%**	**01**	**01**	

14th Finance Commission: Declaration of Service Level Standards Notification Format-2020-21

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
SIRWAR TP	**KARNATAKA**	**OM PRAKASH**	**TP SIRWAR MAIN ROAD SIRWAR-584129**	**9845524662**	**sirwar.man.rcr@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	53	**55**	**70**	**75**	**0**	**0**	**25**	**23**	**3Hr**	**3 Hr**	**70**	**75**	**70**	**75**	**32**	**35**	**60**	**65**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	80	**85**	**NO UGD**															

Solid Waste Management Indicators

	Household level coverage	**Efficiency of collection of**	**Extent of segregation of**	**Extent of municipal**	**Extent of scientific**	**Efficiency in redressal of**	**Extent of cost recovery in**	**Efficiency in collection of**

	of solid waste management services		municipal solid waste		municipal solid waste		solid waste recovered		disposal of municipal solid waste		customer complaints		SWM services		SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	25	**28**	**50**	**55**	**05**	**51**	**12**	**15**	**0**	**0**	**70**	**72**	**0**	**02**	**70**	**75**
Storm Water Drainage Indicators																
	Coverage of storm water drainage network				**Incidence of water logging/ flooding**				**CHIEF OFFICER TP SIRWAR**							
Benchmarks	**100%**				**0**											
	Current (2019– 20)		Targets (2020– 21)		Current (2019– 20)		Targets (2020– 21)									
	68		**72**		**05**		**03**									

Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60%	70%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)		
	60%	65%	60%	80%	-	-	90%	90%	0	0	0	0	0	0	70%	75%		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network				**Incidence of water logging/ flooding**				Chief Officer TP HUTTI									
Benchmarks	**100%**				**0**													
	Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)											
	70%		80%		0		0											

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Koppal CMC	**Karnataka**	**Manjunath T.A**	**City Municipal Council, Koppal -583231**	**08539-230290**	**itstaff_ulb_koppal@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85	87	95	96	10	15	20	20	3hr	4hr	92	100	80	80	30	60	30	50

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	90	0	0	UGD Scheme not at start in this ULB Limit													

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current	Targets	Current	Targets	Current	Targets	Current	Targets (2020-	Current	Targets (2020-	Current	Targets (2020-	Current	Targets (2020-	Current (2019-	Targets

	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	20)	(2020-21)
	95	95	95	95	35	60	10	35	35	60	80	80	10	15	75	85

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	72	75	3	3

Municipal Commissioner
CMC, Koppal

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
CMC Gangavathi	**Karnataka**	**Sri Shekharappa F Iliger**	**Near KSRTC BUS Stand 583227**	**08533-230243**	**itstaff_ulb_gangavati@yahoo.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80	82	120	120	10	10	20	20	2hr	2hr	80	90	90	90	35	40	30	40

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

	87	95	UGD Works Under Progress

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95	100	95	98	30	50	30	30	15	20	93	95	5	6	25	30

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Municipal Commissioner CMC, Gangavathi
	87	90	1	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Kushtagi	**Karnataka**	**Ashok S Patil**	**Town Municipal Council, Infront of Post Office, Kushtagi-583277 Dist: Koppal**	**08536-267041**	**itstaff_ulb_kushtagi@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	61%	65%	82 Lpcd	82 Lpcd	10%	12%	28%	25%	3hr	3hr	100%	100%	80%	90%	10%	15%	37%	45%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	100%	DPR Proposed by KWS & DB Bijapur for UGD Scheme															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			60%	65%	66%	70%	10%	20%	10%	20%	25%	30%	80%	85%	5%	10%	32%	35%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**						**Chief Officer TMC Kushtagi**			
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							
			61%		65%				3		2							

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC KARATAGI	**Karnataka**	**N. SHIVALINGAPPA CHIEF OFFICER**	**TOWN MUNICIPAL COUNCIL, KARATAGI-583229**	**08533-274232 9880342441**	**itstaff_ulb_karatagi@yahoo.com**

Water Supply Indicators								
	Coverage of	Per capita	Extent of	Extent of non	Continuity of	Quality of	Efficiency in	Cost recovery	Efficiency in

	water supply Connections		supply of water		metering of water connections		revenue water		water supply		water supplied		redressal of customer complaints		in water supply services		collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	81%	82%	86	87	00%	00%	25%	24%	3.5Hrs	3.5Hrs	100%	100%	75%	80%	27%	32%	30%	35%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	42%	45%	----------NO UGD EXIST IN TMC----------															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			51%	70%	56%	70%	3.5%	05%	05%	10%	2.8%	3%	70%	70%	03%	06%	37%	43%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**									
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							

Chief Officer
TMC Karatagi

	51%	55%	1	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayat Yelburga	**Karnataka**	**Mahesh B. Nidasheshi**	**Chief Officer Town Panchayat Yelburga – 583236. Dist: Koppal**	**Phone: 08534 – 220138**	**itstaff_ulb_yelburga@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Bench marks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2021-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	50	55	70	72	5	10	28	26	3hr	3hr	100	100	85	86	30	32	60	62

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Bench marks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	92	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges

	services								waste							
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95	96	97	98	35	50	25	30	30	32	83	84	10	15	70	75

Storm Water Drainage Indicators

	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Chief Officer, Town Panchayath, Yelburga
	64	65	1	1	

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	68%	70%	0	0	UGD SCHEME NOT AT START IN THIS ULB LIMIT													

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	28%	30%	75%	78%	15%	20%	15%	17%	0%	0%	10%	10%	5%	7%	10%	30%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	CHIEF OFFICER TP KUKANOOR
	45%	50%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**

Kanakagiri	Karnataka	Mrs Thirumala M	Town Panchayath Kanakagiri – 583283 Koppal – Dist	08533-240224	itstaff_ulb_kanakagiri@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	76	77	71	72	0	0	20	20	3.5	3.5	81	82	80	80	10	12	60	63

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70	80	----------NO UGD Exist in this ULB ----------															

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	30	37	26	28	10	15	0	5	10	10	50	55	5	5	36	37

Storm Water Drainage Indicators

	Coverage of storm water drainage network	Incidence of water logging/ flooding	

Benchmarks	100%		0		Chief Officer Town Panchayath Kanakagiri
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	36%	37%	1	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Tavaragera	Karnataka	Sri Shankar D Kale	Ward No. 01, Near Venkateshwar Temple Tavaragera - 583279	08536-275301	itstaff_ulb_tavaragera@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Bench marks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2021-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	75	80	70	75	-	-	28	26	1.5 hr	1.5 hr	80	85	70	70	40	50	70	75

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Bench marks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60	100	No UGD Works taken up in ULB limits															

Solid Waste Management Indicators

	Household	Efficiency of	Extent of	Extent of	Extent of	Efficiency in	Extent of cost	Efficiency in

	level coverage of solid waste management services		collection of municipal solid waste		segregation of municipal solid waste		municipal solid waste recovered		scientific disposal of municipal solid waste		redressal of customer complaints		recovery in SWM services		collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	20	50	75	80	10	15	10	20	5	30	10	10	5	6	10	50

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	45	50	1	1

Chief Officer,
Town Panchayath, Tavaragera

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TOWN PANCHAYATH, BHAGYANAGAR	**KARNATAKA**	**B.BABU (K.M.A.S) Chief Officer Town Panchayath, Bhagyanagar**	**Town Panchayath, Bhagyanagar-583238**	**08539-234243**	**itstaff_ulb_bhagyanagar@yahoo.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)
	65%	**67%**	**68**	**68**	**5%**	**5%**	**30%**	**29%**	**2.50**	**2.5**	**85%**	**85%**	**75%**	**75%**	**40%**	**45%**	**80%**	**82%**

Sewage Management (Sewerage and Sanitation)							
	Coverage of toilets	**Coverage of sewage network services**	**Collection efficiency of the sewage network**	**Adequacy of sewage** 2019-20**treatment capacity**	**Quality of sewage treatment**	**Extent of reuse and recycling of treated sewage**	**Efficiency in redressal of customer complaints**	**Extent of cost recovery in sewage management**	**Efficiency in collection of sewage charges**

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)
	55%	95%	U.G.D System not yet proposed															

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)
	60%	90%	55%	90%	25%	53%	15%	20%	15%	15%	70%	75%	22%	30%	60%	65%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer T.P Bhagyanagar
Benchmarks	100%		0		
	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	
	45%	50%	1	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Bidar	KARNATAKA	B. Basappa	Opp Old Bustand Bidar 585401	08482-240432	itstaff_ulb_bidar@yahoo.com

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	64	75	70	**100**	**45**	**65**	20	20	**1hr**	**1 ½ hr**	100	100	91	95	**31**	35	75	80
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	78	90	30	40	**15**	30	30	60	**95**	100	10	20	**25**	50	10	20	65	75
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			90	95	93	95	35	40	91	95	36	**50**	88	95	**7**	**10**	**70**	**75**
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**									
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							
			80		85				**1**		0							

Municipal Commissioner
CMC Bidar

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.

Basavakalyan	Karnataka	Sri Suresh G Bablad	CMC, Basavakalyan Near Fort Basavakalyan	08481-250201	Itstaff_ulb_basavakalyan@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85	90	90	130	85	95	20	20	6 hours	24 hours	90	100	80	85	15	35	25	50

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80	90	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	95	85	90	35	40	30	35	60	70	75	80	6	10	70	85

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Municipal Commissioner CMC, Basavakalyan
	80	85	2	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Chitaguppa	**Karnataka**	**R Sreepad**	**Opp Govt Hospital TMC Chitaguppa 585412**	**08483-277122**	**Itstaff_ulb_chittguppa@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80%	85%	110	125	0	0	22%	20%	3 hrs	3 1/2 hrs	95%	100%	88%	90%	33%	38%	15%	25%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	75%	85%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage	Efficiency of collection of	Extent of segregation of	Extent of municipal solid	Extent of scientific	Efficiency in redressal of	Extent of cost recovery in	Efficiency in collection of

	of solid waste management services		municipal solid waste		municipal solid waste		waste recovered		disposal of municipal solid waste		customer complaints		SWM services		SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	95%	80%	90%	40%	50%	30%	50%	30%	75%	87%	100%	5%	8%	92%	95%

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	75%	80%	0	0

Chief Officer
TMC Chitaguppa

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Humnabad TMC	**Karnataka**	**Sri Shambhuling B Desai**	**Thair Maidan Near Bus Stand Humnabad - 585330**	**08483-271722**	**Itstaff_ulb_humnabad@yahoo.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	65	75	100	115	0	0	28	25	1hr	1hr	100	100	90	95	30	35	80	90

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benc	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	

hmarks																		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98	100	UGD under progress															

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	95	85	89	13	20	20	21	66	70	90	93	5	5	83	90

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC, Humnabad
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	80	80	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC BHALKI	Karnataka	Shivkumar	Bhalki, Near Bus Stand, Bidar, Dist. Karnataka 585328	08484-261941	itstaff_ulb_bhalki@yahoo.com

Water Supply Indicators								
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	**95**	**120**	**120**	**5**	**10**	**24**	**20**	**3**	**3**	**100**	**100**	**80**	**85**	**20**	**25**	**45**	**50**
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	**100**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**		**-**	**-**	**-**
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			95	**97**	**95**	**96**	**30**	**50**	**35**	**50**	**45**	**50**	**80**	**85**	**12**	**15**	**77**	**80**
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**						Chief Officer TMC, Bhalki			
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)		Targets (2020-21)							
			100		**100**				**3**		**0**							

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
T.M.C. Hallikhed B.	Karnataka	SRI MOHD YOUSUF	Near Basaveshwar Circle Hallikhed B- 585414	08483-274432	Itstaff_ulb_hallikhedab@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	50	60	100 lpcd	110 lpcd	0	0	25	22	1hr	2hr	100	100	100	100	12	12	55	65

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60	80	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Curre	Target	Curre	Target	Curre	Target	Curre	Targets	Curre	Targets	Curre	Targets	Curre	Targets	Current	Targe

	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	(2019-20)	ts (2020-21)
	30	60	40	60	10	30	5	15	0	30	50	60	2	3	40	55

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		Chief Officer TMC, Hallikhed B
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	30	50	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Aurad (B)	**KARNATAKA**	**Shaik Chand Patel**	**Mini Vidhan Soudha Road Aurad(B)-585326**	**Ph. 0845-280516 Fax:- 08485-280356**	**itstaff_ulb_aurad@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	40	45	95	95	0	0	20	20	**1 ½**	**1 ½**	90	90	93	95	15	20	15	20

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

	80	90	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60	65	90	90	10	10	10	10	10	10	95	95	8	9	15	15

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60	60	0	0

Chief Officer
TP, Aurad (B)

14th Finance Commission: Declaration of Service Level Standards Notification Format-2020-21

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
BALLARI CITY CORPORATION	**KARNATAKA**	**TUSHARAMANI.M.V.**	**BALLARI CITY CORPORATION BALLARI-583101**	**08392-273479**	**bellarycommissioner@yahoo.co.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)
	77%	**78%**	**130lpcd**	**130lpcd**	**17%**	**18%**	**20%**	**18%**	**3Hours**	**3Hours**	**98%**	**98%**	**80%**	**80%**	**25%**	**26%**	**82%**	**82%**

Sewage Management (Sewerage and Sanitation)																		
	Coverage of		**Coverage of**		**Collection**		**Adequacy of**		**Quality of**		**Extent of**		**Efficiency in**		**Extent of cost**		**Efficiency in**	

	toilets		sewage network services		efficiency of the sewage network		sewage treatment capacity		sewage treatment		reuse and recycling of treated sewage		redressal of customer complaints		recovery in sewage management		collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)
	90%	**91%**	**92%**	**92%**	**95%**	**95%**	**90%**	**90%**	**95%**	**95%**	**15%**	**15%**	**92%**	**92%**	**22%**	**24%**	**35%**	**37%**

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)
	100%	**100%**	**98%**	**98%**	**50%**	**50%**	**52%**	**52%**	**50%**	**60%**	**90%**	**95%**	**10%**	**15%**	**75%**	**75%**

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2019– 20)	Targets (2020-21)	Current (2019– 20)	Targets (2020-21)
	75	**77**	**10**	**8**

For Commissioner
Ballari City Corporation
Ballari

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Hosapete	**Karnataka**	**Jayalakshmi**	**CMC Vegetable Market Road, Hosapete**	**08394-224041**	**itstaff _ulb_ hospet@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	87%	90%	130	135	40	45%	19	15	2 hr	24 hr	99	100%	90	95	65	75	60	65
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	86%	90%	65%	80%	60	65	60	65%	70%	70%	00	05%	70	80	00	10%	30%	30%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			60%	75%	85%	90%	30%	35%	00	00	35%	40%	80%	85%	5%	5%	45%	50%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**									
Benchmarks			**100%**						**0**									
			Current (2019-20)		Targets (2020-21)				Current (2019-20)				Targets (2020-21)					

Municipal Commissioner
CMC Hosapete

	90%	95%	1	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format 2020-21

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Siruguppa	Karnataka	G Prem Charles	7th Ward Sindhanur Main Road CMC Siruguppa Dt- Ballari 583121	08396-220223	co_siruguppa@yahoo.com itstaff_ulb_siruguppa28@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	87 %	93 %	96	97	0 %	0 %	28%	26%	1 hr	2 hr	100 %	100 %	79 %	84 %	35 %	40 %	85 %	89 %

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	46 %	95 %	0 %	0 %	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges

Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95 %	97 %	95 %	97 %	50 %	51 %	70 %	71 %	75 %	76 %	87 %	90 %	10%	12 %	75 %	77 %

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Municipal Commissioner CMC Siruguppa
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	76 %	82 %	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Kampli	Karnataka	Sri. Ramesh Badiger	Town Municipal Council , Near Ambedkar Circle, Kampli	08394-250221	Itstaff_ulb_kampli@yahoo.com

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	87%	93%	105 lpcd	110 lpcd	0	0	12%	11%	2hrs	2hrs	92%	95%	92%	95%	45%	45%	85%	86%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curren	Targets	Curre	Target	Curre	Target	Curre	Target	Curre	Targets	Curre	Targets	Curre	Targets	Curre	Targets	Current	Targe

	t (2019-20)	(2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	(2019-20)	ts (2020-21)
	98%	**98%**	**0%**	**0%**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			87%	**90%**	**85%**	**89%**	**65%**	**67%**	**45%**	**47%**	**45%**	**48%**	**85%**	**89%**	**10%**	**15%**	**80%**	**84%**
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**								**Chief Officer TMC Kampli.**			
Benchmarks			**100%**				**0**											
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
			92%		**92%**		**0**		**0**									

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Sandur	**Karnataka**	**S SATHYANARAYANRAO**	**CHIEF OFFICER TOWN MUNICIPAL COUNCIL, SANDUR - 583119**	**08395-260275 M: 7975949067**	**itstaff_ulb_sandur@ymail.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current	Targets (2020-	Current	Targets	Current	Targets	Current	Targets	Current	Targets (2020-	Current	Targets (2020-	Current	Targets (2020-	Current	Targets (2020-	Current (2019-	Targets

	(2019-20)	21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	20)	(2020-21)
	91%	95%	120	125	-	-	22%	20%	2	2.5	89%	92%	76%	80%	25%	28%	80%	85%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60%	70%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	86.9%	100%	88%	100%	17.3%	50%	1%	20%	8%	20%	70%	80%	5%	10%	75%	80%		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Chief Officer TMC Sandur
	93%	96%	-	-	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
HOOVINA HADAGALI TMC	**KARNATAKA**	**D.B.ERANNA, CHIEF OFFICER, TMC HOOVINAHADAGALI**	**NEAR SHASTRI CIRCLE, HOOVINAHADAGALI-583219**	**08399-240237**	**co_hadagali@yahoo.com itstaff_ulb_hadagali@yahoo.co.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	92%	135	135	-	-	26%	20%	5	5	100%	100%	85%	85%	30%	32%	80%	82%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	87%	80%	85%	95%	95%	95%	95%	95%	95%	0%	5%	60%	65%	0%	5%	0%	50%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			98%	98%	98%	98%	98%	98%	85%	85%	95%	95%	85%	85%	10%	12%	95%	95%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**									
Benchmarks			**100%**						**0**									
			Current		Targets				Current		Targets				**CHIEF OFFICER**			

	(2019-20)	(2020-21)	(2019-20)	(2020-21)	**TMC HOOVINAHADAGALI**
	70%	75%	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format-2020-21.

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC, Harapanahalli	**KARNATAKA**	**NAGARAJA NAIK. B.R**	**583131**	**08398-280258**	**itstaff_ulb_harapanahalli@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019 – 20)	Targets (2020-21)	Current (2019 – 20)	Targets (2020-21)	Current (2019 – 20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019 – 20)	Targets (2020-21)	Current (2019 – 20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)
	75	**80**	**110**	**115**	**9**	**11**	**22**	**20**	**2.5**	**2.8**	**95**	**98**	**85**	**90**	**45**	**50**	**65**	**75**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Bench	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019 – 20)	Targets (2020-21)	Current (2019 – 20)	Targets (2020-21)	Current (2019 – 20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019 – 20)	Targets (2020-21)	Current (2019 – 20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)
	98	**99**	**UGD work completed not yet handover**															

Solid Waste Management Indicators

	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges

Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019 – 20)	Targets (2020 -21)	Current (2019 – 20)	Targets (2020 -21)	Current (2019– 20)	Targets (2020 -21)	Current (2019– 20)	Targets (2020 -21)	Current (2019 – 20)	Targets (2020 -21)	Current (2019 – 20)	Targets (2020-21)	Current (2019– 20)	Targets (2020-21)	Current (2019– 20)	Targets (2020-21)
	97	98	92	95	90	95	15	20	0	15	80	85	12	15	80	85

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2019– 20)	Targets (2020-21)	Current (2019– 20)	Targets (2020-21)
	95	98	0	0

Chief Officer, TMC, Harapanahalli.

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC KUREKUPPA	Karnataka	B ABDUL RAHMAN	Ballari to Hospet Main Road, Kurekuppa	08395-250970	cokurekuppa@gmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020 -21)	Current (2019-20)	Targets (2020 -21)	Current (2019-20)	Targets (2020-21)	Current (2019 -20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020 -21)
	45	50	115	115	0	0	16	14	12	12	85	100	100	100	30	35	30	50

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curren	Targets	Curre	Target	Curre	Target	Curre	Target	Curre	Targets	Curre	Targets	Curre	Targets	Curre	Targets	Current	Targe

	t (2019-20)	(2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	(2019-20)	ts (2020-21)
	95	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	88	90	85	90	06	20	0	10	93	100	5	10	40	45

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		CHIEF OFFICER TMC KUREKUPPA
Benchmarks	**100%**		**0**		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	45	50	0	0	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
KURUGODU TMC	**Karnataka**	**FIROZ KAHAN, CHIEF OFFICER TMC KURUGODU**	**NEAR POST OFFICE BELLARY ROAD KURUGODU – 583116**	**08393 263166**	**cokurugodu@gmail.com**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-	Targets (2020-21)	Current (2019-	Targets (2020-	Current (2019-	Targets (2020	Current (2019-	Targets (2020	Current (2019-	Targets (2020-21)	Current (2019	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-	Targets (2020-21)	Current (2019-20)	Targets (2020

	20)		20)	21)	20)	-21)	20)	-21)	20)		-20)		20)		20)			-21)
	45%	55%	130 lpcd	135 lpcd	0%	20%	20%	20%	3	3.5	95%	100%	90%	95%	30%	35%	65%	75%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	95%	0	0	0	0	0	0	0	0	0	0	90%	95%	0	0	0	0

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	90%	95%	95%	35%	40%	0	0	0	0	90%	95%	-	-	-	-

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	95%	0	0

Chief Officer
TMC KURUGODU

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Chief Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Hagaribommanahalli	**Karnataka**	**Krishna Naik M**	**Ramanagara, hagaribommanahalli-583212**	**08397238358**	**itstaff_ulb_hbhalli@yahoo.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	76%	80%	100%	110%	0%	5%	30%	25%	1hour	1.5 hour	80%	90%	80%	85%	35%	40%	70%	75%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	91%	95%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	70%	75%	0%	0%	0%	0%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			85%	90%	80%	85%	0%	0%	0%	0%	0%	20%	70%	75%	2%	5%	85%	85%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						**Incidence of water logging/ flooding**						Chief Officer TMC, HBhalli			
Benchmarks			**100%**						**10**									
			Current		Targets				Current		Targets							

	(2019-20)	(2020-21)	(2019-20)	(2020-21)	
	47%	55%	0	3	

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kamalapur	KARNATAKA	NAGESH	Town Panchayat, Kamalapur Hospet (T) Ballari (Dist)	08394-241525 08394-241525	co_kamalapur@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)
	100%	100 %	135	135	0%	0%	15%	12%	6 Hours	7 Hours	100%	100%	100 %	100%	45%	50%	80%	85%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)	Current (2019-20)	Targets (2020–21)
	100%	100 %	-	-	-	-	-	-	-	-	-	-	100 %	100%	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2019-	Targets (2020–	Current (2019-	Targets (2020–	Current (2019-	Targets (2020–	Current (2019-	Targets (2020–	Current (2019-	Targets (2020–	Current (2019-	Targets (2020–	Current (2019-	Targets (2020–	Current (2019-	Targets (2020–21)		

	20)	21)	20)	21)	20)	21)	20)	21)	20)	21)	20)	21)	20)	21)	20)	
	90%	**95%**	**80%**	**85%**	**95%**	**100%**	**80%**	**80%**	**90%**	**95%**	**100 %**	**100%**	**20%**	**25%**	**65%**	**70%**

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2019- 20)	Targets (2020–21)	Current (2019- 20)	Targets (2020–21)	Chief Officer Town Panchayat, Kamalapur
	80%	**85%**	**-**	**-**	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	**State**	**Name of the Municipal Commissioner / Chief Executive Officer**	**Postal address with PIN code**	**Phone & Fax nos.**	**Email id.**
TP KOTTUR	**Karnataka**	**H F BIDARI**	**TOWN PANCHAYATH KOTTUR HARAPANAHLLI ROAD, NEAR IB KOTTUR -583134**	**08391-226239**	**itstaff_ulb_kottur@yahoo.in**

Water Supply Indicators																		
	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	89%	93%	90 lpcd	95 lpcd	-	-	20%	20%	2 hr	2.5 hr	92%	95%	80%	90%	30%	32%	55%	60%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmar	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	

ks																		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80%	85%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	90%	80%	90%	-	5%	-	5%	-	-	80%	90%	5%	5%	41%	50%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Chief Officer TP KOTTUR
	90%	95%	-	-	

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kudligi	KARNATAKA	C.FAKRUDDIN SAB	DR BR AMBEDKAR CIRCLE KUDLIGI – 583135	08391-220049 9742757248	itstaff_ulb_kudalagi@yahoo.com

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

	95%	**96%**	**125**	**125**	**0**	**0**	**25%**	**23%**	**1.50**	**1.50**	**98%**	**98%**	**80%**	**80%**	**20%**	**25%**	**88%**	**90%**
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	75%	**80%**	**85% UGD Work in under process by KUWS & DB Hospet**															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			98%	**98%**	**92%**	**95%**	**45%**	**45%**	**25%**	**30%**	**45%**	**45%**	**70%**	**75%**	**10%**	**15%**	**30%**	**35%**
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**								**Chief Officer Kudligi**			
Benchmarks			**100%**				**0**											
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
			80%		**85%**		**00**		**00**									

14th Finance Commission: Declaration of Service Level Standards Notification Format– 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
T.P Tekkalakote	**KARNATAKA**	**B.Kampalamma**	**Near KSRTC bus stand, Tekkalakote. Pin:583122**	**08396-248228**	**chiefofficertp@yahoo.in**
Water Supply Indicators					

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)
	95	**97**	**100**	**100**	**0**	**0**	**23**	**20**	**4hr**	**4hr**	**93**	**95**	**60**	**65**	**25**	**30**	**30**	**48**

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)
	85	**88**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)	Current (2019–20)	Targets (2020-21)
	87	**90**	**85**	**85**	**40**	**45**	**30**	**35**	**45**	**50**	**80**	**80**	**0**	**2**	**30**	**40**		

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		**Chief Officer T.P Tekkalakote**
Benchmarks	**100%**		**0**		
	Current (2019– 20)	Targets (2020-21)	Current (2019– 20)	Targets (2020-21)	
	75	**80**	**0**	**0**	

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kudathini TP	Karnataka	H. Imam Saheb	Ward No. 02 Raghvendra Colony Kudathini	08392-248025	cokudathini@gmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	73	75	95	97	0	0	25	23	2	3	80	90	85	88	35	45	75	80

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	92	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Curre	Target	Curre	Target	Curre	Target	Curre	Targets	Curre	Targets	Curre	Targets	Curre	Targets	Current	Targe

	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	(2019-20)	ts (2020-21)
	75	78	75	80	-	15	-	5	-	-	85	87	8	10	70	75

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	50	55	-	-

Chief Officer
Town Panchayath Kudathini

14th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP MARIYAMMANA HALLI	**Karnataka**	**Sri K.Duruganna, Chief Officer**	**Town Panchayath, Mariyammana Halli, Hosapete Tq, Ballari Dist-583222**	**08394-244655**	**mariyammanaha.hpt.bly@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80%	**90%**	**80**	**85**	**0%**	**0%**	**24%**	**22%**	**2.5**	**3**	**90%**	**95%**	**90%**	**95%**	**28%**	**35%**	**78%**	**85%**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

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	65%	70%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			30%	**40%**	**40%**	**50%**	**15%**	**15%**	**20%**	**25%**	**15%**	**15%**	**60%**	**75%**	**5%**	**5%**	**45%**	**50%**
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**											
Benchmarks			**100%**				**0**											
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
			60%		**80%**		**0**		**0**									

Chief Officer,
Mariyammana Halli

ಮುದ್ರಕರು ಹಾಗೂ ಪ್ರಕಾಶಕರು:- ಸಂಕಲನಾಧಿಕಾರಿಗಳು, ಕರ್ನಾಟಕ ರಾಜ್ಯಪತ್ರ, ಸರ್ಕಾರಿ ಕೇಂದ್ರ ಮುದ್ರಣಾಲಯ, ಬೆಂಗಳೂರು

SUNIL GARDE Digitally signed by SUNIL GARDE Date: 2020.05.30 16:22:37 +05'30'